

# vFoglight™ **5.2.4**

## Managing Operating Systems Reference Guide





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# Introduction to this Guide

This chapter provides information about what is contained in the *vFoglight Reference Guide*. It also provides information about the vFoglight documentation suite and Vizioncore.

This chapter contains the following sections:

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### About vFoglight

vFoglight helps IT organizations understand the virtual infrastructure by managing the relationships and interaction between all the components in the environment, including data centers, data stores, clusters, resource pools, hosts and virtual machines. With vFoglight, administrators can quickly determine the root-cause of an incident or problem, track virtual machine (VM) movements and understand their impact, and identify contention for resources between virtual machines.

### About this Guide

This Reference Guide contains information about the views, rules, and data model that are included with the OS Cartridges.

The Reference Guide is organized as follows:

Chapter 1, Introduction to Views, Rules, and Data—This section provides a conceptual overview of Views, Rules and Data.

**Chapter 2, Views**—This section describes the predefined views shipped with the Cartridge for Operating Systems.

**Chapter 3, Rules**—This section provides an outline of the built-in rules that monitor the health of your operating system environment. Descriptions of the rules are organized into logical groupings.

**Chapter 4, Data**—The Cartridge for Operating Systems collects data and stores it in specific tables. In this chapter, descriptions of the tables are organized into logical groupings by agent.

### vFoglight Documentation Suite

The vFoglight documentation suite is made up of the core documentation set, plus the documentation set for each vFoglight cartridge that you deploy. Documentation is provided in a combination of online help, PDF and HTML.

• Online Help: You can open the online help by selecting the Help tab from vFoglight's action panel.

General Administ	Design Help	
More	racon	
+ Help Se	arch	
		d X dea
+ Help Co	stents	
	Welcome to Foglight 5.2.4	
00	User Guide	
	Administration and Configurat	ion Guide
00	Command-Line Reference Gui	de
	Web Component Guide	
00	II 💮 Web Component Tutorial	
11.0	Web Component Reference	

- PDF: The Getting Started Guide, What's New Guide, System Requirements and Platform Support Guide, Installation and Setup Guide set, Administration and Configuration Guide, vFoglight User Guide, Command-Line Reference Guide, Web Component Guide, and Web Component Tutorial, are provided as PDF files. The PDF guides are included in the zip file downloaded from Vizioncore. Adobe® Reader® is required.
- HTML: Release Notes are provided in HTML.

#### **Core Documentation Set**

The core documentation set consists of the following files:

- Release Notes (HTML)
- Getting Started Guide (PDF)
- What's New Guide (PDF)
- System Requirements and Platform Support Guide (PDF)
- Installation and Setup Guide set (all in PDF format):
  - Installation and Setup Guide—Installing on Windows with an Embedded MySQL Database
  - Installation and Setup Guide—Installing on Windows with an External MySQL Database

- Installation and Setup Guide—Installing on Windows with an External Oracle Database
- Administration and Configuration Guide (PDF and online help)
- *vFoglight User Guide* (PDF and online help)
- Advanced Configuration Guide set
  - Command-Line Reference Guide (PDF and online help)
  - Web Component Guide (PDF and online help)
  - Web Component Tutorial (PDF and online help)
  - Web Component Reference (online help)

#### **Cartridge Documentation Sets**

When you deploy a cartridge, the documentation set for the cartridge is installed. The online help for the cartridge is integrated automatically with the core vFoglight help. When you open the help, the name of the cartridge is displayed in a top level entry within the table of contents.

Some cartridges include additional PDF guides, which may be one or more of the following: a *Getting Started Guide*, an *Installation Guide*, a *User Guide*, and a *Reference Guide*.

#### Feedback on the Documentation

We are interested in receiving feedback from you about our documentation. For example, did you notice any errors in the documentation? Were any features undocumented? Do you have any suggestions on how we can improve the documentation? All comments are welcome. Please submit your feedback to the following email address:

#### info@vizioncore.com

Please do not submit Technical Support related issues to this email address.

### **Text Conventions**

The following table summarizes how text styles are used in this guide:

Convention	Description
Code	<ul> <li>Monospace text represents code, code objects, and command-line input. This includes:</li> <li>Java language source code and examples of file contents</li> <li>Classes, objects, methods, properties, constants, and events</li> <li>HTML documents, tags, and attributes</li> </ul>
Variables	Monospace-plus-italic text represents variable code or command-line objects that are replaced by an actual value or parameter.
Interface	Bold text is used for interface options that you select (such as menu items) as well as keyboard commands.
Files, components, and documents	<ul><li>Italic text is used to highlight the following items:</li><li>Pathnames, file names, and programs</li><li>The names of other documents referenced in this guide</li></ul>

### About Vizioncore Inc.

Vizioncore was formed in July 2002 as a consulting and software-development company with the mission to create easy-to-use software solutions that performed reliable and repeatable automation of datacenter functions specifically for the Citrix platform. A main corporate goal was to enable business partners to offer solutions that targeted real-world IT issues and provided the best possible installation and automation for their clients' systems.

Vizioncore's solutions have proved successful in organizations from small to mid-sized businesses to large enterprises, in a wide variety of vertical industries, including Financial Services, Government, Healthcare, Manufacturing, and High Tech. Vizioncore, Inc. can be found in offices around the globe and at www.vizioncore.com.

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- 4 Select the appropriate service or support link based on your need.
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	(Calling from Guayaquil)	toll-free: 1800-999-119-877-655-3355
El Salvador	Web Address	<u>www.dell.com/sv</u>
	E-Mail Address	<u>la-techsupport@dell.com</u>
	Technical Support, Customer Service, Sales	800-6132
Finland (Helsinki)	Web Address	support@euro.dell.com
International Access	E-Mail Address	<u>fi_support@dell.com</u>
Code: 990	Technical Support	0207 533 555
Country Code: 358	Customer Service	0207 533 538
City Code: 9	Switchboard	0207 533 533
City Code. )	Sales under 500 employees	0207 533 540
	Fax	0207 533 530
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
France (Paris)	Web Address	Support.euro.dell.com
(Montpellier)	Home and Small Business	
International Access	Technical Support	0825 387 270
Code: 00	Customer Service	0825 832 833
Country Code: 33	Switchboard	0825 004 700
City Codes: (1) (4)	Switchboard (calls from outside of France)	04 99 75 40 00
• • • • •	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	•	0825 004 719
	Technical Support	0825 338 339
	Customer Service	55 94 71 00
	Switchboard	01 55 94 71 00
· · · · · ·	Sales	
Germany (Frankfurt)	Web Address	support.euro.dell.com
International Access	E-mail Address	tech support central europe@dell.com
Code: 00	Technical Support	069 9792-7200
Country Code: 49	Home/Small Business Customer Service	0180-5-224400
2	Global Segment Customer Service	069 9792-7320
City Code: 69	Preferred Accounts Customer Service	069 9792-7320
	Large Accounts Customer Service	069 9792-7320
	Public Accounts Customer Service	069 9792-7320
	Switchboard	069 9792-7000
Greece	Web Address	Support.euro.dell.com
International Access	Technical Support	00800-44 14 95 18
Code: 00	Gold Service Technical Support	00800-44 14 00 83
Country Code: 49	Switchboard	2108129810
550mm y 560c. 47	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
Grenada	Web Address	www.dell.com/gd
	E-Mail Address	<u>la-techsuppo@dell.com</u>
	Technical Support, Customer Service, Sales	toll-free: 1-866-540-3355

Guatemala	Web Address	www.dell.com/gt
Oudternata	E-Mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	1-800-999-0136
Guyana	E-Mail Address	la-techsupport@dell.com
-	Technical Support, Customer Service, Sales	
		toll-free: 1-877-270-4609
Hong Kong	Web Address	support.ap.dell.com
International Access	Technical Support E-mail Address	support.dell.com.cn/email
Code: 001	Technical Support - Dimension and Inspiron	00852-2969 3188
Country Code: 852	Technical Support - OptiPlex, Latitude, and Dell	00852-2969 3191
•	Precision	
	Technical Support - Servers and Storage	00852-2969 3196
	Technical Support - Projectors, PDAs, Switches,	00852-3416 0906
	Routers, etc.	
	Customer Service	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
	Home and Small Business Division	00852-2969 3105
India	Dell Support Website	support.ap.dell.com
	Portable and Desktop Support	
	Desktop Support E-mail Address	india_support_desktop@dell.com
	Portable Support E-mail Address	india support notebook@dell.com
	Phone Numbers	080-25068032 or 080-25068034 or
	Thome Trainbers	your city STD code $+$ 60003355 or
		toll-free: 1-800-425-8045
	Server Support	
	E-mail Address	india_support_Server@dell.com
	Phone Numbers	080-25068032 or 080-25068034 or
		your city STD code + 60003355 or
		toll-free: 1-800-425-8045
	Gold Support Only	- 1.11
	E-mail Address	eec_ap@dell.com
	Phone Numbers	080-25068033 or your city STD code +
		60003355 or
		toll-free: 1-800-425-9045
	Customer Service	
	Home and Small Business	India care HSB@dell.com
	Home and Sman Dusiness	
		$toll_{free} \cdot 1800 A254051$
		toll-free : 1800-4254051
	Large Corporate Accounts	toll-free : 1800-4254051 India care REL@dell.com
	Large Corporate Accounts	
	Large Corporate Accounts Sales	India_care_REL@dell.com
		India_care_REL@dell.com

Ireland (Cherrywood)	Web Address	Support.euro.dell.com
International Access		
Code: 00	Technical Support	
Country Code: 353	E-mail Address	dell direct support@dell.com
City Code: 1	Business computers	1850 543 543
	Home computers	1850 543 543
	At Home Support	1850 200 889
	Sales	
	Home	1850 333 200
	Small Business	1850 664 656
	Medium Business	1850 200 646
	Large Business	1850 200 646
	E-mail Address	Dell IRL Outlet@dell.com
	Customer Service	
	Home and Small Business	204 4014
	Business (greater than 200 employees)	1850 200 982
	General	
	Fax/Sales fax	204 0103
	Switchboard	204 4444
	U.K. Customer Service (dealing with U.K.only)	0870 906 0010
	Corporate Customer Service (dial within U.K.	0870 907 4499
	only)	
	U.K. Sales (dial within U.K. only)	0870 907 4000
Italy (Milan)	Web Address	Support.euro.dell.com
International Access	Home and Small Business	
Code: 00	Technical Support	02 577 826 90
Country Code: 39	Customer Service	02 696 821 14
City Code: 02	Fax	02 696 821 13
City Couc. 02	Switchboard	02 696 821 12
	Corporate	
	Technical Support	02 577 826 90
	Customer Service	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
Jamaica	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	1-800-440-920
	(dial from within Jamaica only)	

International Access Code: 001Technical Support - Dimension and Inspirontoll-free: 0120-198-26Country Code: 81 City Code: 44Technical Support outside of Japan - Dimensiontoll-free: 0120-198-433City Code: 44Technical Support outside of Japan - Dell81-44-556-3894Precision, OptiPlex, and LatitudeTechnical Support outside of Japan - Dell81-44-556-3894Precision, OptiPlex, and LatitudeTechnical Support outside of Japan - Polltoll-free: 0120-198-498PowerEdge?, DeuterConnect, and PowerVaultTechnical Support outside of Japan - PowerApp.81-44-556-4162PowerEdge?, PowerConnect, and PowerVaultTechnical Support outside of Japan - Projectors,81-44-556-4162PowerEdge, PowerConnect, and PowerVaultTechnical Support outside of Japan - Projectors,81-44-556-4162PowerEdge, PowerConnect, and PowerVaultTechnical Support outside of Japan - Projectors,81-44-556-3468PDAs, Printers, Routers044-556-340024-Hour Automated Order Status Service044-556-3430Customer Service044-556-3430044-556-3433employeesPublic Sales - government agencies, educational044-556-3430Other Status Service044-556-1657Individual UserIndividual User Online Sales044-556-456-1657Individual User Online Sales044-556-456-1657Individual User Online Sales044-556-400Outry Code: 82Sales101-free: 080-200-3800Coutry Code: 82Sales101-free: 080-200-3800Coutry Code: 82Sales12/28-4600Customer Fervice	Japan (Kawasaki)	Web Address	support.jp.dell.com
International Access         Technical Support outside of Japan - Dimension         81-44-520-1435           Contry Code: 81         Technical Support - Dell Precision, OptiPlex, and Latitude         toll-free: 0120-198-433           City Code: 44         Technical Support outside of Japan - Dell         81-44-556-3894           Precision, OptiPlex, and Latitude         toll-free: 0120-198-493           Precision, OptiPlex, and Latitude         toll-free: 0120-198-498           PowerEdget*M, Dell PowerConnect*N, and Dell         PowerEdget*Option touside of Japan - PowerApp           Rechnical Support outside of Japan - PowerApp         81-44-556-4462           PowerEdget*M, Dell PowerConnect*N, and Dell         PowerEdget*Option touside of Japan - Projectors,           Phas, Printers, Routers         Technical Support outside of Japan - Projectors,           Pabox Service         044-556-3468           PDAS, Printers, Routers         Faxbox Service           Public Sales Division - up to 400 employees         044-556-4363           Out Automated Order Status Service         044-556-3468           Public Sales - government agencies, educational         044-556-3463           Out Automated Site Sales         044-556-3463           Code: 001         Calkerss         044-556-3463           Public Sales - government agencies, educational         044-556-3463           Indiv	• • •		
Courter Order: 81 City Code: 44 Latitude Technical Support - Dell Precision, OptiPlex, and Latitude Technical Support outside of Japan - Dell Precision, OptiPlex, and Latitude Technical Support - Dell PowerApp <sup>TM</sup> , Dell PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell PowerEdge <sup>TM</sup> , Dell PowerConnect, and PowerVault Technical Support outside of Japan - PowerApp, Routers Technical Support outside of Japan - Projectors, PDAs, Printers, Routers Faxbox Service Ot4+556-4462 PowerEdge, PowerBoyer Operation of DeverVault Technical Support outside of Japan - Projectors, PDAs, Printers, Routers Faxbox Service Ot4+556-4564 Dasses Sales Division - up to 400 employees Ot4+556-4564 Business Sales Division - up to 400 employees Ot4+556-4564 Preferred Accounts Division Sales - over 400 employees Public Sales - government agencies, educational institutions, and medical institutions Global Segment Japan Individual User Online Sales Otd-4556-4203 Individual User Real Site Sales Code: 001 Country Code: 82 City Code: 2 Fax City Code: 3 City Code: 3 C			
Construction       Technical Support - Dell Precision, OptiPlex, and Latitude       toll-free: 0120-198-433         City Code: 44       Technical Support outside of Japan - Dell       81-44-556-3894         Precision, OptiPlex, and Latitude       toll-free: 0120-198-498         PowerEdge™, Dell PowerConnect™, and Dell       toll-free: 0120-198-498         PowerEdge™, Dell PowerConnect™, and Dell       PowerEdge™, Dell PowerConnect™, and Dell         PowerEdge™, Dell PowerConnect™, and Dell       Technical Support outside of Japan - PowerApp         Routers       Technical Support outside of Japan - Projectors, PDAs, Printers, toll-free: 0120-981-690         Routers       Technical Support outside of Japan - Projectors, PDAs, Printers, toll-free: 0120-981-690         Routers       Technical Support outside of Japan - Projectors, PDAs, Printers, toll-free: 0120-981-690         Routers       Technical Support outside of Japan - Projectors, PDAs, Printers, toll-free: 0120-981-690         Routers       Technical Support outside of Japan - Projectors, PDAs, Printers, toll-free: 0120-56-3468         PDAs, Printers, Routers       Proble: Sales - government agencies, educational         Public Sales - government agencies, educational       044-556-3469         Individual User       Individual User         Public Sales - government agencies, educational       044-556-2203         Individual User Real Site Sales       044-556-2309		•• •	
Cuty Colle: 44 Latitude Latitude Technical Support outside of Japan - Dell 81-44-556-3894 Precision, OptiPlex, and Latitude Technical Support - Dell PowerApp <sup>TM</sup> , Dell toll-free: 0120-198-498 PowerVault <sup>TM</sup> , Technical Support outside of Japan - PowerApp, 81-44-556-4162 PowerVault <sup>TM</sup> , Technical Support outside of Japan - PowerApp, 81-44-556-4162 PowerVault <sup>TM</sup> , Technical Support outside of Japan - Projectors, 81-44-556-3468 PDAs, Printers, Routers Technical Support outside of Japan - Projectors, 81-44-556-3468 PDAs, Printers, Routers Faxbox Service 044-556-3490 24-Hour Automated Order Status Service 044-556-3430 Customer Service 044-556-3433 employees 044-556-4240 Business Sales Division - up to 400 employees 044-556-4343 employees 044-556-4343 employees 044-556-4343 midvidual User Online Sales - over 400 044-556-363 Individual User Online Sales 044-556-363 Individual User Online Sales 044-556-363 Individual User Online Sales 044-556-3469 Switchboard 044-556-4240 Out Sconer Service 101-free: 080-200-3800 and Accessories 101-free: 080-200-3800 and Accessories 200-3800 and Accessories 200-3800 and Accessories 200-3800 and Accessories 200-3800 Advectore 2194-6202 Switchboard 2194-6202 Switchboard 2194-6202 Switchboard 2194-6202 Switchboard 304-252-3372 Luxemborg Web Address 3049000 512 728-3619 Customer Service (Austin, Texas, U.S.A.) 512 728-4093 U.S.A.) 512 728-4093 U.S.A.) 512 728-4093 Sales fax (Austin, Texas, U.S.A.) 512 728-4093 Sales fax (Austin, Texas, U.S.A.) 512 728-4093 Sales fax (Austin, Texas, U.S.A.) 512 728-4093 Customer Service (Austin, Texas, U.S.A.) 512 728-4093 Sales fax (Austin, Texas, U.S.A.) 512 728-4093 Customer Service (Austin, Texas, U.S.A.) 512 728-4093 Sales fax (A			toll-free: 0120-198-433
Precision, OptiPlex, and Latitude       toll-free: 0120-198-498         PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell       PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell         PowerEdge, TM, Dell PowerConnect <sup>TM</sup> , and Dell       PowerEdge, TM, Dell PowerConnect <sup>TM</sup> , and Dell         PowerEdge, PowerConnect, and PowerApp,       81-44-556-4162         PowerEdge, PowerConnect, and PowerVault       Technical Support - Projectors, PDAs, Printers,         Technical Support outside of Japan - Projectors,       81-44-556-4162         Pobas, Printers, Routers       Faxhox Service         Faxhox Service       044-556-4360         Customer Service       044-556-4360         Dustomer Service       044-556-4363         Public Sales - government agencies, educational       044-556-4363         employees       Public Sales - government agencies, educational       044-556-3469         Individual User Online Sales       044-556-4360       044-556-4369         Individual User Colline Sales       044-556-4369         Individual User Colline Sales       044-556-4369         Individual User Colline Sales       044-556-4369         Individual User Real Site Sales       044-556-4369         Individual User Real Site Sales       044-556-4369         Individual User Real Site Sales       044-556-4369         Individual User Real Su	City Code: 44		
Technical Support - Dell PowerApp <sup>TM</sup> , Dell     toll-free: 0120-198-498       PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell     PowerVault <sup>TM</sup> ,       PowerEdge, PowerConnect, and PowerApp,     81-44-556-4162       PowerEdge, PowerConnect, and PowerApp,     81-44-556-4163       Public, Saverice     044-556-4240       Customer Service     044-556-4240       Business Sales Division - up to 400 employees     044-556-4240       Public Sales - government agencies, educational     044-556-3469       Individual User     044-556-3469       Individual User     044-556-3469       Individual User     044-556-449       Switchboard     044-556-459       Individual User Real Site Sales     044-556-459       Individual User Real Site Sales     044-556-469       Switchboard     044-556-469       Switchboard     044-556-469       Switchboard     044-556-469       Support.ap.dell.com     Technical Support, Customer Service       International Access     Technical Support, Customer Service </td <td></td> <td>Technical Support outside of Japan - Dell</td> <td>81-44-556-3894</td>		Technical Support outside of Japan - Dell	81-44-556-3894
PowerEdge™ Dell PowerConnect™, and Dell         PowerVault™,         Technical Support outside of Japan - PowerApp,       81-44-556-4162         PowerEdge, PowerConnect, and PowerVault       1         Technical Support outside of Japan - Projectors, PDAs, Printers,       toll-free: 0120-981-690         Routers       1         Technical Support outside of Japan - Projectors,       81-44-556-3468         PDAs, Printers, Routers       044-556-3490         24-Hour Automated Order Status Service       044-556-3430         Customer Service       044-556-3433         employees       044-556-4240         Business Sales Division - up to 400 employees       044-556-3433         employees       044-556-3469         Public Sales - government agencies, educational       044-556-3469         Individual User       044-556-3469         Individual User Real Site Sales       044-556-3469         Individual User Real Site Sales       044-556-3469         Korea (Seoul)       Web Address       Support.apdell.com         International Access       Technical Support, Customer Service       toll-free: 080-200-3800         Code: 001       and Accessories       toll-free: 080-200-3800         Code: 001       and Accessories       toll-free: 080-200-3800         Cisto		Precision, OptiPlex, and Latitude	
PowerVault <sup>134</sup> , Technical Support outside of Japan - PowerApp, PowerKdge, PowerConnect, and PowerVault81-44-556-4162PowerKdge, PowerConnect, and PowerVaultTechnical Support - Projectors, PDAs, Printers, Technical Support outside of Japan - Projectors, Pathors, Printers, Routers81-44-556-3468PDAs, Printers, RoutersFaxbox Service044-556-340024-Hour Automated Order Status Service044-556-3401Customer Service044-556-3403Business Sales Division - up to 400 employees044-556-3433employees044-556-3433employees044-556-3433employees044-556-3433employees044-556-3433employees044-556-3433employees044-556-3469Individual User Online Sales044-556-203Individual User Real Site Sales044-556-203Individual User Real Site Sales044-556-203Individual User Real Site Sales044-556-203Individual User Real Site Sales044-556-203Code: 001Technical Support, Customer Servicetoll-free: 080-200-3800Code: 011and AccessoriesSupport.ap.dell.comCountry Code: 22Salestoll-free: 080-200-3800FaxCustomer Technical Support (Austin, Texas, U.S.A.)512 728-383Customer Technical Support and Customer Service)512 728-383Customer Service (Austin, Texas, U.S.A.)512 728-3619Fax (Chechnical Support and Customer Service)512 728-383Customer Service (Austin, Texas, U.S.A.)512 728-3619Fax (Cachnical Support and Customer Se		Technical Support - Dell PowerApp <sup>™</sup> , Dell	toll-free: 0120-198-498
Technical Support outside of Japan - PowerApp, PowerEdge, PowerConnect, and PowerVault81-44-556-4162 PowerEdge, PowerConnect, and PowerVaultTechnical Support - Projectors, PDAs, Printers, Routerstoll-free: 0120-981-690 RoutersTechnical Support outside of Japan - Projectors, Proferent Automated Order Status Service044-556-3468 044-556-3400 044-556-3400 044-556-3400 044-556-3400 044-556-4240Customer Service044-556-3400 044-556-4240 Business Sales Division - up to 400 employees044-556-4240 044-556-4240 044-556-4343 employeesPublic Sales - government agencies, educational institutions, and medical institutions044-556-368 044-556-3469Global Segment Japan044-556-3469 1ndividual User Real Site Sales044-556-3469 044-556-4649Korea (Seoul)Web AddressSupport.ap.dell.com toll-free: 080-200-3800 Technical Support, Customer Servicetoll-free: 080-200-3800 2194-6000International Access Code: 001 Customer Technical Support (Austin, Texas, U.S.A.)512 728-3619 212 728-3619 512 728-3619 Fax (Lextnical Support and Customer Service)512 728-3619 512 728-3781 512 728-3619 512 728-3781 512 728-3781 512 728-3619 512 728-3781 512		PowerEdge <sup>TM</sup> , Dell PowerConnect <sup>TM</sup> , and Dell	
PowerEdge, PowerConnect, and PowerVaultTechnical Support - Projectors, PDAs, Printers, Technical Support outside of Japan - Projectors, Technical Support outside of Japan - Projectors, Faxbox Service81-44-556-3400PDAs, Printers, Routers044-556-3400Faxbox Service044-556-3400Customer Service044-556-4200Business Sales Division - up to 400 employees044-556-4343employees044-556-4343employees044-556-4343employees044-556-4343employees044-556-561465Public Sales - government agencies, educational institutions, and medical institutions044-556-4369Individual UserGlobal Segment Japan044-556-4369Individual User Conline Sales044-556-4369Mitchboard044-556-4300Korea (Seoul)Web AddressSupport-ap.delf.comInternational Access Code: 001Technical Support, Customer Servicetoll-free: 080-200-3800Country Code: 82 SuitchboardCustomer Technical Support (Austin, Texas, Customer Service)512 728-4307Customer Technical Support (Austin, Texas, Customer Service)512 728-4307Lian AmericaCustomer Service (Austin, Texas, U.S.A.)512 728-4307Customer Service (Austin, Texas, U.S.A.)512 728-4307Sales (Austin, Texas, U.S.A.)512 728-4307Customer Service (Austin, Texas, U.S.A.)		PowerVault <sup>™</sup> ,	
Technical Support - Projectors, PDAs, Printers, Routerstoll-free: 0120-981-690 RoutersTechnical Support outside of Japan - Projectors, Faxbox Service81-44-556-3468 PDAs, Printers, RoutersFaxbox Service044-566-3490 Q4-Hour Automated Order Status Service044-566-3401 Q44-556-3401 Q44-556-4240 Business Sales Division - up to 400 employees044-556-3453 Q44-556-3433 employeesPublic Sales - government agencies, educational Global Segment Japan044-556-3463 Q44-556-3453 employees044-556-3469 Q44-556-3453 employeesRobal Segment Japan044-556-3469 Mividual User Online Sales044-556-3469 Q44-556-2003 JIndividual User Real Site Sales044-556-3469 Q44-556-4649 SwitchboardKorea (Seouf)Web Address Technical Support, Customer Service Technical Support, Customer Service Salestoll-free: 080-200-3600 Code: 001 Code: 201 FaxCoutstomer Technical Support (Austin, Texas, U.S.A.)512 728-3619 S12 728-3619 Sales (Austin, Texas, U.S.A.)Listin AmericaCustomer Service (Austin, Texas, U.S.A.)512 728-3619 S12 728-3619 Sales fax (Austin, Texas, U.S.A.)LuxemborgWeb Address Support and Customer Service) Sales fax (Austin, Texas, U.S.A.)512 728-3493 S12 728-3490 S12 728-3491 S12 728-3490 S12 728-3490 S12 728-3490 S12 728-3490LuxemborgWeb Address Support and Customer Service) S12 728-4600 or 512 728-3772 S2 62 577 81 Customer Service Code: 00512 728-3497 S2 002 481 91 19 Fax Customer ServiceMacaoCustomer Service Support432 (0)2 481 91 19 FaxLuxemborgK		Technical Support outside of Japan - PowerApp,	81-44-556-4162
RoutersRouters81-44-556-3468Technical Support outside of Japan - Projectors, Faxbox Service81-44-556-3468PDAs, Printers, Routers644-556-3400Faxbox Service044-556-3400Customer Service044-556-4240Business Sales Division - up to 400 employees044-556-4240Public Sales - government agencies, educational044-556-3463employees044-556-363Public Sales - government agencies, educational044-556-3469Individual User044-556-363Individual User044-556-4240Switchboard044-556-4240Switchboard044-556-4249Switchboard044-556-4249Switchboard044-556-4249Couttry Code: 82SalesCity Code: 2SalesFax2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Switchboard2194-6202Sales (Austin, Texas, U.S.A.)512 728-4807 <td></td> <td>PowerEdge, PowerConnect, and PowerVault</td> <td></td>		PowerEdge, PowerConnect, and PowerVault	
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SalesFax (Austin, Texas, U.S.A.)512 728-4600 or 512 728-3772LuxemborgWeb AddressSupport.euro.dell.comInternational AccessSupport3420808075Code: 00Home/Small Business Sales+32 (0)2 713 15 96Country Code: 352Corporate Sales26 25 77 81ExampleFax26 25 77 82MacaoTechnical Supporttoll-free: 0800 105			512 728-4397
LuxemborgWeb AddressSupport.euro.dell.comInternational AccessSupport3420808075Code: 00Home/Small Business Sales+32 (0)2 713 15 96Country Code: 352Corporate Sales26 25 77 81Customer Service+32 (0)2 481 91 19Fax26 25 77 82MacaoTechnical Supporttoll-free: 0800 105			
International Access         Support         3420808075           Code: 00         Home/Small Business Sales         +32 (0)2 713 15 96           Country Code: 352         Corporate Sales         26 25 77 81           Fax         26 25 77 82           Macao         Technical Support         toll-free: 0800 105	Luxemborg		
International Access       Home/Small Business Sales       +32 (0)2 713 15 96         Code: 00       Corporate Sales       26 25 77 81         Country Code: 352       Customer Service       +32 (0)2 481 91 19         Fax       26 25 77 82         Macao       Technical Support       toll-free: 0800 105	•		
Code: 00         Corporate Sales         26 25 77 81           Country Code: 352         Customer Service         +32 (0)2 481 91 19           Fax         26 25 77 82           Macao         Technical Support         toll-free: 0800 105			
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	Масао	Technical Support	
LOUDITY LODE' AS	Country Code: 83	Customer Service (Xiamen, China)	34 160 910
Transaction Sales (Xiamen, China) 29 693 115		Transaction Sales (Xiamen, China)	29 693 115

Malaysia (Penang)	Web Address	Support.ap.dell.com
International Access	Technical Support - Dell Precision, OptiPlex, and	
Code: 00	Latitude	
	Technical Support - Dimension, Inspiron, and	toll-free: 1800 881 306
Country Code: 60	Electronics and Accessories	
City Code: 4	Technical Support - PowerApp, PowerEdge,	toll-free: 1800 881 386
	PowerConnect, and PowerVault	
	Customer Service	toll-free: 1800 881 306 (option 6)
	Transaction Sales	toll-free: 1800 888 202
	Corporate Sales	toll-free: 1800 888 213
Mexico	Web Address	www.dell.com/mx
International Access	E-mail Address	<u>la-techsupport@dell.com</u>
Code: 00	Customer Technical Support	001-877-384-8979 or 001-877-269-3383
	Sales	50-81-8800 or 01-800-888-3355
Country Code: 52	Customer Service	001-877-384-8979 or 001-877-269-3383
	Main	50-81-8800 or 01-800-888-3355
Montserrat	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	
		Toll-free: 1-866-278-6822
Netherlands	E-mail Address	la-techsupport@dell.com
Antilles	Web Address	support.euro.dell.com
Netherlands	Technical Support	020 674 45 00
(Amsterdam)	Technical Support Fax	020 674 47 66
International Access	Home/Small Business Customer Service	020 674 42 00
Code: 00	Relational Customer Service	020 674 43 25
Country Code: 31	Home/Small Business Sales	020 674 55 00
City Code: 20	Relational Sales	020 674 50 00
City Code. 20	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand	Web Address	Support.ap.dell.com
International Access	E-mail Address	Support.ap.dell.com/contactus
Code: 00	Technical Support, Customer Service, Sales	0800 441 567
Country Code: 64		
Nicaragua	Web Address	www.dell.com/ni
Nicalayua	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	001-800-220-1377
Norway (Lysaker)	Web Address	Support.euro.dell.com
5.5	Technical Support	671 16882
International Access	Relational Customer Service	671 17575
Code: 00	Home/Small Business Customer Service	231 62298
Country Code: 47	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	Web Address	www.dell.com/pa
	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	011-800-507-1264
Peru	Web Address	www.dell.com/pe
-	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	0800-50-669
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Poland (Warsaw)	Web Address	support.euro.dell.com
	E-mail Address	pl_support_tech@dell.com
International Access	Customer Service Phone	57 95 700
Code: 011	Customer Service	57 95 999
Country Code: 48	Sales	57 95 999
City Code: 22	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal	Web Address	Support.euro.dell.com
International Access	Technical Support	707200149
	Customer Service	800 300 413
Code: 00	Sales	800-300-410 or 800-300 -411 or
Country Code: 351		800-300-412 or 21-422-07-10
	Fax	21-424-01-12
Puerto Rico	Web Address	www.dell.com/pr
	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	1-877-537-3355
St. Kitts and Nevis	Web Address	www.dell.com/kn
	E-mail Address	<u>la-techsupport@dell.com</u>
	Technical Support, Customer Service, Sales	toll-free: 1-866-540-3355
St. Lucia	Web Address	www.dell.com/lc
	E-mail Address	<u>la-techsupport@dell.com</u>
	Technical Support, Customer Service, Sales	toll-free: 1-866-464-4352
St. Vincent and the	Web Address	www.dell.com/vc
Grenadines	E-mail Address	<u>la-techsupport@dell.com</u>
	Technical Support, Customer Service, Sales	toll-free: 1-866-464-4353
Singapore	NOTE: The phone numbers in this section should	
International Access	be called from within Singapore or Malaysia only.	
Code: 005		1.11
Country Code: 65	Web Address	support.ap.dell.com
	Technical Support - Dimension, Inspiron, and	toll-free: 1 800 394 7430
	Electronics and Accessories	
	Technical Support - OptiPlex, Latitude,	toll-free: 1 800 394 7488
	and Dell Precision	
	Technical Support - PowerApp, PowerEdge,	toll-free: 1 800 394 7478
	PowerConnect, and PowerVault	
	Customer Service	toll-free: 1 800 394 7430 (option 6)
	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales Web Address	toll-free: 1 800 394 7419
Slovakia (Prague)		support.euro.dell.com
International Access	E-mail Address	czech_dell@dell.com
Code: 00	Technical Support	02 5441 5727
Country Code: 421	Customer Service	420 22537 2707
-	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 8328
0 11 46	Wah Address	02 5441 7585
South Africa	Web Address	support.euro.dell.com
(Johannesburg)	E-mail Address	dell_za_suppor@dell.com
International Access	Gold Queue	011 709 7713
Code: 09/091	Technical Support	011 709 7710
Country Code: 27	Customer Service	011 709 7707
City Code: 11	Sales	011 709 7700

Spain (Madrid)	Web Address	Support.euro.com
• • •	Home and Small Business	
International Access	Technical Support	902 100 130
Code: 00	Customer Service	902 118 540
Country Code: 34	Sales	902 118 541
City Code: 91	Switchboard	902 118 541
	Fax	902 118 539
	Corporate	,
	Technical Support	902 100 130
	Customer Service	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
Sweden (Upplands	Web Address	support.euro.dell.com
Vasby)	Technical Support	08 590 05 199
•	Relational Customer Service	08 590 05 642
International Access	Home/Small Business Customer Service	08 587 70 527
Code: 00	Employee Purchase Program (EPP) Support	020 140 14 44
Country Code: 46	Technical Support Fax	08 590 05 594
City Code: 8	**	
Switzerland (Geneva)	Web Address	Support.euro.dell.com
International Access	E-mail Address	Tech_support_central_Europe@dell.com
Code: 00		0944 911 411
Country Code: 41	Technical Support – Home and Small Business	0844 811 411
City Code: 22	Technical Support – Corporate	0844 822 844
	Customer Service – Home and Small Business	0848 802 202
	Customer Service – Corporate	0848 821 721
	Fax	022 799 01 90
<del></del>	Switchboard Web Address	022 799 01 01
Taiwan	E-mail Address	support.ap.dell.com
International Access		support.dell.com.cn/email toll-free: 0080 186 1011
Code: 002	Technical Support - OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories	1011-1166: 0080 186 1011
Country Code: 886	· · · · · · · · · · · · · · · · · · ·	tall free 0000 100 1250
	Technical Support - Servers and Storage	toll-free: 0080 160 1256
	Customer Service	toll-free: 0080 160 1250 (option 5)
	Transaction Sales	toll-free: 0080 165 1228
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Country Code: 66	PowerConnect, and PowerVault)	1011-1122. 1800 0000 09
	Customer Service	tall frage 1800 006 007 (artica 7)
		toll-free: 1800 006 007 (option 7) toll-free: 1800 006 009
	Corporate Sales Transaction Sales	toll-free: 1800 006 009
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	Technical Support, Customer Service, Sales	toll-free: 1-888-799-5908
Turks and Caicos Islands	s Web Address	www.dell.com/tc
	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	toll-free: 1-877-441-4735
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International Access	E-mail Address	dell_direct_support@dell.com
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Country Code: 44		form/home.asp
City Code: 1344	Sales	
City Coue. 1544	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	Customer Service	
	Home and Small Business	0870 906 0010
	Corporate	01344 373 185
	Preferred Accounts (500-5000 employees)	0870 906 0010
	Global Accounts	01344 373 186
	Central Government	01344 373 196
	Local Government & Education	01344 373 199
	Health	01344 373 194
	Technical Support	
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	employees)	
	Other Dell Products	0870 353 0800
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	Home and Small Business Fax	0870 907 4006
Uruguay	Web Address	<u>www.dell.com/uy</u>
	E-mail Address	<u>la-techsupport@dell.com</u>
	Technical Support, Customer Service, Sales	toll-free: 000-413-598-2521
U.S.A. (Austin, Texas)	Automated Order-Status Service	toll-free: 1-800-433-9014
International Access	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362
Code: 011	Hardware and Warranty Support (Dell TV,	toll-free: 1-877-459-7298
Country Code: 1	Printers, and Projectors ) for Relationship	
2	customers	
	Consumer (Home and Home Office) Support for	toll-free: 1-800-624-9896
	Dell products	
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services Web Address	www.dellfinancialservices.com
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts	toll-free: 1-800-283-2210
	[DPA])	
	Business	
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP)	toll-free: 1-800-695-8133
	Customer s Support for printers, projectors, PDAs, and MP3 players	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or
		toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
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	Speech-Impaired	(1-877-335-5889)
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	E-mail Address	la-techsupport@dell.com
	Technical Support, Customer Service, Sales	toll-free: 1-877-702-4360
Venezuela	Web Address	www.dell.com/ve
	E-mail Address	<u>la-techsupport@dell.com</u>
	Technical Support, Customer Service, Sales	0800-100-4752

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# Introducing Views, Rules, and Data

Review this chapter if you are unfamiliar with views, rules, and data in vFoglight.

This chapter contains the following sections:

Overview of Views	34
Overview of Rules	35
Overview of Data	

### **Overview of Views**

vFoglight displays monitoring data in views that group, format, and display data. The main types are described below.

Dashboards are top-level views that do not receive data from other views. Dashboards usually contain a number of lower-level views. The dashboards supplied with vFoglight, as well as those created by users, are available in the navigation panel.

Lower-level views in vFoglight can be added to dashboards or can be accessed by drilling down from a dashboard. They receive and display data directly from the vFoglight Management Server or from other views. Some views filter or select data that appears in other views in the same dashboard. Some are tree views with expandable nodes for selecting servers, applications, or data.

### **Overview of Rules**

vFoglight allows you to create flexible rules that can be applied to complex, interrelated data from multiple sources within your distributed system. You can associate several different actions with a rule, configure a rule so that it does not fire repeatedly, and associate a rule with schedules to define when it should and should not be evaluated.

Different types of data can be used in rules, including registry variables, raw metrics, derived metrics, and topology object properties.

There are two types of rules in vFoglight: simple rules and multiple-severity rules. A simple rule has a single condition, and can be in one of three states: *Fire*, *Undefined*, or *Normal*. A multiple-severity rule can have up to five severity levels: *Undefined*, *Fatal*, *Critical*, *Warning*, and *Normal*.

Rule conditions are regularly evaluated against monitoring data (metrics and topology object properties collected from your monitored environment and transformed into a standard format). Therefore, the state of the rule can change if the data changes. For example, if a set of monitoring data matches a simple rule's condition, the rule enters the *Fire* state. If the next set does not match the condition, the rule exits the *Fire* state and enters the *Normal* state.

A rule condition is a type of expression that can be true or false. When it evaluates to true, the rule is said to fire, causing any actions that are associated with the rule or severity level to be performed. You can configure a rule to perform one or more actions upon entering or exiting each state. When a multiple-severity rule fires, an alarm also appears in vFoglight.

See "Introduction to Rules" and "Creating and Editing Rules" in the vFoglight *Administration and Configuration Guide* for more information.

### **Overview of Data**

The ' agents collect and store data in the vFoglight database. This data can be viewed graphically (as described in the Views chapter) and in tabular format. The data tables for each of the supported agents are described in this chapter.

Access to the data tables is through the Data Browser, which is part of vFoglight. For further information, refer to the *vFoglight User Guide*.

# Views

The Cartridge for Operating Systems ships with predefined views to help you monitor your operating system environment.

This chapter contains the following sections:

### vFoglight Cartridge for Operating Systems **Reference Guide**

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Sun_MPStat Views	111
Sun_System Views	
Sun_TCP Views	117
TerminalServer Views	120
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WebMonitor Views	126
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# **AIX\_MPStat Views**

Views in this section include:

- AIX\_MPStat\_Counters
- AIX\_MPStat\_Overview
- AIX\_MPStat\_Utilization

# AIX\_MPStat\_Counters

#### Purpose

The AIX\_MPStat\_Counters view displays the number of context switches and system calls per second for each CPU instance that is monitored.

#### **Description of the View**

Data displayed	<b>Context Switches.</b> The number of times per second that the CPU performed a voluntary switch between contexts of two processes.
	System Calls. The number of system calls per second.
Where to go next	n/a

## AIX\_MPStat\_Overview

#### Purpose

The AIX\_MPStat\_Overview displays the percentage of idle, system, user, and wait times for each CPU instance that is monitored.

vFoglight Cartridge for Operating Systems Reference Guide

Description of th	e View
Data displayed	CPU Instance. The instance number of the monitored CPU.
	Idle Time. The percentage of time that the CPU spent idling.
	<b>System Time.</b> The percentage of time that the CPU spent running the operating system.
	<b>UserTime.</b> The percentage of time that the CPU spent running user space.
	<b>Wait Time.</b> The percentage of time the CPU spent waiting for I/O transactions to finish.
Where to go next	n/a

# AIX\_MPStat\_Utilization

Purpose

The AIX\_MPStat\_Utilization view displays the percentage utilized of each CPU instance that is monitored.

**Description of the View** 

Data displayed	<b>CPUInstance.</b> The instance number of the monitored CPU.
	CPU_Utilization. The percentage of CPU that is utilized.

Where to go next n/a

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# **AIX\_System Views**

Views in this section include:

- AIX\_System\_CPU\_Load
- AIX\_System\_CPU\_Utilization
- AIX\_System\_Load
- AIX\_System\_Overview
- AIX\_System\_Swap\_Available
- AIX\_System\_Virtual\_Memory

# AIX\_System\_CPU\_Load

#### Purpose

The AIX\_System\_CPU\_Load view is a detailed view of the number of processes in the run queue.

Use this view to investigate the following:

- A high number of processes in the run queue means the CPU is busy. A consistently high number can indicate that host needs more CPU power.
- A high number of processes waiting for I/O can mean a problem or bottleneck in disk I/O.
- A high number of processes in the swap queue might indicate that the CPU has a critical shortage of memory.

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#### **Description of the View**

Data displayed	<b>Runnable Procs Swapped.</b> The number of processes in the swap queue that are capable of being run.
	<b>Procs In Run Queue.</b> The number of processes waiting to run in the run queue.
	<b>Procs Waiting for IO.</b> The number of processes that are ready to run but are not able to because of a bottleneck or problem in the disk I/O.
Where to go next	n/a

# AIX\_System\_CPU\_Utilization

#### Purpose

The AIX\_System\_CPU\_Utilization view provides an overview of the CPU workload for a monitored AIX system. You can use it to monitor the status of CPU usage within an AIX system.

Data displayed	<b>CPU Utilization and CPU User Time.</b> The percentage of time the CPU executes code and user programs (includes both system and user time).
	<b>CPU System Time.</b> The percentage of time that the CPU is executing system or kernel processes.
	<b>CPU Wait Time.</b> The percentage of time the CPU waits for disk I/O.
	Procs In Run Queue. The number of processes in the swap queue.
Where to go next	Drill down on the <b>Procs In Run Queue</b> line. Links to "AIX_System_Load" on page 43.

# AIX\_System\_Load

#### Purpose

The AIX\_System\_Load view is a breakdown of the overall load on a selected AIX system. You can use it to monitor the status of the number of context switches, interrupts, and system calls for a monitored AIX system.

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#### **Description of the View**

Data displayed	<b>CPU System.</b> The percentage of time the CPU is running system and kernel processes.
	<b>Context Switch.</b> The number of processes that a switch uses for processing.
	Interrupts. The number of interrupts that have occurred.
	System Calls. The number of system calls that have been invoked.
Where to go next	n/a

## AIX\_System\_Overview

#### Purpose

The AIX\_System\_Overview is a high-level overview of the AIX system that is being monitored. You can use it to view the overall health of the system.

**Note** Check the Wait Time and Scan Rate values.

The Wait Time indicates the percentage of time that the CPU waits on disk I/O transactions. If this value exceeds 15%, or double the CPU Utilization line, the I/O system is causing a bottleneck.

When the Scan Rate remains under 100 pages/second, the RAM is sufficient. When the Scan Rate exceeds 100 pages/second, the kernel is attempting to reclaim and free memory. This can degrade system performance.

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#### **Description of the View**

Description	<b>CPU Utilization.</b> The percentage of time the CPU executes code (includes both system and user time).
	<b>CPU Wait Time.</b> The percentage of time the CPU waits for disk I/O.
	<b>Ethernet Collision Rate.</b> The number of ethernet collisions as a percentage of all ethernet packets sent.
	<b>Scan Rate.</b> The number of pages scanned per second by the page daemon as it looks for pages that processes use infrequently.
	Swap Percent. The percentage of swap space that is available.
	<b>Physical Memory Used Pct.</b> The percentage of physical memory that is used.
Where to go next	<ul> <li>Drill down on:</li> <li>CPU Utilization line. Links to "AIX_System_CPU_Utilization" on page 42.</li> <li>Scan Rate line. Links to "AIX_System_Virtual_Memory" on page 46.</li> </ul>
	• Swap Percent Available line. Links to
	"AIX_System_Virtual_Memory" on page 46.

# AIX\_System\_Swap\_Available

#### Purpose

The AIX\_System\_Swap\_Available view displays the amount of available swap space for a monitored AIX system. You can use it to view the swap space in kilobytes (Kb).

Data displayed Available Swap. The amount of swap space that is available.

Where to go next n/a

# AIX\_System\_Virtual\_Memory

#### Purpose

The AIX\_System\_Virtual\_Memory view is a breakdown of how memory is being used by a monitored AIX system. You can use it to monitor the status of the number of pages being paged in and out as well as the number of swaps in and out.

Use this view to check the following:

- Pages Paged Out and the Pages Paged In values. If they coincide, the system is executing normal page in/page out operations.
- Number of Swap Outs. If memory becomes scarce, the kernel swaps out sleeping processes, then swaps out active processes that use large amounts of memory. If swap outs occur, swap space is critically low. Add more swap space or shut down one or more applications.

Data displayed	<b>Pages Paged In.</b> The number of pages paged into active memory from the disk swap space or file system.
	<b>Pages Paged Out.</b> The number of pages paged out to active memory from the disk swap space or file system.
	<b>Swap In.</b> The number of processes returned to active memory from disk swap space.
	<b>Swap Out.</b> The number of processes stored to active memory from disk swap space.
	Swap Percent Available. The percentage of available swap space.
Where to go next	Drill down on: • Swap Percent Available line. Links to "AIX_System_Swap_Available" on page 45.

# **ApacheSvr Views**

Views in this section include:

- ApacheSvr Overview
- ApacheSvr Hit\_Summary
- ApacheSvr Hit\_Breakdown
- ApacheSvr Transaction\_Summary
- ApacheSvr Transaction\_Throughput\_Breakdown
- ApacheSvr Transaction\_Breakdown
- ApacheSvr Transaction\_Detail
- ApacheSvr Throughput\_Summary
- ApacheSvr Throughput\_Breakdown
- ApacheSvr Error\_Breakdown

# ApacheSvr Overview

#### Purpose

The Apache Overview view shows the hits, errors, transactions and kilobytes encountered per second. The Apache Server agent assists your investigation of transactions and throughput, as it monitors the volume of data flowing to and from a web server by rate and interval as well as by request type. The transactions monitored are set in the agent startup parameters.

Data displayed	HitRate. Number of hits per second.
	ErrorRate. Number of errors per second.
	TransactionRate. Number of transactions per second.
	<b>Transaction Throughput.</b> Transaction throughput (number of bytes per transaction) per second.
Where to go next	<ul> <li>Drill down on:</li> <li>Hit line. Links to "ApacheSvr Hit_Summary" on page 49.</li> <li>Error line. Links to "ApacheSvr Error_Breakdown" on page 56.</li> <li>Transactions line. Links to "ApacheSvr Transaction_Breakdown" on page 52.</li> <li>KB/Sec line. Links to "ApacheSvr Throughput_Summary" on page 53.</li> </ul>

# ApacheSvr Hit\_Summary

#### Purpose

The Apache Hit Summary view shows the total hits per collection period, the hosts that connected to the web server during the collection period, and the URLs requested during the collection period.

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# Description of the View Data displayed IntervalHits. Number of hits during the collection period. IntervalHosts. Number of individual hosts making requests during the collection period. IntervalURLs. Number of URLs monitored during the collection period. Where to go next Drill down on any line. Links to "ApacheSvr Hit\_Breakdown" on page 50.

# ApacheSvr Hit\_Breakdown

#### Purpose

The Apache Hit Breakdown view shows the type of hits encountered.

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Data displayed	<b>AUDHits.</b> Number of audio hits counted during the collection period.
	<b>CGIBINHits.</b> Number of CGIBIN hits counted during the collection period.
	<b>HTMLHits.</b> Number of HTML hits counted during the collection period.
	<b>ImageHits.</b> Number of image hits counted during the collection period.
	JavaHits. Number of Java hits counted during the collection period.
	<b>MMHits.</b> Number of multimedia hits counted during the collection period.
	<b>OTHERHits.</b> Number of miscellaneous hits counted during the collection period.
	<b>TEXTHits.</b> Number of text hits counted during the collection period.
	<b>ZIPPEDHits.</b> Number of zipped hits counted during the collection period.
Where to go next	n/a

# ApacheSvr Transaction\_Summary

#### Purpose

The Apache Transaction Summary view shows the number of transactions processed and kilobytes generated per second.

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#### **Description of the View**

Data displayed	TransactionRate. Number of Kbs per second.
	<b>Transaction ThroughputRate.</b> Transaction throughput (number of bytes per transaction) per second.
Where to go next	<ul> <li>Drill down on:</li> <li>Transaction KB/Sec line. Links to "ApacheSvr Transaction_Throughput_Breakdown" on page 52.</li> </ul>
	• Transaction Sec line. Links to "ApacheSvr Transaction_Breakdown" on page 52.

# ApacheSvr Transaction\_Throughput\_Breakdown

#### Purpose

The Apache Transaction Throughput Breakdown view shows the number of transactions processed and the average size of each transaction.

#### **Description of the View**

Data displayed	<b>IntervalTransactions.</b> Number of transactions during the collection period.
	<b>TransactionSize.</b> Average size of transactions, averaged over the collection period.
Where to go next	n/a

## ApacheSvr Transaction\_Breakdown

#### Purpose

The Apache Transaction Breakdown view shows the number of transactions and kilobytes per second for each monitored tag.

Data displayed	<b>TransactionTag.</b> Number of transactions, categorized by transaction type.
	TransactionRate. Number of transactions per second.
	<b>TransactionThroughputRate.</b> Transaction throughput (number of bytes per transaction) per second.
Where to go next	Drill down on any bar. Links to "ApacheSvr Transaction_Detail" on page 53.

## ApacheSvr Transaction\_Detail

#### Purpose

The Apache Transaction Detail view shows the number of transactions and kilobytes per second for a particular transaction.

#### **Description of the View**

Data displayed	<b>TransactionTag.</b> Number of transactions, categorized by transaction type.
	<b>IntervalTransactions.</b> Number of transactions during the collection period.
	<b>TransactionThroughputRate.</b> Transaction throughput (number of bytes per transaction) per second.
Where to go next	n/a

# ApacheSvr Throughput\_Summary

#### Purpose

The Apache Throughput Summary view shows the number of transactions processed and kilobytes generated per second.

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#### **Description of the View**

Data displayed	ThroughputRate. Number of Kbs per second.
	<b>Throughput.</b> Number of Kbs transacted during the collection period.
Where to go next	Drill down on any line. Links to "ApacheSvr Throughput_Breakdown" on page 54.

# ApacheSvr Throughput\_Breakdown

#### Purpose

The Apache Throughput Breakdown view shows the type of throughput encountered.

Data displayed	<b>AUDBytes.</b> Number of audio bytes transferred during the collection period. Audio files include .au and .wav files.
	<b>CGIBINBytes.</b> Number of CGIBIN bytes transferred during the collection period. CGIBIN files include /bin and /cgi-bin files.
	<b>HTMLBytes.</b> Number of HTML bytes transferred during the collection period. HTML files include .html and .htm files.
	<b>ImageBytes.</b> Number of image bytes transferred during the collection period. Image files include .gif, .jpg and .bmp files.
	<b>JavaBytes.</b> Number of Java bytes transferred during the collection period. Java files include .class files.
	<b>MMBytes.</b> Number of multimedia bytes transferred during the collection period. Multimedia files include .mpg and .mov files.
	<b>OTHERBytes.</b> Number of miscellaneous bytes transferred during the collection period.
	<b>TEXTBytes.</b> Number of text bytes transferred during the collection period. Text files include .txt and .doc files.
	<b>ZIPPEDBytes.</b> Number of zipped bytes transferred during the collection period. Zip files include .z and .gz files.
Where to go next	n/a

# ApacheSvr Error\_Breakdown

#### Purpose

The Apache Error Breakdown view shows the type of errors encountered.

Data Displayed	<b>BAD_GATEWAY.</b> While acting as a gateway or proxy, the server received an invalid response from the upstream server it accessed while attempting to fulfill the request.
	<b>BAD_REQ.</b> The server could not understand the request, due to incorrect syntax. Do NOT repeat the request without modifications.
	<b>FORBIDDEN.</b> The server understood the request but will not fulfill it. Authorization will not help, and the request should NOT be repeated. If the request method was not HEAD, and the server can issue a reason for non-fulfillment, the reason for the refusal is included in the message. This message is commonly used when the server does not reveal a reason for the non-fulfillment, or when no other message is applicable.
	<b>INTERNAL_ERR.</b> The server encountered an unexpected condition which prevented it from fulfilling the request.
	<b>MOVED_PERM.</b> The requested resource has been assigned a new, permanent URI. For future requests for this resource, use one of the URIs returned in this message. Where possible, monitored hosts with link-editing capabilities automatically re-link references to the request-URI to one or more of the new references returned with the message. This message is cachable unless otherwise indicated. If the new URI is a location, its URL displays in the Location field of the message. Unless the request method was HEAD, the message contains a short hypertext note with a hyperlink to the new URI(s).

Data Displayed **MOVED\_TEMP.** The requested resource resides temporarily under a different URI. Since the redirection might be altered, the monitored host continues to use the request-URI for future requests. This message is cachable only if so indicated by a Cache-Control or Expires header field. If the new URI is a location, its URL displays in the Location field of the message. Unless the request method was HEAD, the message contains a short hypertext note with a hyperlink to the new URI(s). If you receive this message in response to a request other than GET or HEAD, the agent does not automatically redirect the request unless you confirm it because redirecting the request might change the conditions under which the request was issued. **NOT FOUND.** The server did not find anything matching the Request-URI. This message does not indicate whether the condition is temporary or permanent. If the server does not disclose this information, it might use a Forbidden message instead. The server displays a Gone message if it knows, through some internally configurable mechanism, that an old resource is permanently unavailable and has no forwarding address. **NOT\_IMPL.** The server does not support the function necessary to fulfill the request. The server displays this message when it does not recognize the request method and is not capable of supporting it for any resource. **NOT\_MODIFIED.** The server displays this message if the monitored host has performed a conditional GET request and access is allowed, but the document has not been modified. NO\_CONTENT. The server fulfilled a request to load e-mail, but has no new messages to return. This message allows input for actions to take place without changing the active document view. The message can include new information in the form of entity headers that apply to the document

currently in view.

Data Displayed	OV The request succeeded. The information included in this
Data Displayeu	<b>OK.</b> The request succeeded. The information included in this
	message depends on the request method:
	GET returns the entire web page, along with statistical information.
	HEAD returns the entity header fields corresponding to the
	requested resource.
	POST returns information describing or containing the result of the
	action.
	TRACE returns the request message as received by the end server.
	POST. The server fulfilled a request to post a transaction
	SERVICE_UNAVAIL. The server is unable to process the request
	due to a temporary overload or due to server maintenance. If known,
	the server might indicate the length of the delay in a Retry-After
	header; otherwise the server returns an Internal Server Error
	message.
	If the server is overloaded, it might refuse the connection, rather
	than return this message.
	-
	<b>UNAUTHORIZED.</b> The request requires user authentication. The
	message includes a WWW-Authenticate header field challenging
	the requested resource. You can repeat the request with a suitable
	authorization header field. If the request included authorization
	credentials, the server refused the request on those credentials.

# **AppMonitor Views**

Views in this section include:

- AppMonitor Agent Messages
- AppMonitor App\_Availability
- AppMonitor App\_Overview
- AppMonitor App\_Performance
- AppMonitor Proc\_Performance
- AppMonitor Proc\_Uptime
- AppMonitor Process\_Memory\_Profile

# **AppMonitor Agent Messages**

#### Purpose

The AppMonitor Agent Messages view lists the messages sent by the AppMonitor agent after it checks the application's agent properties.

**Description of the View** 

Data displayed	Message. The message text.
	Severity. The message severity: Warning or Fatal.
	Time. The time the message was logged.
Where to go next	n/a

# AppMonitor App\_Availability

#### Purpose

The AppMonitor App\_Availability view provides a high-level overview of the instances of a process. You can use it to view the number of instances of a process that are expected and the number and percentage that are found.

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#### **Description of the View**

Data displayed	<b>Instances Expected.</b> The number of instances expected of the monitored application.
	<b>Instances Found.</b> The number of instances found of the monitored application.
	<b>Percent Found.</b> The percentage found of the monitored application.
	Process Name. The name of the monitored process.
Where to go next	Drill down on:
	• <b>Instances Expected</b> bar. Links to "AppMonitor Proc_Uptime" on page 63.
	• <b>Instances Found</b> bar. Links to "AppMonitor Proc_Uptime" on page 63.
	• <b>Percent Found</b> bar. Links to "AppMonitor Proc_Uptime" on page 63.

# AppMonitor App\_Overview

#### Purpose

The AppMonitor App\_Overview is a high-level overview of each application in a group. For further information on dividing applications into groups, see the Cartridge for Operating Systems *User Guide*.

Data displayed	<b>Application Name.</b> The name of the application containing the processes that is being monitored.
	Availability. The availability of the monitored application.
	<b>CPU.</b> The CPU performance of the monitored application.
	Memory. The memory performance of the monitored application.
Where to go next	<ul> <li>Drill down on:</li> <li>Availability bar. Links to "AppMonitor App_Availability" on page 59.</li> <li>CPU bar. Links to "AppMonitor App_Performance" on page 61.</li> <li>Memory bar. Links to "AppMonitor App_Performance" on page 61.</li> </ul>

# AppMonitor App\_Performance

#### Purpose

The AppMonitor App\_Performance view shows the CPU and memory usage for each process on a specified application.

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#### **Description of the View**

Data displayed	<b>CPU Utilization.</b> The percentage of CPU resources that is used by the processes in an application.
	<b>Memory.</b> The percentage of memory that is used by the processes in an application.
	Process Name. The name of the monitored process.
Where to go next	<ul> <li>Drill down on:</li> <li>CPU Utilization bar. Links to "AppMonitor Proc_Performance" on page 62.</li> <li>Memory bar. Links to "AppMonitor Proc_Performance" on page 62.</li> </ul>

# AppMonitor Proc\_Performance

#### Purpose

The AppMonitor Proc\_Performance view shows the percentage of memory and CPU that are used by each instance of a process.

Data displayed	<b>Percent Memory.</b> The percentage of memory resources that is used by the processes in an application.
	<b>Percent CPU.</b> The percentage of CPU resources that is used by the processes in an application.
	Process Name (PID). The number the system assigns to the process.
Where to go next	Drill down on Memory bar. Links to "AppMonitor Process_Memory_Profile" on page 63.

# Views 63

# AppMonitor Proc\_Uptime

#### Purpose

The AppMonitor Proc\_Uptime view shows the number of hours that a specific process has been active.

#### **Description of the View**

Data displayed	<b>Uptime.</b> The number of hours a monitored application has been active.
	<b>Process Name (PID).</b> The number the system assigns to the process.
Where to go next	n/a

## AppMonitor Process\_Memory\_Profile

#### Purpose

The AppMonitor Process\_Memory\_Profile view shows the memory usage of instances of a process.

Data displayed	<b>Resident Set Size.</b> The amount of a process that is in memory for the monitored applications.
	<b>Virtual Set Size.</b> The total size of a process (including memory and swap) for the monitored applications.
	Process Name (PID). The number the system assigns to the process.
Where to go next	N/A

# **AppMonitor Analysis Views**

# **Application Monitor**

The Application Monitor Analysis view shows the real-time availability and resource usage of application processes. The display is dynamically updated.

The interface consists of three information panels:

- Aggregate process use for a selected application. This portion of the window also includes rolled-up alarm state information.
- Use by process group showing all available applications.
- Process group history displayed graphically by month, week and selected time frame (usually the last four hours).

Data displayed	Availability. The availability of the selected application.
	<b>CPU.</b> The current CPU usage of the selected application, expressed as a percentage.
	<b>Memory.</b> The amount of total memory used by the selected application, expressed as a percentage.
	<b>Resident.</b> The amount of resident memory used by the selected application, expressed in MB.
	<b>Virtual.</b> The amount of virtual memory used by the selected application, expressed in MB.

# **DiskIO Views**

Views in this section include:

- DiskIO\_Controller\_Latency
- DiskIO\_Controller\_Overview
- DiskIO\_Controller\_Queues
- DiskIO\_Controller\_Throughput
- DiskIO\_Disk\_Latency
- DiskIO\_Disk\_Overview
- DiskIO\_Disk\_Queues
- DiskIO\_Disk\_Throughput
- DiskIO\_Volume\_Latency
- DiskIO\_Volume\_Overview
- DiskIO\_Volume\_Queues
- DiskIO\_Volume\_Throughput

# DiskIO\_Controller\_Latency

#### Purpose

The DiskIO\_Controller\_Latency view shows the throughput rate and service time for each monitored controller.

**Note** The utilization represents the percentage of elapsed time that the disks connected to the controller were busy. The controller utilization percent is computed by summing the utilization of the individual disks and dividing by the number of disks on the controller. The controller utilization percent describes how close the aggregate of disks are to capacity.

Data displayed	<b>Controller Name.</b> The name of the controller that is being monitored.
	Utilization. The utilization percent for each monitored controller.
	Service Time. The service time for each monitored controller.
Where to go next	n/a

# DiskIO\_Controller\_Overview

#### Purpose

The DiskIO\_Controller\_Overview is a high-level overview of a selected controller. You can use it to view the controller utilization and throughput time activity for each monitored controller.

Data displayed	<b>Controller Name.</b> The name of the controller that is being monitored.
	<b>Read.</b> The number of kilobytes read for each monitored controller.
	<b>Written.</b> The number of kilobytes written for each monitored controller.
	<b>Throughput Rate.</b> The throughput rate for each monitored controller.
Where to go next	Drill down on any of the bars. Links to "DiskIO_Controller_Throughput" on page 67.

#### Views 67 DiskIO Views

# DiskIO\_Controller\_Queues

#### Purpose

The DiskIO\_Controller\_Queues view shows the average number of requests for each monitored controller.

#### **Description of the View**

Data displayed	<b>Controller Name.</b> The name of the controller that is being monitored.
	<b>Run Queue.</b> The average length of the queue containing I/O requests that have started processing but have not yet finished.
Where to go next	Drill down on the <b>Run Queue</b> bar. Links to "DiskIO_Controller_Throughput" on page 67.

# DiskIO\_Controller\_Throughput

#### Purpose

The DiskIO\_Controller\_Throughput view displays the amount of I/O read and written for each monitored controller.

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#### **Description of the View**

Data displayed	<b>Controller Name.</b> The name of the controller that is being monitored.
	<b>Total.</b> The total number of kilobytes that are throughput for each monitored controller.
	<b>Read.</b> The number of kilobytes read for each monitored controller.
	Written. The number of kilobytes written for each monitored controller.
Where to go next	Drill down on any of the bars. Links to "DiskIO_Controller_Latency" on page 65.

# DiskIO\_Disk\_Latency

#### Purpose

The DiskIO\_Disk\_Latency view shows the throughput rate and service time for each monitored disk.

Data displayed	Utilization. The utilization percentage for each monitored disk.
	Service Time. The service time for each monitored disk.
	Disk Name. The disk name.
Where to go next	Drill down on any of the bars. Links to "DiskIO_Controller_Overview" on page 66.

#### Views 69 DiskIO Views

# DiskIO\_Disk\_Overview

#### Purpose

The DiskIO\_Disk\_Overview is a high-level overview of a monitored disk. You can use it to view the disk utilization and throughput time activity for each monitored disk.

#### **Description of the View**

Data displayed	Read. The number of kilobytes read for each monitored disk.
	Written. The number of kilobytes written for each monitored disk.
	Throughput. The throughput rate for each monitored disk.
	Disk Name. The disk name.
Where to go next	Drill down on any of the bars. Links to "DiskIO_Disk_Throughput" on page 70.

## DiskIO\_Disk\_Queues

#### Purpose

The DiskIO\_Disk\_Queues view shows the average number of requests for each monitored disk.

Data displayed	<b>Run Queue.</b> The average length of the queue containing I/O requests that have started processing but have not yet finished.
Where to go next	<b>Disk Name.</b> The disk name. Drill down on the <b>Run Queue</b> bar. Links to "DiskIO_Disk_Throughput" on page 70.

# DiskIO\_Disk\_Throughput

#### Purpose

The DiskIO Disk\_Throughput view displays the amount of I/O read and written for each monitored disk.

**Note** Determine the type of work that the disk is performing. If the work is reading or writing exclusively, it is recommended that you stripe the disk to rebalance the work.

#### **Description of the View**

Data displayed	<b>Total.</b> The total number of kilobytes that are throughput for each monitored disk.
	Read. The number of kilobytes read for each monitored disk.
	Written. The number of kilobytes written for each monitored disk.
	Disk Name. The disk name.
Where to go next	Drill down on any bar. Links to "DiskIO_Disk_Latency" on page 68.

# DiskIO\_Volume\_Latency

#### Purpose

The DiskIO\_Volume\_Latency view shows the throughput rate and service time for each monitored volume.

Data displayed	Utilization. The utilization percent for each monitored volume.
	Service Time. The service time for each monitored volume.
	Volume Name. The volume name.
Where to go next	Drill down on any bar. Links to "DiskIO_Disk_Overview" on page 69.

# DiskIO\_Volume\_Overview

#### Purpose

The DiskIO\_Volume\_Overview is a high-level overview of a selected volume. You can use it to view the utilization and throughput time activity for each monitored volume.

Data displayed	<b>Read.</b> The number of kilobytes read for each monitored volume.
	Written. The number of kilobytes written for each monitored volume.
	Throughput Rate. The throughput rate for each monitored volume.
	Volume Name. The volume name.
Where to go next	Drill down on any bar. Links to "DiskIO_Volume_Throughput" on page 72.

# DiskIO\_Volume\_Queues

#### Purpose

The DiskIO\_Volume\_Queues view shows the average number of requests for each monitored volume.

#### **Description of the View**

Data displayed	<b>Run Queue.</b> The average length of the queue containing I/O requests that have started processing but have not yet finished.
	Volume Name. The volume name.
Where to go next	Drill down on the <b>Run Queue</b> bar. Links to "DiskIO_Volume_Throughput" on page 72.

# DiskIO\_Volume\_Throughput

#### Purpose

The DiskIO\_Volume\_Throughput view displays the amount of I/O read and written for each monitored volume.

Data displayed	<b>Total.</b> The total number of kilobytes that are throughput for each monitored volume.
	Read. The number of kilobytes read for each monitored volume.
	Written. The number of kilobytes written for each monitored volume.
	Volume Name. The volume name.
Where to go next	Drill down on any bar. Links to "DiskIO_Volume_Latency" on page 70.

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# **FileSystem Views**

Views in this section include:

- FileSystem\_Capacity
- FileSystem\_Inodes
- FileSystem\_Overview

## FileSystem\_Capacity

#### Purpose

The FileSystem\_Capacity view shows the amount of space that is available and the amount that is used for the monitored file system. You can use it to determine the amount of capacity that is available for the file system.

#### **Description of the View**

Data displayed	<b>Space Available.</b> The amount of space available on the monitored file system.
	<b>Space Used.</b> The amount of space used on the monitored file system.
Where to go next	Drill down on any bar. Links to "FileSystem_Inodes" on page 73.

### FileSystem\_Inodes

#### Purpose

The FileSystem\_Inodes view is an overview of the inode availability for a monitored file system. You can use this view to help detect file systems that are possibly running out of inodes.

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#### Description of the View

Data displayed	<b>Inodes Available.</b> The number of inodes that can be added to a monitored file system.
	<b>Inodes Used.</b> The number of inodes used on the monitored file system.
Where to go next	n/a

### FileSystem\_Overview

#### Purpose

The FileSystem\_Overview is a high-level overview of the capacity used and available on the monitored file system.

 Note
 This overview shows only the top five monitored file systems ranked by available space.

 Description of the View

 Data displayed
 Space Available. The capacity that is available on the monitored file system.

 Space Used. The amount of capacity that is used on the monitored file system.

 Where to go next
 n/a

# **HPUX\_MPStat Views**

Views in this section include:

- HPUX MPStat\_Overview
- HPUX MPStat\_RunQueue
- HPUX MPStat\_Utilization

### HPUX MPStat\_Overview

This view is similar to the AIX\_MPStat\_Overview. For details, refer to "AIX\_MPStat\_Overview" on page 39.

### HPUX MPStat\_RunQueue

#### Purpose

The HPUX MPStat\_RunQueue view displays the number of processes in the run queue for each CPU instance that is monitored.

**Description of the View** 

Data displayedProcs In Run Queue. The length of the queue containing requests<br/>that have started processing but have not yet finished.Where to go nextn/a

### **HPUX MPStat\_Utilization**

This view is similar to the AIX\_MPStat\_Utilization view. For details, refer to "AIX\_MPStat\_Utilization" on page 40.

# HPUX\_System Views

Views in this section include:

- HPUX System CPU\_Load
- HPUX System CPU\_Utilization
- HPUX System\_Load
- HPUX System\_Overview
- HPUX System\_Swap\_Available
- HPUX System Virtual\_Memory

## HPUX System CPU\_Load

This view is similar to the AIX\_System CPU\_Load view. For details, refer to "AIX\_System\_CPU\_Load" on page 41.

## HPUX System CPU\_Utilization

This view is similar to the AIX\_System\_CPU\_Utilization view. For details, refer to "AIX\_System\_CPU\_Utilization" on page 42.

## HPUX System\_Load

This view is similar to the AIX\_System\_Load view. For details, refer to "AIX\_System\_Load" on page 43.

## HPUX System\_Overview

This view is similar to the AIX\_System\_Overview. For details, refer to "AIX\_System\_Overview" on page 44.

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## HPUX System\_Swap\_Available

This view is similar to the AIX\_System\_Swap\_Available view. For details, refer to "AIX\_System\_Swap\_Available" on page 45.

## HPUX System Virtual\_Memory

This view is similar to the AIX\_System\_Virtual\_Memory view. For details, refer to "AIX\_System\_Virtual\_Memory" on page 46.

# Linux\_MPStat Views

Views in this section include:

- Linux MPStat\_Overview
- Linux MPStat\_Utilization

## Linux MPStat\_Overview

This view is similar to the AIX\_MPStat\_Overview. For details, refer to "AIX\_MPStat\_Overview" on page 39.

**Note** Unlike the AIX\_MPStat\_Overview, the Linux MPStat\_Overview does not display the Wait Time metric.

## Linux MPStat\_Utilization

This view is similar to the AIX\_MPStat\_Utilization view. For details, refer to "AIX\_MPStat\_Utilization" on page 40.

# Linux\_System Views

Views in this section include:

- Linux System CPU\_Load
- Linux System CPU\_Utilization
- Linux System\_Load
- Linux System\_Overview
- Linux System Swap\_Available
- Linux System Virtual\_Memory

## Linux System CPU\_Load

#### Purpose

The Linux System CPU\_Load view is a detailed view of the number of processes in the run queue.

Use this view to investigate the following:

- A high number of processes in the run queue means the CPU is busy. A consistently high number can indicate that host needs more CPU power.
- A high number of processes waiting for I/O can mean a problem or bottleneck in disk I/O.

A high number of processes in the swap queue might indicate that the CPU has a critical shortage of memory.

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#### **Description of the View**

Data displayed	<b>Runnable Procs Swapped.</b> The number of processes in the swap queue that are capable of being run.
	<b>Procs In Run Queue.</b> The number of processes waiting to run in the run queue.
	<b>Blocked Procs.</b> The number of processes that are ready to run but are not able to run because of a bottleneck or problem in the disk I/O.
Where to go next	n/a

### Linux System CPU\_Utilization

#### Purpose

The Linux System CPU\_Utilization view provides an overview of the CPU workload for a monitored Linux system. You can use it to monitor the status of CPU usage within a Linux system.

Data displayed	<b>CPU Utilization</b> and <b>CPU User Time</b> . The percentage of time the CPU executes code and user programs. This time includes both system and user time.
	<b>CPU System Time.</b> The percentage of time that the CPU is executing system or kernel processes.
	Procs In Run Queue. The number of processes in the swap queue.
Where to go next	Drill down on the <b>Procs In Run Queue</b> line. Links to "Linux System CPU_Load" on page 79.

## Linux System\_Load

#### Purpose

The Linux System\_Load view is a breakdown of the overall load on a selected Linux system. You can use it to monitor the status of the number of context switches and interrupts.

#### **Description of the View**

Data displayed	<b>CPU System.</b> The percentage of time the CPU is running system and kernel processes.
	<b>Context Switch.</b> The number of processes that a switch uses for processing.
	Interrupts. The number of interrupts that have occurred.
Where to go next	n/a

### Linux System\_Overview

#### Purpose

The Linux System\_Overview is a high-level overview of the Linux system that is being monitored. You can use it to view the overall health of the system.

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**Description of the View** 

Data displayed	<b>CPU Utilization.</b> The percentage of time the CPU executes code. This time includes both system and user time.
	<b>Ethernet Collision Rate.</b> The number of ethernet collisions as a percentage of all ethernet packets sent.
	<b>Physical Memory Pct.</b> The percentage of available physical memory.
	Swap Percent. The percentage of swap space that is available.
Where to go next	Drill down on the:
-	• <b>CPU Utilization</b> line. Links to "Linux System CPU_Utilization" on page 80
	• Ethernet Collision Rate line.
	• Physical Memory Pct line. "Linux System Virtual_Memory" on
	page 82.
	• Swap Percent Available line. "Linux System Virtual_Memory" on page 82.

### Linux System Swap\_Available

This view is similar to the AIX\_System\_Swap\_Available view. For details, refer to "AIX\_System\_Swap\_Available" on page 45.

## Linux System Virtual\_Memory

This view is similar to the AIX\_System\_Virtual\_Memory view. For details, refer to "AIX\_System\_Virtual\_Memory" on page 46.

# **NetMonitor Views**

Views in this section include:

- NetMonitor Net\_Overview
- NetMonitor Device\_Avail
- NetMonitor Device\_Status
- NetMonitor Response\_Detail
- NetMonitor Route\_Detail
- NetMonitor Device\_Response

## NetMonitor Net\_Overview

#### Purpose

The NetMonitor Net\_Overview view displays the average percent availability and the average response time for each server group.

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#### **Description of the View**

Data displayed	Availability. Availability of a specific server group.
	<b>Response Time.</b> The average response time for all the devices belonging to a specific server group.
	<b>Group Name.</b> The name of the server group containing the monitored devices.
Where to go next	<ul> <li>Drill down on:</li> <li>Device Availability graph. Links to "NetMonitor Device_Avail" on page 84.</li> <li>Device Response graph. Links to "NetMonitor Device_Response" on page 87.</li> </ul>

## NetMonitor Device\_Avail

#### Purpose

The NetMonitor Device Availability view displays availability and packet loss for each device in the group. Packet loss indicates the level of network congestion.

**Description of the View** 

Data displayed	<b>DeviceName.</b> The name or IP address of the monitored network device specified in the agent startup parameters.
	<b>Availability.</b> The availability of the monitored device, based on the number of packets echoed back.
	<b>PacketLoss.</b> The percentage of packet loss. By default, vFoglight sends five packets to the monitored network device. It expects each one to be echoed back. Specify this information in the agent startup parameters.
Where to go next	Drill down on any bars. Links to "NetMonitor Device_Status" on page 85.

## NetMonitor Device\_Status

#### Purpose

The NetMonitor Device\_Status view displays whether the device is responding to ICMP packets.

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#### **Description of the View**

Data displayed	<b>DeviceName.</b> The name or IP address of the monitored network device specified in the agent startup parameters.
	Status. The status of the monitored device.
	1 Device available
	0 100% packet loss. Device is present and working, but no packets come back.
	-1 Device was not found on this data pass.
	-2 Device was never found. The device will not be monitored again
Where to go next	n/a.

## NetMonitor Response\_Detail

#### Purpose

The NetMonitor Response\_Detail view shows the minimum, maximum and average response times of a specific device.

#### **Description of the View**

Data displayed	<b>DeviceName.</b> The name or IP address of the monitored network device specified in the agent startup parameters.
	MaxTime. The maximum time a packet takes to be echoed back.
	MinTime. The minimum time a packet takes to be echoed back.
	<b>AvrResponseTime.</b> The round-trip response time between the vFoglight Host and the network device.
Where to go next	n/a

### NetMonitor Route\_Detail

#### Purpose

The NetMonitor Route\_Detail view displays the duration of the hop for each hop on the route to the device. A hop is the route between one network device and the next on a packet route.

**Description of the View** 

Data displayed	<b>HopDestination.</b> A hop is the route between one net-work device and the next on a packet's route to its destination. A hop destination is a device through which the packet passes on the route.
Where to go next	<b>HopLength.</b> The length of the hop from one device to the next. $n/a$

### NetMonitor Device\_Response

#### Purpose

The NetMonitor Device\_Response view lists each device that belongs to a server group and shows an average of all response times for each packet that each device received.

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Data displayed	<b>DeviceName.</b> The name or IP address of the monitored network device specified in the agent startup parameters.
	<b>ResponseTime.</b> The round-trip response time between the vFoglight Host and the network device.
	<b>TotalNumOfHops.</b> The number of hops between the vFoglight Host and the packet's destination, including the destination.
Where to go next	<ul> <li>Drill down on:</li> <li>Response Time bar. Links to "NetMonitor Response_Detail" on page 86.</li> <li>Hops to Device bar. Links to "NetMonitor Route_Detail" on page 87.</li> </ul>

# NetworkServices Views

Views in this section include:

- NetworkService Overview
- NetworkService Availability

### **NetworkService Overview**

#### Purpose

The Network Services Overview graph displays the average availability percentage of monitored hosts.

#### **Description of the View**

Data displayed	Hosts. Name of the host.
	Time.
	<b>MeanAvailability.</b> Average time intervals between two adjacent failures over the last 6 hours, in seconds.
Where to go next	Drill down on any host. Links to "NetworkService Availability" on page 89.

### NetworkService Availability

#### Purpose

The Availability graph shows the services which are available on the specified hosts. The values are derived from the Service, Time, and Availability fields in the ServiceInfo table. vFoglight Cartridge for Operating Systems Reference Guide

Description of the View

Data displayed	Service. Name of the service type.
	Time.
	Availability. Availability code:
	100 = available
	0 = unavailable
	-1 = system error
Where to go next	Drill down on any available bars. Links to "NetworkService Overview" on page 89.

# **NIC Views**

Views in this section include:

- NIC\_Overview
- IO\_Stats
- Packet\_Stats
- Error\_Stats
- Collision\_Stats

## NIC\_Overview

#### Purpose

The NIC\_Overview graph assists your investigation of network traffic, network errors and network collisions.

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Description of the View	
Data displayed	NICname. Name of the monitored card.
	<b>CollisionRate.</b> The percentage of output packets that collided during the collection period.
	<b>ErrorRate.</b> Percentage of all packets that the NIC could not send or receive. This figure is the sum of Nocanput, Defer, Input Error, and Output Error totals.
	<b>NICUtilization.</b> The percentage of bandwidth being used on the card.
Where to go next	<ul> <li>Drill down on:</li> <li>NIC Utilization bar. Links to "IO_Stats" on page 92.</li> <li>Error Rate bar. Links to "Error_Stats" on page 94.</li> <li>Collison Rate bar. Links to "Collision_Stats" on page 94.</li> </ul>

## IO\_Stats

#### Purpose

The IO Stats graph shows the input and output for a NIC.

Data displayed	NICname. Name of the monitored card.
	Input. Kilobytes per second received during the collection period.
	Output. Kilobytes per second sent during the collection period.
Where to go next	Drilling down on Input or Output takes you to the PacketStats view. Links to "Packet_Stats" on page 93.

## Packet\_Stats

#### Purpose

The Packet\_Stats graph shows the number of packets sent and received per second.

Data displayed	Input Packets. Number of packets received per second.
	Output Packets. Number of packets sent per second.
Where to go next	N/A.

## Error\_Stats

Purpose

The Error\_Stats graph shows the number of input and output errors during the collection period.

**Description of the View** 

Data displayed	<b>Input Errors.</b> Number of input errors that occurred during the collection period.
	<b>Output Errors.</b> Number of output errors that occurred during the collection period.
	<b>Input Failures.</b> Number of incoming packets dropped during the collection period due to insufficient buffer space.
	<b>Output Failures.</b> Number of packet defers that occurred during the collection period.
Where to go next	n/a

## Collision\_Stats

#### Purpose

The Collision\_Stats graph shows the number of collisions and output packets for a NIC.

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Data displayed	NICName. Name of the monitored card.
	<b>Collisions.</b> Number of collisions that occurred during the collection period.
	<b>Output Packets.</b> Number of input errors that occurred during the collection period.
Where to go next	n/a

# **Process Views**

Views in this section include:

- Proc\_CPU\_Hogs
- Proc\_IO\_Hogs
- Proc\_MEM\_Hogs
- Proc\_RSS\_Hogs
- Process\_Stats
- Proc\_Sys\_Hogs
- Proc\_VSS\_Hogs

## Proc\_CPU\_Hogs

#### Purpose

The Proc\_CPU\_Hogs view shows the percentage of CPU resources used by each process. You can use it to determine if a process is in a runaway state. Processes are identified by:

- Command line
- User
- PID

For example, (root, 11120)

Description of the View

Data displayed	<b>Pct_CPU.</b> Identifies those processes that utilize the highest percentage of CPU.
Where to go next	n/a

### Proc\_IO\_Hogs

#### Purpose

The Proc\_IO\_Hogs view displays the user processes that are monopolizing I/O resources.

**Description of the View** 

Data displayed	<b>I/O Rate.</b> Identifies those user processes that utilize the highest percentage of I/O.
Where to go next	n/a

### Proc\_MEM\_Hogs

Purpose

The Proc\_MEM\_Hogs view shows the processes that monopolize CPU resources. Use this view to identify those processes that use the most memory.

#### Description of the View

Data displayed	<b>Pct_Memory.</b> Identifies those processes that utilize the highest percentage of memory.
Where to go next	Drill down on the <b>Process</b> bar graph. Links to "Proc_RSS_Hogs" on page 98.

### Proc\_RSS\_Hogs

#### Purpose

The Proc\_RSS\_Hogs view displays the memory profile of the top *n* processes with the highest resident set size (RSS). RSS is the amount of physical and virtual memory that a process currently uses. The set size also describes the amount of the process that is resident in memory.

Data displayed	<b>RSS_1Kbytes.</b> Identifies those processes that utilize the highest percentage of resident set size.
Where to go next	Drill down on the <b>Process</b> bar graph. Links to "Proc_VSS_Hogs" on page 100.

#### Views Process Views

## Process\_Stats

#### Purpose

The Process\_Stats view shows the number of processes in the following states:

- zombie
- stopped
- waiting
- runnable

Use this view to identify any zombie processes.

Data displayed	<b>Procs.</b> The total number of processes running on a host.
	Runnable. The number of processes in the run queue.
	Stopped. The number of stopped processes.
	Waiting. The number of processes waiting for I/O.
	Zombie. The number of processes in a zombie state.
Where to go next	Drill down on any line. Links to "Proc_CPU_Hogs" on page 96.

## Proc\_Sys\_Hogs

Purpose

The Proc\_Sys\_Hogs view shows the processes that monopolize system resources.

**Description of the View** 

Data displayed	System Time. Identifies those processes that utilize the highest
	percentage of system time.
Where to go next	n/a

### Proc\_VSS\_Hogs

#### Purpose

The Proc\_VSS\_Hogs view shows the memory profile of the top *n* processes with the highest virtual set size (VSS).

#### **Description of the View**

Data displayed	VSS_1Kbytes. Identifies those processes that utilize the highest
	percentage of VSS.
Where to go next	n/a

# **SNMP Views**

Views in this section include:

- SNMP Device Overview
- SNMP Device Interface Statistics
- SNMP Interface Throughput Detail
- SNMP Throughput Detail
- SNMP Interface Statistics
- SNMP TCP Connections
- SNMP TCP Connections Closed
- SNMP TCP Opens
- SNMP TCP Overview
- SNMP TCP Turnaround
- SNMP IP Statistics
- SNMP Operational Status

### **SNMP Device Overview**

#### Purpose

The SNMP Device Overview graph shows the maximum, minimum, and average percentage of utilization for each monitored device.

**Description of the View** 

Data displayed	DeviceName. The name of the monitored SNMP device.
	<b>AvrInterfaceUtilization.</b> The average utilization for all the interfaces on a single device.
	<b>MaxInterfaceUtilization.</b> The interface with the maximum utilization on a single device.
	<b>MinInterfaceUtilization.</b> The interface with the minimum utilization on a single device.
Where to go next	Drill down on a bar. Links to "SNMP Device Interface Statistics" on page 102.

### **SNMP Device Interface Statistics**

#### Purpose

The SNMP Device Interface Statistics graph shows the bandwidth utilization of the interface.

Data displayed	<b>DeviceName.</b> The name of the SNMP device being monitored.
	<b>InterfaceUtilization.</b> The percentage of bandwidth used during the collection period.
Where to go next	Drill down on any bar. Links to "SNMP Interface Throughput Detail" on page 103.

## SNMP Interface Throughput Detail

#### Purpose

The SNMP Interface Throughput graph shows throughput rate bits per second for each interface.

#### **Description of the View**

Data displayed	<b>DeviceNameInterface.</b> A string composed of the device name and the interface names.
	<b>Bits_Sec.</b> The sum of the input and output bits per second during the collection period.
Where to go next	Drill down on any bar. Links to "SNMP Throughput Detail" on page 103.

### **SNMP Throughput Detail**

#### Purpose

The SNMP Throughput Detail graph shows the input and output bytes for each interface.

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#### **Description of the View**

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Data displayed	<b>DeviceNameInterface.</b> A string composed of the device name and the interface names.
	<b>InputBytes.</b> The number of octets received on the interface during the collection period, including framing characters.
	<b>OutputBytes.</b> The number of octets transmitted out of the interface during the collection period, including framing characters.
Where to go next	Drill down on any bar. Links to "SNMP Interface Statistics" on page 104.

### **SNMP Interface Statistics**

#### Purpose

The SNMP Interface Statistics graph shows the number of broadcast, discarded, error, and unicast packets for each interface.

**Description of the View** 

<b>DeviceNameInterface.</b> A string composed of the device name and the interface names.
<b>Broadcast_Pkts_Sec.</b> The sum of the Input Broadcast Packets and Output Broadcast Packets per second during the collection period.
<b>Discarded_Pkts_Sec.</b> The sum of the Input Discarded Packets and Output Discarded Packets per second during the collection period.
<b>Error_Pkts_Sec.</b> The sum of the Input Error Packets and Output Error Packets per second during the collection period.
<b>Unicast_Pkts_Sec.</b> The sum of the Input Unicast Packets and Output Unicast Packets per second during the collection period. Drill down on any bar. Links to "SNMP IP Statistics" on page 109.

### **SNMP TCP Connections**

#### Purpose

The TCP Connections Detail graph shows the number of established TCP connections during the collection period.

#### **Description of the View**

Data displayed	<b>Established_Connections.</b> The number of connections established during the collection period.
Where to go next	n/a

### SNMP TCP Connections Closed

#### Purpose

The TCP Connections Closed graph shows the number of TCP connections closed, dropped, and reset for each interface during the collection period.

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#### **Description of the View**

Data displayed	<b>Connections_Closed_Sec.</b> The number of TCP connections closed per second during the collection period.
	<b>Listen_Drops_Sec.</b> The number of TCP connections dropped per second during the collection period.
	<b>Resets_Output_Sec.</b> The number of output TCP connections reset per second during the collection period.
Where to go next	n/a

## SNMP TCP Opens

#### Purpose

The TCP Opens graph shows the number of incoming and outgoing TCP connections for each interface during the collection period.

Data displayed	<b>Incoming_Opens_Sec.</b> The number of TCP connections opened per second during the collection period.
	<b>Outgoing_Opens_Sec.</b> The number of outgoing TCP connections opened per second during the collection period.
Where to go next	n/a

#### Views 107 SNMP Views

### **SNMP TCP Overview**

#### Purpose

The TCP Overview graph displays the number of input and output TCP segments for each interface during the collection period.

Data displayed	<b>Input_Segments_Sec.</b> The number of TCP segments input per second during the collection period.
	<b>Output_Segments_Sec.</b> The number of outgoing TCP segments per second during the collection period.
Where to go next	n/a

### **SNMP TCP Turnaround**

#### Purpose

The TCP Turnaround graph shows the incoming and closed TCP connections for each device.

Data displayed	<b>Incoming_Opens_Sec.</b> The number of TCP connections opened per second during the collection period.
	<b>Connection_Closed_Sec.</b> The number of TCP connections closed per second during the collection period.
Where to go next	n/a

## **SNMP IP Statistics**

The SNMP agent assists your investigation of the IP statistics of an interface with the IP Statistics graph.

#### Purpose

The Throughput Detail shows the input and output rates by datagram type.

Data displayed	DeviceName. The name of the monitored SNMP device.	
	<b>IP_Input_Datagrams_Sec.</b> Total number of input datagrams received from interfaces during the collection period, included those received in error.	
	<b>IP_Input_Discards_Sec.</b> The number of input IP datagrams for which no problem was encountered, but which were discarded for other reasons, such as lack of buffer space. This counter does not include any datagrams discarded while awaiting re-assembly.	
	<b>IP_Input_Errors_Sec.</b> The sum of the Input Address Errors and IP Input Header Errors per second during the collection period.	
	<b>IP_Output_Discards_Sec.</b> The number of IP output datagrams discarded per second during the collection period.	
	<b>IP_Output_Requests_Sec.</b> The number of output request datagrams per second during the collection period.	
Where to go next	n/a	

# **SNMP Operational Status**

#### Purpose

The SNMP Operational Status graph shows the status of each monitored interface: up, down, or in test.

Data displayed	<b>DeviceNameInterface.</b> A string composed of the device name and the interface names.
	<b>OperationalStatus.</b> The current operational state of the interface: 1 = up, 2 = down, 3 = testing. You cannot pass operational packets in the testing state.
Where to go next	n/a

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# Sun\_MPStat Views

Views in this section include:

- Sun\_MPStat Context\_Switches
- Sun\_MPStat Cross\_Calls
- Sun\_MPStat\_Faults
- Sun\_MPStat\_Interrupts
- Sun\_MPStat\_Locks
- Sun\_MPStat\_Overview
- Sun\_MPStat\_Utilization

### Sun\_MPStat Context\_Switches

#### Purpose

The Sun\_MPStat Context\_Switches view displays the number of times per second that the CPU performed switches between the contexts of two processes.

#### **Description of the View**

Data displayed	<b>Voluntary.</b> The number of times that the CPU performed a voluntary switch between the contexts of two processes.
	<b>Involuntary.</b> The number of times that the CPU performed an involuntary switch between the contexts of two processes.
Where to go next	n/a

### Sun\_MPStat Cross\_Calls

#### Purpose

The Sun\_MPStat Cross\_Calls view displays the number of cross calls across processors. Cross calls occur when one CPU wakes up another CPU by interruption. This view also displays the number of migrations of kernel threads across CPUs.

Data displayed	Cross Calls. The number of interprocessor cross calls per second.	
	<b>Thread Migrations.</b> The number of migrations of kernel threads across multiple CPUs.	
Where to go next	n/a	

### Sun\_MPStat\_Faults

#### Purpose

The Sun\_MPStat\_Faults view displays the number of major and minor faults per CPU instance.

#### **Description of the View**

Data displayed	<b>Major.</b> The number of times that the system had to retrieve a page from disk.
	<b>Minor.</b> The number of times that the system had to retrieve a page from memory.
Where to go next	n/a

### Sun\_MPStat\_Interrupts

#### Purpose

The Sun MPStat\_Interrupts view displays the number of hardware interrupts and the number of hardware interrupts as threads, per second.

Data displayed	Device Interrupts. The number of hardware interrupts per second.		
	<b>Interrupts as Threads.</b> The number of device interrupts as threads per second.		
Where to go next	n/a		

### Sun\_MPStat\_Locks

#### Purpose

The Sun\_MPStats\_Locks view displays the number of mutex spins and read/write lock spins.

#### **Description of the View**

Data displayed	<b>Mutex.</b> The number of times that the CPU attempted to hold a mutex but failed because it was held by another process.	
	<b>Read/Write.</b> The number of times that the CPU attempted a read/ write lock but failed because the lock was held by another process.	
Where to go next	n/a	

### Sun\_MPStat\_Overview

This view is similar to the AIX\_MPStat\_Overview. For details, refer to "AIX\_MPStat\_Overview" on page 39.

### Sun\_MPStat\_Utilization

This view is similar to the AIX\_MPStat\_Utilization view. For details, refer to "AIX\_MPStat\_Utilization" on page 40.

# Sun\_System Views

Views in this section include:

- Sun\_Caches
- Sun\_CPU\_Load
- Sun\_CPU\_Utilization
- Sun\_System\_Load
- Sun\_System\_Overview
- Sun\_Swap\_Avail
- Sun\_Virtual\_Memory

# Sun\_Caches

#### Purpose

The Sun\_Caches view displays the percentage of hit rates for the buffer, inodes, and name caches.

Data displayed	<b>Buffer Cache Hit Rate.</b> The number of times a lookup in the buffer cache results in finding the requested buffer, divided by the total number of lookups.	
	<b>Inode Cache Hit Rate.</b> The total number of times a lookup in the inode cache results in finding the requested inode, divided by the total number of lookups.	
	<b>Name Cache Hit Rate.</b> The total number of times a lookup in the directory name cache results in finding the vnodes corresponding to the requested name, divided by the total number of lookups.	
Where to go next	n/a	

## Sun\_CPU\_Load

This view is similar to the AIX\_System\_CPU\_Load view. For details, refer to "AIX\_System\_CPU\_Load" on page 41.

## Sun\_CPU\_Utilization

This view is similar to the AIX\_System\_CPU\_Utilization view. For details, refer to "AIX\_System\_CPU\_Utilization" on page 42.

## Sun\_System\_Load

This view is similar to the AIX\_System\_Load view. For details, refer to "AIX\_System\_Load" on page 43.

## Sun\_System\_Overview

This view is similar to the AIX\_System\_Overview. For details, refer to "AIX\_System\_Overview" on page 44.

**Note** In addition to the CPU Utilization, CPU Wait Time, Ethernet Collision Rate, Scan Rate, and Swap Percent metrics that appear in the AIX\_System\_Overview view (see "Description of the View" on page 45), the Sun\_System\_Overview view also shows the following data:

Description	Physical Memory Used Pct. The percentage of physical memory
	that is used.

### Sun\_Swap\_Avail

This view is similar to the AIX\_System\_Swap\_Available view. For details, refer to "AIX\_System\_Swap\_Available" on page 45.

## Sun\_Virtual\_Memory

This view is similar to the AIX\_System\_Virtual\_Memory view. For details, refer to "AIX\_System\_Virtual\_Memory" on page 46.

# Sun\_TCP Views

Views in this section include:

- Sun\_TCP Overview
- Sun\_TCP Errors
- Sun\_TCP Opens
- Sun\_TCP Retransmissions

### Sun\_TCP Overview

#### Purpose

The Sun\_TCP Overview graph displays the number of TCP/IP Input and Output bytes.

**Description of the View** 

Data displayed	Input_Bytes. Number of bytes received.	
	Output_Bytes. Number of bytes sent.	
Where to go next	n/a	

# Sun\_TCP Errors

#### Purpose

The Sun\_TCP Errors graph displays failed transmission attempts, Half Open Listen Drops, Listen Drops, and Resets Output.

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Description of the View

Data displayed	<b>Failed_Transmission_Attempts.</b> An attempt to transmit a packet failed.
	Half_Open_Listen_Drops. A connection was dropped when the listen processing was half done.
	<b>Listen_Drops.</b> Number of listen requests that could not be processed.
	Resets_Output. Number of outgoing RST packets.
Where to go next	Drill down on any line. Links to "Sun_TCP Retransmissions" on page 118.

## Sun\_TCP Opens

Purpose

The Sun\_TCP Opens graph displays the incoming and outgoing Opens.

**Description of the View** 

Data displayed	Input_Bytes. N	umber of bytes received.
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Output\_Bytes. Number of bytes sent.

Where to go next n/a

### Sun\_TCP Retransmissions

#### Purpose

The Sun\_TCP Retransmissions graph displays the percentages of Input and Output Retransmissions.

Data displayed	Input_Retrans_Percent. Number of duplicate segments received.
	Output_Retrans_Percent. Number of segments retransmitted.
Where to go next	Drill down on any line. Links to "Sun_TCP Overview" on page 117.

# **TerminalServer Views**

Views in this section include:

- Sessions Information
- Top Sessions

### **Sessions Information**

Purpose

The Sessions Information graph displays the current active and inactive sessions.

**Description of the View** 

Data displayed	ActiveSessions. Sessions currently used.	
	InactiveSessions. Inactive sessions.	
	Time. Number of duplicate segments received.	
Where to go next	<b>TotalSessions.</b> Total number of sessions. n/a	

## **Top Sessions**

Purpose

The Top Sessions graph displays the sessions which are consuming most of the system resources. The number of sessions displayed is determined by the number of top sessions set in the agent properties.

Data displayed	SessionsName. Session name.
	Time. Number of duplicate segments received.
	TotalMemoryKBytes. Total memory being used.
Where to go next	<b>TotalSessionsBytes.</b> Total bytes in the session. n/a

# **User Views**

Views in this section include:

- CPU Hogs
- I/O Hogs
- Memory Hogs
- Process Hogs
- System Hogs
- Virtual Memory Hogs

# **CPU Hogs**

Purpose

Displays the top users by CPU usage.

**Description of the View** 

I	Pct_CPU. The percentage of CPU time devoted to a user.
Where to go next r	n/a

# I/O Hogs

#### Purpose

The User I/O Hogs graph shows the top users by I/O usage.

Data displayed	UserName. The login name of a user.	
	<b>I/O_Rate_KBytes.</b> The number of kilobytes per second of data read and written by the user over the last interval.	
Where to go next	n/a	

# Memory Hogs

#### Purpose

The User Memory Hogs graph shows the top users by resident set size.

Data displayed	UserName. The login name of a user.
	<b>RSS_1Kbytes.</b> The resident set size of the process.
Where to go next	n/a

## **Process Hogs**

#### Purpose

The User Process Hogs graph shows the top users based on the number of processes the users are running.

**Description of the View** 

Data displayed	UserName. The login name of a user.
	Num_Procs. The number of processes owned by a user.
Where to go next	n/a

# System Hogs

#### Purpose

The User System Hogs graph shows the top users by percentage of system time.

Data displayed	UserName. The login name of a user.	
	<b>Pct_System_time.</b> The number of seconds of system time divided by the number of seconds elapsed in the last interval multiplied times 100. If a process uses 1 second of system time in a 10 second interval, this field will read 10.0.	
Where to go next	n/a	

## **Virtual Memory Hogs**

#### Purpose

The User Virtual Memory Hogs graph shows the top users based on the their virtual set size.

**Description of the View** 

Data displayed	UserName.	The login name of a user.	
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VSS\_1Kbytes. The size of the process image.

Where to go next n/a

# WebMonitor Views

Views in this section include:

- WebMonitor\_Overview
- WebMonitor Page\_Availability
- WebMonitor Page\_ResponseTime

### WebMonitor\_Overview

#### Purpose

The WebMonitor\_Overview displays statistics for each Web server. You can use it to determine average availability, connect, and response times. vFoglight averages these figures across all the pages that are monitored for each Web server.

#### **Description of the View**

Data displayed	<b>Mean Availability.</b> The average availability of each monitored Web server.
	<b>Mean Response Time.</b> The average response time for each monitored Web server.
Where to go next	<ul> <li>Drill down on:</li> <li>Mean Availability bar. Links to "WebMonitor Page_Availability" on page 126.</li> <li>Mean Response Time bar. Links to "WebMonitor Page_ResponseTime" on page 127.</li> </ul>

### WebMonitor Page\_Availability

#### Purpose

The WebMonitor Page\_Availability view displays the availability of a specific Web page.

Data displayed	Page Availability. The percentage availability of a specific Web
	page.
Where to go next	n/a

# WebMonitor Page\_ResponseTime

#### Purpose

The WebMonitor Page\_ResponseTime view displays the response time for a specific Web page.

Data displayed	<b>Connect Time.</b> The connection time for the Web server.	
	<b>Page Fetch Time.</b> The amount of time that it takes the server to retrieve the monitored page.	
	<b>Total Response Time.</b> The total amount of time for a specific Web page to respond to the connection.	
Where to go next	n/a	

# Windows\_System Views

Views in this section include:

- Windows\_System\_NT\_CPU\_Load
- Windows\_System\_NT\_CPU\_Utilization
- Windows\_System\_NT\_Disk\_Overview
- Windows\_System\_NT\_Disk\_Queues
- Windows\_System\_NT\_Disk\_Space\_Available
- Windows\_System\_NT\_Disk\_Throughput
- Windows\_System\_NT\_FileSystem\_Capacity
- Windows\_System\_NT\_FileSystem\_Space\_Overview
- Windows\_System\_NT\_Logical\_Disk\_Overview
- Windows\_System\_NT\_Logical\_Disk\_Queues
- Windows\_System\_NT\_Logical\_Disk\_Throughput
- Windows\_System\_NT\_NIC\_Error\_Stats
- Windows\_System\_NT\_NIC\_IO\_Stats
- Windows\_System\_NT\_NIC\_Overview
- Windows\_System\_NT\_NIC\_Packet\_Stats
- Windows\_System\_NT\_System\_Overview
- Windows\_System\_NT\_Proc\_CPU\_Hogs
- Windows\_System\_NT\_Proc\_IO\_Hogs
- Windows\_System\_NT\_Proc\_MEM\_Hogs
- Windows\_System\_NT\_Processor\_Utilization
- Windows\_System\_NT\_Swap\_Avail
- Windows\_System\_NT\_Virtual\_Memory

## Windows\_System\_NT\_CPU\_Load

#### Purpose

The Windows\_System\_NT\_CPU\_Load view displays the process load statistics on a designated host.

#### **Description of the View**

Data displayed	Procs In Run Queue. The number of processes in the run queue.
	<b>Processes.</b> The number of processes either running or waiting in the
Where to go next	run queue. n/a

### Windows\_System\_NT\_CPU\_Utilization

#### Purpose

The Windows\_System\_NT\_CPU\_Utilization view provides an overview of the CPU workload for a selected Windows system. You can use it to investigate CPU usage for a monitored Windows system.

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Description of the	e View
Data displayed	<b>CPU Utilization.</b> The total percentage of time the CPU executes system code and user programs. This time includes both system and user time.
	<b>CPU System Utilization.</b> The percentage of time the CPU executes system code.
	<b>CPU User Utilization.</b> The percentage of time the CPU executes user programs.
	<b>Processes.</b> The number of processes either running or waiting in the queue.
	<b>Procs In Run Queue.</b> The number of processes that are waiting in the run queue.
Where to go next	<ul> <li>Drill down on the:</li> <li>CPU Utilization line. Links to "Windows_System_NT_Proc_CPU_Hogs" on page 138.</li> <li>CPU System Utilization line. Links to "Windows_System_NT_Proc_CPU_Hogs" on page 138.</li> </ul>
	• CPU User Utilization line. Links to "Windows_System_NT_Proc_CPU_Hogs" on page 138.

# Windows\_System\_NT\_Disk\_Overview

#### Purpose

The Windows\_System\_NT\_Disk\_Overview displays a high-level overview of statistics for each monitored disk.

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Data displayed	Utilization. The percentage of utilization for each monitored disk.
	<b>Reads.</b> The rate of read operations on a monitored disk.
	Writes. The rate of write operations on a monitored disk.
Where to go next	Drill down on:
	• Utilization bar. Links to "Windows_System_NT_Disk_Queues"
	on page 131.
	• Reads or Writes bars. Links to
	"Windows_System_NT_Disk_Throughput" on page 132.

# Windows\_System\_NT\_Disk\_Queues

#### Purpose

The Windows\_System\_NT\_Disk\_Queues view displays the read and write queue lengths for each monitored disk.

Data displayed	<b>Read Queue Length.</b> The average number of read requests that were queued for the selected disk.
	Write Queue Length. The average number of write requests that were queued for the selected disk.
Where to go next	n/a

## Windows\_System\_NT\_Disk\_Space\_Available

#### Purpose

The Windows\_System\_NT\_Disk\_Space\_Available view displays the disk space that is available on a monitored disk for a designated host.

**Description of the View** 

Data displayed	<b>Megabytes Free.</b> The amount of space that is available on a specific disk.
Where to go next	n/a

# Windows\_System\_NT\_Disk\_Throughput

#### Purpose

The Windows\_System\_NT\_Disk\_Throughput view displays the percentage of throughput for each disk.

#### **Description of the View**

Data displayed	<b>Kbytes Read.</b> The rate at which data was transferred to the disk during a read operation.
	<b>Kbytes Written.</b> The rate at which data was transferred to the disk during a write operation.
Where to go next	n/a

# Windows\_System\_NT\_FileSystem\_Capacity

#### Purpose

The Windows\_System\_NT\_FileSystem\_Capacity view displays the file system capacity that is used and available.

Data displayed	Space Used. The amount of capacity that is used in a file system.
	<b>Space Available.</b> The amount of capacity that is available in a file system.
Where to go next	n/a

### Windows\_System\_NT\_FileSystem\_Space\_Overview

#### Purpose

The Windows\_System\_NT\_FileSystem\_Space\_Overview displays the file system percentage that is used and available.

#### **Description of the View**

Data displayed	Space Used. The percentage of space that is used in a file system.
	<b>Space Available.</b> The percentage of space that is available in a file system.
Where to go next	Drill down on the <b>Space Used</b> bar. Links to "Windows_System_NT_FileSystem_Capacity" on page 132. Drill down on the <b>Space Available</b> bar. Links to "Windows_System_NT_Disk_Space_Available" on page 132.

### Windows\_System\_NT\_Logical\_Disk\_Overview

#### Purpose

The Windows\_System\_NT\_Logical\_Disk\_Overview displays the percentage of utilization for each disk.

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**Description of the View** 

Data displayed	Utilization. The percentage of utilization for each monitored disk.
	Transfer Time. The average amount of time for a disk transfer.
	<b>Reads.</b> The rate of read operations on a monitored disk.
	Writes. The rate of write operations on a monitored disk.
Where to go next	Drill down on: • Utilization bar. Links to
	"Windows_System_NT_Logical_Disk_Queues" on page 134.
	• Transfer Time, Reads, or Writes bars. Links to "Windows_System_NT_Logical_Disk_Throughput" on page 135.

# Windows\_System\_NT\_Logical\_Disk\_Queues

#### Purpose

The Windows\_System\_NT\_Logical\_Disk\_Queues view displays the read and write queue length for each monitored disk.

Data displayed	Disk Name. The name of the NT disk, such as C:, D:, or E:.
	<b>Read Queue Length.</b> The average number of read requests that were queued for the selected disk.
	Write Queue Length. The average number of write requests that were queued for the selected disk.
Where to go next	n/a

## Windows\_System\_NT\_Logical\_Disk\_Throughput

#### Purpose

The Windows\_System\_NT\_Logical\_Disk\_Throughput view displays the percentage of throughput for each disk.

#### **Description of the View**

Data displayed	Disk Name. The name of the NT disk, such as C:, D:, or E:
	<b>Kbytes Read.</b> The rate at which data was transferred to the disk during a read operation.
	<b>Kbytes Written.</b> The rate at which data was transferred to the disk during a write operation.
Where to go next	n/a

### Windows\_System\_NT\_NIC\_Error\_Stats

#### Purpose

The Windows\_System\_NT\_NIC\_Error\_Stats view displays the input and output drops for each network interface card.

Data displayed	Packets Dropped. The number of inbound/outbound packets that
	could not be transmitted because the packets contained errors.
Where to go next	n/a

## Windows\_System\_NT\_NIC\_IO\_Stats

#### Purpose

The Windows\_System\_NT\_NIC\_IO\_Stats view displays the number of bytes received and sent for each network interface card.

#### **Description of the View**

Data displayed	<b>Bytes Received</b> and <b>Bytes Sent.</b> The rate at which the network interface card receives/sends bytes of data.
Where to go next	Drill down on any of the bars. Links to "Windows_System_NT_NIC_Error_Stats" on page 135.

### Windows\_System\_NT\_NIC\_Overview

#### Purpose

The Windows\_System\_NT\_NIC\_Overview displays the percentage of bandwidth that is utilized for a designated host.

#### **Description of the View**

Data displayed	Bandwidth Utilization. The percentage of network bandwidth.	
Where to go next	Drill down on the Network Interface bar. Links to	
	"Windows_System_NT_NIC_Packet_Stats" on page 136.	

### Windows\_System\_NT\_NIC\_Packet\_Stats

#### Purpose

The Windows\_System\_NT\_NIC\_Packet\_Stats view displays the input and output packets (seconds) for each network interface card.

Data displayed	<b>Input Packet</b> and <b>Output Packet</b> . The rate at which packets are received/sent on the network interface
Where to go next	Drill down on either bar. Links to "Windows_System_NT_NIC_IO_Stats" on page 136.

## Windows\_System\_NT\_System\_Overview

#### Purpose

The Windows\_System\_NT\_System\_Overview is a high-level overview of the Windows system that is being monitored. You can use it to view the overall health of the system.

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Description of the View	
Data displayed	<b>CPU Utilization.</b> The percentage of time the CPU executes code. This time includes both system and user time.
	<b>Free Memory.</b> The amount of memory available divided by the total size of the physical memory.
	<b>Free Paging File.</b> The percentage of the page file instance that is currently in use.
	Page Reads Per Sec. The number of page reads per second.
	<b>Processes.</b> The number of processes either running or waiting in the queue.
	<b>System Cache.</b> The percentage of time the CPU executes code and user programs. This time includes both system and user time.
Where to go next	Drill down on:
	CPU Utilization line. Links to
	"Windows_System_NT_CPU_Utilization" on page 129.
	• Free Memory line. Links to
	"Windows_System_NT_Virtual_Memory" on page 140.
	<ul> <li>Free Paging File line. Links to "Proc_MEM_Hogs" on page 97.</li> <li>Processes line. Links to "Proc_CPU_Hogs" on page 96.</li> </ul>
	- I TOCESSES MIC. LINKS to FIOC_CFO_HOgs on page 90.

## Windows\_System\_NT\_Proc\_CPU\_Hogs

#### Purpose

The Windows\_System\_NT\_Proc\_CPU\_Hogs view shows the percentage of processes that are using the highest percentage of CPU.

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Data displayedCPU Utilization. The CPU performance of monitored processes.Where to go nextn/a

### Windows\_System\_NT\_Proc\_IO\_Hogs

Purpose

The Windows\_System\_NT\_Proc\_IO\_Hogs view displays the processes that have the highest I/O rate.

**Description of the View** 

Data displayed **IO Rate.** The I/O rate in kbytes for a specified process.

Where to go next n/a

### Windows\_System\_NT\_Proc\_MEM\_Hogs

Purpose

The Windows\_SystemNT\_Proc\_MEM\_Hogs view shows the top memory processes on a designated host.

Data displayed	<b>Resident Set Size.</b> The amount of the process that is in memory for the monitored host.
	<b>Virtual Set Size.</b> The total size of the process (including memory and swap) for the monitored applications.
Where to go next	n/a

## Windows\_System\_NT\_Processor\_Utilization

#### Purpose

The Windows\_System\_NT\_Processor\_Utilization view displays statistics for each processor.

**Description of the View** 

Data displayed	<b>Processor Time.</b> The percentage of time that the processor spent performing processing activities.
	<b>Privileged Time.</b> The percentage of time that the processor spent in privileged mode.
	<b>User Time.</b> The percentage of time that the processor spent in user mode.
	<b>Interrupt Time.</b> The percentage of time that the processor spent handling hardware interrupts.
	Interrupts. The number of CPU interrupts per second.
Where to go next	n/a

# Windows\_System\_NT\_Swap\_Avail

This view is similar to the AIX\_System\_Swap\_Available view. For details, refer to "AIX\_System\_Swap\_Available" on page 45.

## Windows\_System\_NT\_Virtual\_Memory

#### Purpose

The Windows\_System Virtual\_Memory view is a breakdown of how memory is being used by a monitored Windows host. You can use it to monitor the status of the number of pages being paged in and out as well as the number of swaps in and out.

<ul><li>ages Paged In. The number of pages paged in to active memory om the disk swap space or file system.</li><li>ages Paged Out. The number of pages paged out to active memory om the disk swap space or file system.</li><li>ree Memory. The amount of free memory available for a</li></ul>
om the disk swap space or file system. <b>ree Memory.</b> The amount of free memory available for a
esignated host.
<b>age Space Available.</b> The percentage of page space that is vailable on the designated host.
<b>ystem Cache.</b> The total number of kilobytes that are available in esident memory for the designated host.
rill down on the <b>Free Memory</b> line. Links to "Proc_MEM_Hogs" n page 97.

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# Rules

The Cartridge for Operating Systems includes some built-in rules that monitor the health of your operating system environment. In this guide, the description of the rules are organized into logical groupings. To locate a rule, select the area from the following contents.

This chapter contains the following sections:

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# AIX\_Console Rules

Rules in this section:

• Console

### Console

### Purpose

This rule monitors failed attempts to switch users (su) using an incorrect password.

Scope

AIX\_Console \_SULog

Condition	State
Number of failed attempts is 4	Fatal
Number of failed attempts is 3	Critical
Number of failed attempts is 2	Warning
Number of failed attempts is 1	Normal

# AIX\_System Rules

Rules in this section:

- CPU\_Utilization
- CPU\_Wait
- Memory\_Shortage
- Swap\_Space

## **CPU\_Utilization**

### Purpose

This rule determines if a system is constrained by the load on the CPU. Insufficient CPU power reduces throughput and increases interactive response time.

### Scope

AIX\_System\_Client

Condition	State
CPU utilization exceeds 90% AND the number of processes in the run queue exceeds 11	Fatal
CPU utilization exceeds 80% AND the number of processes in the run queue exceeds 8	Critical
CPU utilization exceeds 70% AND the number of processes in the run queue exceeds 5	Warning
CPU utilization is less than 70% AND the number of processes in the run queue is less than 5	Normal

## CPU\_Wait

### Purpose

This rule determines when the CPU wait time is consistently high. Consistently high wait times can indicate a disk bottleneck.

### Scope

AIX\_System\_Client

### **Rule Definition**

Condition	State
If the amount of time processes are spending waiting for some IO (disk read or write) to complete exceeds 30%	Critical
If the amount of time processes are spending waiting for some IO (disk read or write) to complete is less than 30%	Normal

## Memory\_Shortage

### Purpose

This rule monitors the use of physical memory by a system. When RAM is short, the UNIX kernel searches for memory to free and creates additional overhead for the CPU. As memory becomes more scarce, the kernel starts to page inactive memory pages to disk. Paging can create significant CPU overhead.

Scope

AIX\_System\_Client

Condition	State
The average scan rate AND the number of page outs both exceed 400	Fatal

### **Rule Definition**

Condition	State
The average scan rate AND the number of page outs both exceed 300	Critical
The average scan rate AND the number of page outs both exceed 200	Warning
The average scan rate AND the number of page outs are less than 200	Normal

### Swap\_Space

### Purpose

This rule determines when a system is running short of swap space. Lack of swap space degrades system performance and critically low swap space can crash your VM kernel.

### Scope

AIX\_System\_Client

Condition	State
The amount of swap space available is 2% or less	Fatal
The amount of swap space available is 5% or less	Critical
The amount of swap space available is 10% or less	Warning
The amount of swap space available exceeds 10%	Normal

# **AppMonitor Rules**

Rules in this section:

- AgentMsgs
- Process\_Availability

# AgentMsgs

### Purpose

The AppMonitor Agent messages rule determines if the AppMonitor agent startup parameters are not set correctly. For example, alerts are triggered if there are no secondary agent startup parameters or if duplicate secondary agent startup parameter entries are detected.

### Scope

AppMonitor\_AgentMsgs

### **Rule Definition**

Condition	State
Severity level of an application is "Fatal"	Fatal
Severity level of an application is "Critical"	Critical
Severity level of an application is "Warning"	Warning
No agent messages with a severity	Normal

## Process\_Availability

### Purpose

This rule determines when the process of an application becomes fully or partially unavailable. Partial availability is the percentage of processes found divided by the number of processes expected.

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### Scope

AppMonitor\_ProcessTotals

Condition	State
The number of available processes found is 30% or less	Fatal
The number of available processes found is 60% or less	Critical
The number of available processes found is 90% or less	Warning
The number of available processes found exceeds 90%	Normal

# **DiskIO Rules**

Rules in this section:

• Volume\_Busy

# Volume\_Busy

### Purpose

This rule detects volumes that cause performance bottlenecks. Bottlenecks occur when a disk is highly utilized and performs a high rate of read and write transactions.

**Note** Volume bottlenecks are the largest contributor to performance degradation. Investigate all critical warnings immediately.

### Scope

DiskIO\_Volumes

Condition	State
Disk volume utilization exceeds 30% AND the service time exceeds 50 milliseconds	Critical
Disk volume utilization exceeds 20% AND the service time exceeds 30 milliseconds	Warning
Disk volume utilization is less than 20% AND the service time exceeds 30 milliseconds	Normal

# **FileSystem Rules**

Rules in this section:

- Capacity\_Status
- Inodes

# Capacity\_Status

### Purpose

This rule determines whether a file system is running low on space. Possible values are: 0 = good, 1 = warning, 2 = critical, and 3 = fatal. These values are set based on the fatal, critical, and warning thresholds that you configure for a FileSystemList. For more information, see the Cartridge for Operating Systems *User Guide*.

### Scope

FileSystem\_FSStats

### **Rule Definition**

Condition	State
Capacity status value has reached a threshold of 3	Fatal
Capacity status value has reached a threshold of 2	Critical
Capacity status value has reached a threshold of 1	Warning
Capacity status value has reached a threshold of 0	Normal

## Inodes

### Purpose

This rule determines whether a file system is running low on inodes.

Scope

FileSystem\_FSStats

Condition	State
The percentage of inodes available divided by those used and available is 5 or less	Critical
The percentage of inodes available divided by those used and available is 10 or less	Warning
The percentage of inodes available divided by those used and available exceeds 10	Normal

# HPUX\_Console Rules

Rules in this section:

• Console

# Console

### Purpose

This rule traps messages from the /var/adm/syslog/syslog.log based on user-specified search words and writes them to the ErrorVerbose table.

### Scope

HPUX\_Console\_ErrorVerbose

Condition	State
Error severity that was trapped is "Fatal"	Fatal
Error severity that was trapped is "Critical"	Critical
Error severity that was trapped is a "Warning"	Warning
Error severity that was trapped is "Informational"	Normal

# HPUX \_System Rules

Rules in this section:

- CPU\_Utilization
- CPU\_Wait
- Memory\_Shortage
- Swap\_Space

## **CPU\_Utilization**

### Purpose

This rule determines if a system is constrained by the load on the CPU. Insufficient CPU power reduces throughput and increases interactive response time.

### Scope

HPUX\_System\_Client

Condition	State
CPU utilization exceeds 90% AND the number of processes in the run queue divided by the number of CPUs exceeds 11	Fatal
CPU utilization exceeds 80% AND the number of processes in the run queue divided by the number of CPUs exceeds 8	Critical
CPU utilization exceeds 70% AND the number of processes in the run queue divided by the number of CPUs exceeds 5	Warning
CPU utilization is less than 70% AND the number of processes in the run queue divided by the number of CPUs is less than 5	Normal

## CPU\_Wait

### Purpose

This rule determines when the CPU wait time is consistently high, which can indicate a disk bottleneck.

Scope

HPUX\_System\_Client

### **Rule Definition**

Condition	State
If the amount of time processes are spending waiting for some IO (disk read or write) to complete exceeds 30%	Critical
If the amount of time processes are spending waiting for some IO (disk read or write) to complete is less than 30%	Normal

## Memory\_Shortage

### Purpose

This rule monitors the use of physical memory by a system. When RAM is short, the UNIX kernel searches for memory to free and creates additional overhead for the CPU. As memory becomes more scarce, the kernel starts to page inactive memory pages to disk. Paging can create significant CPU overhead.

### Scope

HPUX\_System\_Client

Condition	State
The average scan rate AND the number of page outs both exceed 400	Fatal

### **Rule Definition**

Condition	State
The average scan rate AND the number of page outs both exceed 300	Critical
The average scan rate AND the number of page outs both exceed 200	Warning
The average scan rate AND the number of page outs are less than 200	Normal

# Swap\_Space

### Purpose

This rule determines when a system is running short of swap space. Lack of swap space degrades system performance and critically low swap space can crash your VM kernel.

### Scope

HPUX\_System\_Client

Condition	State
Amount of swap space available is 2% or less	Fatal
Amount of swap space available is 5% or less	Critical
Amount of swap space available is 10% or less	Warning
Amount of swap space available exceeds 10%	Normal

# Linux\_System Rules

Rules in this section:

- CPU\_Utilization
- Page\_Rate
- Swap\_Space

## **CPU\_Utilization**

### Purpose

This rule determines if a system is constrained by the load on the CPU. Insufficient CPU power reduces throughput and increases interactive response time.

### Scope

Linux\_System\_Client

Condition	State
CPU utilization exceeds 90% AND the number of processes in the run queue exceeds 11	Fatal
CPU utilization exceeds 80% AND the number of processes in the run queue exceeds 8	Critical
CPU utilization exceeds 70% AND the number of processes in the run queue exceeds 5	Warning
CPU utilization is less than 70% AND the number of processes in the run queue is less than 5	Normal

### Page\_Rate

### Purpose

This rule determines when an excessive number of pages have been paged into active memory. Memory is managed in pages. Processes that must be executed are paged into memory.

### Scope

Linux\_System\_Client

### **Rule Definition**

Condition	State
The number of pages paged into active memory exceeds 300	Warning
The number of pages paged into active memory is less than 300	Normal

### Swap\_Space

### Purpose

This rule determines when a system is running short of swap space. Lack of swap space degrades system performance and critically low swap space can crash your VM kernel.

### Scope

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Linux\_System\_Client

Condition	State
Amount of swap space available is 2% or less	Fatal
Amount of swap space available is 5% or less	Critical
Amount of swap space available is 10% or less	Warning

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Rule Definition	
Condition	State
Amount of swap space available exceeds 10%	Normal

# **LogFilter Rules**

Rules in this section:

• LogFilter

## LogFilter

### Purpose

This rule is triggered when the keywords defined in the FilterTrapFile agent property match a monitored log file. For more information, see the Cartridge for Operating Systems *User Guide*.

### Scope

LogFilter\_ErrorVerbose

Condition	State
The error severity "Fatal" is found in the monitored logs	Fatal
The error severity "Critical" is found in the monitored logs	Critical
The error severity "Warning" is found in the monitored logs	Warning
The error severity "Cleared" is found in the monitored logs	Normal

# **NetMonitor Rules**

Rules in this section:

- Device\_Not\_Found
- Device\_Unavailable
- NIS
- Service Level

## Device\_Not\_Found

### Purpose

This rule warns the system administrator if a device that is listed on the Device List cannot be mapped to an IP address through NIS or /etc/hosts.

### Scope

NetMonitor\_ServiceLevels

### **Rule Definition**

Condition	State
The device cannot be mapped to an host address and cannot be monitored	Warning
The device is mapped to an host address and can be monitored	Normal

## Device\_Unavailable

### Purpose

This rule notifies the system administrator when a device becomes unavailable.

### Scope

NetMonitor\_ServiceLevels

### **Rule Definition**

Condition	State
The network device is not available from the host due to severe network congestion, a network failure, or the disconnection/ powerdown of the device	Fatal
The network device is available from the host	Normal

### NIS

### Purpose

The rule determines when a Null Status is returned, send a message to the email administrator.

### Scope

NetMonitor\_ServiceLevels

### **Rule Definition**

Condition	State
The network device is not available from the host	Warning
The network device is available from the host	Normal

### Service Level

### Purpose

This rule determines when packet loss, and therefore availability of the device, drop below acceptable levels.

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### Scope

NetMonitor\_ServiceLevels

Condition	State
The network device availability is less than 30%	Fatal
The network device availability is less than 60%	Critical
The network device availability is less than 80%	Warning
The network device availability is 100%	Normal

# **NIC Rule**

Rule in this section:

• Collision

## Collision

### Purpose

The percentage of output packets that collided during the collection period has reached a threshold when this rule has fired.

Note	CollisionRateCritical and CollisionRateWarning are variables. They can be viewed in the
	vFoglight Registry WORLD domain in the Default host context under the NIC agent.

### Scope

NIC\_NICStats

Condition	State
Indicates a greater than 20% high collision rate	Critical
Indicates a greater than 10% high collision rate	Warning
Indicates a normal high collision rate	Normal

# **Process Rules**

Rules in this section:

- High\_System\_Usage
- Runaway\_Process
- Zombie

# High\_System\_Usage

### Purpose

This rule detects individual processes that consistently monopolize CPU resources.

Scope

Process\_TopCPU

### **Rule Definition**

Condition	State
CPU usage exceeds 80% after four sample periods	Fatal
CPU usage exceeds 80% after two sample periods	Critical
CPU usage exceeds 80%	Warning

## Runaway\_Process

### Purpose

This rule detects processes that consistently monopolize CPU resources and have reached a runaway state.

### Scope

Process\_TopCPU

#### **Rule Definition**

Condition	State
A process is consuming more than 80% of the available CPU	Warning
The process is no longer a runaway process	Normal

## Zombie

### Purpose

This rule detects defunct, or Zombie, processes that are no longer active. The process table entry remains in the system until the parent process quits or performs a wait call for the child. When a large number of defunct processes exist, the process table might be full. As a result, the parent cannot spawn new processes. Zombie processes can eventually lead to system-wide failures or crashes.

Scope

Process\_Stats

Condition	State
The number of zombie processes exceeds 10	Warning

# **SNMP Rules**

Rules in this section:

- Interface\_Broadcasts
- Interface\_Discards
- Interface\_Errors
- Interface\_Utilization
- IP\_Discards
- IP\_Input\_Errors
- TCP\_RST\_Output
- TCP\_Retransmission
- TCP\_Listen\_Drops
- TCP\_Turnaround

## Interface\_Broadcasts

### Purpose

The SNMP Interface Broadcasts rule determines if an interface is receiving too many broadcasts from the network due to a broadcast storm. When a broadcast storm occurs, network communication between systems or devices degrades because network traffic is burdened with broadcast packets.

Scope

SNMP\_Interface

### **Rule Definition**

Condition State

The agent received 36000 input broadcast packets since the previous Critical polling interval

### **Rule Definition**

Condition	State
The agent received 12000 input broadcast packets since the previous polling interval	Warning
The agent received fewer than 12000 input broadcast packets since the previous polling interval	Normal

# Interface\_Discards

### Purpose

The SNMP Interface Discards rule determines if there is an increasing number of discarded packets, whether or not errors have been detected. Discarded packets can indicate that the interface or system is running out of buffer allocations or free memory.

#### Scope

SNMP\_Interface

Condition	State
The sum of the number of inbound packets plus the number of out- bound packets is greater than 200	Critical
The sum of the number of inbound packets plus the number of out- bound packets is greater than 50	Warning
The sum of the number of inbound packets plus the number of out- bound packets is less than 50	Normal

## Interface\_Errors

### Purpose

The SNMP Interface Errors rule determines if an interface is sending or receiving too many error packets. Error packets are discarded and cause retransmissions or lost data.

Scope

SNMP\_Interface

### **Rule Definition**

Condition	State
The sum of the number of inbound error packets plus the number of outbound error packets is greater than 250	Critical
The sum of the number of inbound error packets plus the number of outbound error packets is greater than 125	Warning
The sum of the number of inbound error packets plus the number of outbound error packets is less than 50	Normal

## Interface\_Utilization

### Purpose

The SNMP Interface Utilization Rule determines if an interface is approaching its bandwidth limit. As utilization increases, the interface and the attached network segment becomes a bottleneck.

Scope

SNMP\_Interface

### **Rule Definition**

Condition	State
The utilization on a device is 90%	Fatal
The utilization on a device is 75%	Critical
The utilization on a device is 50%	Warning
The utilization on a device is normal	Normal

## IP\_Discards

### Purpose

The SNMP IP Discards rule determines if the number of IP discarded datagrams is increasing, whether or not errors have been detected. Discarded datagrams can indicate that the system is running out of buffer space.

Scope

SNMP\_IP

Condition	State
The sum of the number of discarded input datagrams plus the number of discarded output datagrams is greater than 200	Critical
The sum of the number of discarded input datagrams plus the number of discarded output datagrams is greater than 50	Warning
The sum of the number of discarded input datagrams plus the number of discarded output datagrams is less than 50	Normal

# IP\_Input\_Errors

Purpose

The SNMP IP Input Errors rule determines if the IP layer is receiving too many error datagrams. Error datagrams are discarded and cause retransmissions or lost data.

Scope

SNMP\_IP

### **Rule Definition**

Condition	State
The total number of input errors exceeds 250	Critical
The total number of input errors exceeds 125	Warning
The total number of input errors is less than 125	Normal

## TCP\_RST\_Output

### Purpose

The SNMP TCP RST Output rule monitors the RST packet output rate. High RST packet output is a result of attempted connections to TCP services that are not listening on the expected port.

Scope

SNMP\_TCP

Condition	State
RST packet output has reached 2 per second.	Warning
RST packet output has returned to 2 per second.	Normal

# Rules 173

## **TCP\_Retransmission**

### Purpose

The SNMP TCP Retransmission rule monitors the TCP retransmission rate. Network performance may be adversely impacted by extra traffic generated by the retransmitted packets.

Scope

SNMP\_TCP

### **Rule Definition**

Condition	State
TCP retransmission rate has reached 25%. Network performance is being adversely impacted by the extra traffic generated by the retransmitted packets. Check network hardware and TCP parameters affecting retransmission.	Critical
TCP retransmission rate has reached 15%. Network performance is being adversely impacted by the extra traffic generated by the retransmitted packets. Check network hardware and TCP parameters affecting retransmission.	Warning
TCP retransmission rate has returned to 8%	Normal

## TCP\_Listen\_Drops

### Purpose

The SNMP TCP Listen Drops rule monitors the listen queue dropout rate.

Scope

SNMP\_TCP

### **Rule Definition**

Condition	State
TCP listen queue dropout rate is 1 per second. Either speed up the listen queue processing or make the listen queue deeper on TCP server applications.	Warning
TCP listen queue dropout rate has returned to 1 per second.	Normal

## TCP\_Turnaround

### Purpose

The SNMP TCP Turnaround rule monitors the TCP connection turnaround rate. This means that a significant amount of incoming connections are not being matched by closed connections.

Scope

SNMP\_TCP

Condition	State
Incoming TCP connections outnumber connections being closed by at least 10 to 1. This represents a significant amount of incoming connections not being matched by closed connections. This may be a Denial of Service (DOS) attack.	Critical
Incoming TCP connections outnumber connections being closed by at least 5 to 1. This may be normal application startup activity or it could signify a Denial of Service (DOS) attack.	Warning
TCP connection turnaround rate has returned to normal.	Normal

# Sun\_Console Rules

Rules in this section:

• Console

## Console

### Purpose

This rule traps messages from the /var/adm/syslog/syslog.log based on user-specified search words and writes them to the ErrorVerbose table. For more information, see "ErrorVerbose Table" on page 225.

### Scope

Sun\_Console\_ErrorVerbose

Condition	State
Severity of the error that was trapped is "Fatal"	Fatal
Severity of the error that was trapped is "Critical"	Critical
Severity of the error that was trapped is a "Warning"	Warning
Severity of the error that was trapped is "Informational"	Normal

# Sun\_MPStat Rules

Rules in this section:

• Mutex\_Contention

## Mutex\_Contention

### Purpose

This rule monitors mutex spins.

Scope

Sun\_MPStat\_Data

Condition	State
The number of mutex spins exceeds 500	Warning

# Sun\_System Rules

Rules in this section:

- CPU\_Utilization
- CPU\_Wait
- Inode\_Cache
- Memory\_Shortage
- Name\_Cache ٠
- Page\_Rate •
- Swap\_Space

## **CPU\_Utilization**

### Purpose

This rule determines if a system is constrained by the load on the CPU. Insufficient CPU power reduces throughput and increases interactive response time.

#### Scope

Sun\_System\_Client

Condition	State
CPU utilization exceeds 90% AND the number of processes in the run queue divided by the number of CPUs exceeds 11	Fatal
CPU utilization exceeds 80% AND the number of processes in the run queue divided by the number of CPUs exceeds 8	Critical
CPU utilization exceeds 70% AND the number of processes in the run queue divided by the number of CPUs exceeds 5	Warning
CPU utilization is less than 70% AND the number of processes in the run queue divided by the number of CPUs is less than 5	Normal

## CPU\_Wait

### Purpose

This rule determines when the CPU wait time is consistently high, which can indicate a disk bottleneck.

Scope

Sun\_System\_Client

### **Rule Definition**

Condition	State
CPU wait time divided by the number of CPUs exceeds 30% AND the number of processes waiting for I/O exceeds 1	Critical
CPU wait time divided by the number of CPUs is less than 30% AND the number of processes waiting for I/O is less than 1	Normal

### Inode\_Cache

### Purpose

This rule detects a low UFS inode cache hit rate. A low UFS inode cache hit rate causes additional CPU and disk use and can degrade overall performance.

### Scope

Sun\_System\_Client

Condition	State
Cache hit rate is less than 50	Warning
Cache hit rate exceeds 50	Normal

### Memory\_Shortage

#### Purpose

This rule monitors the use of physical memory by a system. When RAM is short, the UNIX kernel searches for memory to free and creates additional overhead for the CPU. As memory becomes more scarce, the kernel starts to page inactive memory pages to disk. Paging can create significant CPU overhead.

#### Scope

Sun\_System\_Client

### **Rule Definition**

Condition	State
The average scan rate AND the number of page outs both exceed 400	Fatal
The average scan rate AND the number of page outs both exceed 300	Critical
The average scan rate AND the number of page outs both exceed 200	Warning
The average scan rate AND the number of page outs are less than 200	Normal

### Name\_Cache

### Purpose

This rule detects a low Directory Name Lookup Cache (DNLC) hit rate. A low DNLC hit rate causes additional CPU and disk usage and can degrade overall performance.

### Scope

Sun\_System\_Client

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### **Rule Definition**

Condition	State
The cache hit rate is less than 80	Warning
The cache hit rate is 80 or greater	Normal

### Page\_Rate

### Purpose

This rule determines when an excessive number of pages have been paged into active memory. Memory is managed in pages. Processes that must be executed are paged into memory.

#### Scope

Sun\_System\_Client

#### **Rule Definition**

Condition	State
The number of pages paged into memory is 300 or greater	Warning
The number of pages paged into memory is less than 300	Normal

### Swap\_Space

### Purpose

This rule determines when a system is running short of swap space. Lack of swap space degrades system performance and critically low swap space can crash your VM kernel.

### Scope

Sun\_System\_Client

Condition	State
Swap space available is 2% or less	Fatal
Swap space available is 5% or less	Critical
Swap space available is 10% or less	Warning
Swap space available exceeds 10%	Normal

# Sun\_TCP Rules

Rules in this section:

- Drops
- Dup\_Input
- Retransmission\_Input
- RST\_Output

# Drops

#### Purpose

The Drops rule monitors the number of listen drops. When listens are dropped, the accept processing of server processes on the computer needs to be improved.

#### Scope

Sun\_TCP\_Counters

#### **Rule Definition**

Condition	State
The number of TCP listen drops is greater than or equal to .5 per second	Warning
The number of TCP listen drops is .5 per second	Normal

# Dup\_Input

#### Purpose

The Dup Input rule monitors the monitored host segment retransmission percentage.

Scope

Sun\_TCP\_Counters

#### **Rule Definition**

Condition	State
Duplicate TCP input packet rate has reached 25	Warning

## Retransmission\_Input

#### Purpose

The Retransmission rule monitors the segment retransmission percentage.

Scope

Sun\_TCP\_Counters

#### **Rule Definition**

Condition	State
TCP retransmission rate has reached 25%	Critical
TCP retransmission rate has reached 15%	Warning

# RST\_Output

#### Purpose

The RST\_Output rule monitors the number of RST packets sent out by the computer. It is normal for SunOS to send out RST packets at the end of a TCP connection.

#### Scope

Sun\_TCP\_Counters

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Condition	State
RST packet output has reached 2 per second	Warning

# **TerminalServer Rule**

Rules in this section:

Session Memory

# **Session Memory**

#### Purpose

The Session Memory rule monitors system memory and sends notification when a session consumes an unusually high amount of system memory.

#### Scope

TerminalServer\_TopMemoryConsumerSessions

Condition	State
A session consumes more than 95% of system memory	Fatal
A session consumes more than 80% but less than 95% of system memory	Critical
A session consumes more than 65% but less than 80% of system memory	Warning
A session consumes less than 65% of system memory	Normal

# **User Rule**

Rules in this section:

• User\_CPU

# User\_CPU

#### Purpose

The User\_CPU rule detects user CPU overuse.

Condition	State
Raises the CPU usage from Normal to a higher than normal state.	Warning

# WebMonitor Rules

Rules in this section:

- Page\_Availability
- Server\_Availability

# Page\_Availability

#### Purpose

This rule determines when a URL page times out.

Scope

WebMonitor\_PageStats

## **Rule Definition**

Condition	State
A Web page is not available	Warning
Web page is available	Normal

# Server\_Availability

## Purpose

This rule determines when packet loss occurs to the device and when the availability of the device falls below acceptable levels.

## Scope

WebMonitor\_ServerStats

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Condition	State
Web server is unavailable	Warning
Web server is available	Normal

# Windows\_System Rules

Rules in this section:

- Capacity
- CPU\_Utilization
- Disk\_Utilization
- EventLog
- High\_System\_Usage
- IO\_Interrupts
- Memory\_Shortage
- Page\_Space\_Available
- ProcessorUtilization
- Services
- ServicesRex

# Capacity

#### Purpose

This rule determines if there is adequate disk space remaining on the Windows system.

#### Scope

Windows\_System\_FileSys\_Table

Condition	State
Used capacity exceeds 98%	Fatal
Used capacity exceeds 95%	Critical
Used capacity exceeds 90%	Warning

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#### **Rule Definition**

Condition	State
Used capacity is less than 90%	Normal

# **CPU\_Utilization**

#### Purpose

This rule determines if the Windows system is constrained by the CPU load. Insufficient CPU reduces throughput and increases interactive response time.

#### Scope

Windows\_System\_System\_Table

#### **Rule Definition**

Condition	State
CPU utilization exceeds 90% AND the run queue length is 2	Fatal
CPU utilization exceeds 80% AND the run queue length is 2	Critical
CPU utilization exceeds 70% AND the run queue length is 2	Warning
CPU utilization is less than 70% AND the run queue length is less than 2	Normal

# **Disk\_Utilization**

#### Purpose

This rule determines if the Windows system is constrained by the throughput of available disk drives. Insufficient disk throughput reduces overall system throughput and interactive response time.

Scope

Windows\_System\_Physical\_Disk\_Table

## **Rule Definition**

Condition	State
Disk utilization exceeds 70% AND the read and write queue lengths exceed 2 over four sample periods	Fatal
Disk utilization exceeds 60% AND the read and write queue lengths exceed 2 over three sample periods	Critical
Disk utilization exceeds 50% AND the read and write queue lengths exceed 2 over two sample periods	Warning
Disk utilization is less than 50% AND the read and write queue lengths are 2 or less	Normal

# EventLog

## Purpose

This rule monitors the Windows event logs for messages.

Scope

Windows\_System\_EventLog

Condition	State
The event log contains a user severity of "Fatal"	Fatal
The event log contains a user severity of "Critical"	Critical
The event log contains a user severity of "Warning"	Warning

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**Rule Definition** 

Condition	State
The event log contains a user severity of "Normal"	Normal

# High\_System\_Usage

#### Purpose

This rule determines if the Windows system is constrained by the CPU load. Insufficient CPU reduces throughput and increases interactive response time.

#### Scope

Windows\_System\_Top\_CPU\_Table

#### **Rule Definition**

Condition	State
CPU percentage load exceeds 95% over three sample periods	Fatal
CPU percentage load exceeds 90% over two sample periods	Critical
CPU percentage load exceeds 80%	Warning
CPU percentage load is 80% or less	Normal

# IO\_Interrupts

#### Purpose

This rule determines if the Windows system is experiencing a high amount of I/O interrupts. A high interrupt rate can indicate a bad disk controller or network interface.

## Scope

Windows\_System\_System\_Table

## **Rule Definition**

Condition	State
Number of interrupts/second exceeds 3500 over two sample periods	Warning
Number of interrupts/second is 3500 or less	Normal

# Memory\_Shortage

#### Purpose

This rule determines if the Windows system is constrained by the memory load. Insufficient memory reduces throughput and increases interactive response time.

#### Scope

Windows\_System\_System\_Table

Condition	State
Page in rate/second exceeds 30 AND the free memory percentage is less than 5	Fatal
Page in rate/second exceeds 20 AND the free memory percentage is less than 10	Critical
Page in rate/second exceeds 10 AND the free memory percentage is less than 10	Warning
Page in rate/second is less than 10 AND the free memory percentage exceeds 10	Normal

# Page\_Space\_Available

## Purpose

This rule determines if the Windows system has sufficient page file space. Insufficient page space can cause processes to be swapped from disk to memory. This can result in a shortage of virtual memory.

#### Scope

Windows\_System\_System\_Table

#### **Rule Definition**

Condition	State
Free page file percent is less than 5	Fatal
Free page file percent is less than 10	Critical
Free page file percent is less than 20	Warning
Free page file percent exceeds 20	Normal

# ProcessorUtilization

## Purpose

This rule determines if the Windows system has sufficient processor utilization. Insufficient utilization can result in bottlenecks.

#### Scope

Windows\_System\_Processor\_Table

## **Rule Definition**

Condition	State
Processor time exceeds 90%	Fatal

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#### **Rule Definition**

Condition	State
Processor time exceeds 80%	Critical
Processor time exceeds 70%	Warning
Processor time is less than 70	Normal

## Services

#### Purpose

This rule determines if a monitored Windows service and/or device driver has changed in state. If the state of the service and/or device driver has changed or is restarted, a notification is sent to the Administrator.

#### Scope

Windows\_System\_Services\_Table

#### **Rule Definition**

Condition	State
The status of a service is either "Stopped" or "Paused"	Critical
The status of a service is "Start Pending" or "Stop Pending", "Continue Pending" or "Pause Pending"	Warning
The status of a service is "Running"	Normal

# ServicesRex

#### Purpose

This rule determines if a monitored Windows service and/or device driver has changed in state.

## Scope

Windows\_System\_Services\_Table

Condition	State
The status of a service is either "Stopped" or "Paused". When the rule matches these states, a "Restart" action is initiated	Critical
The status of a service is "Running"	Normal

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# Data

The Cartridge for Operating Systems collects data and stores it in specific tables. In this guide, the descriptions of the tables are organized into logical groupings by agent.

This chapter contains the following sections:

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# AIX\_Console Data

Data tables in this section:

- ErrorLog Table
- SULog Table

# ErrorLog Table

#### Purpose

The AIX\_Console agent monitors the /var/adm/sulog and writes messages to the ErrorLog table.

Field	Туре	Description
Class	Identity	Error class: • H (hardware) • S (software) • U (undetermined class)
ErrorCode	Identity	AIX system error identifier.
Message	Identity	Description of the error.
Resource	Identity	The name of the resource in which the error occurred.
Severity	Identity	The error severity: INFO, PEND, PERF, PERM, TEMP, and UNKN.
TimeStamp	Identity	The real time of the error formatted as MMDDhhmmYY.

# SULog Table

## Purpose

The AIX\_Console agent monitors the /dev/error log and writes messages to the SULog table.

Field	Туре	Description
Device	Identity	Device from which the su command was executed.
FailedAttempts	Metric	The total number of successive unsuccessful attempts by the user to this account.
Status	Identity	The result of the su command activity: SUCCEEDED or FAILED.
TimeStamp	Identity	The real time at which the su command occurred, in the format MM/DD hh:mm.
ToAccount	Identity	The account name to which the su command was attempted.
TotalAttempts	Metric	The total number of successive attempts by the user to this account.
User	Identity	The user name who attempted the su command.

# AIX\_MPStat Data

Data tables in this section:

• Data Table

# Data Table

#### Purpose

The AIX\_MPStat agent collects statistics about every CPU in the monitored AIX system and stores it in the Data table.

Field	Туре	Description	
CPUInstance	Identity	The instance Number of each CPU in the system, as assigned by the kernel.	
CPU_Utilization	Metric	The percentage of CPU utilized.	
ContextSwitches	Metric	The number of times per second that the CPU performed a voluntary switch between the contexts of two processes.	
IdleTime	Metric	The percentage of time the CPU spent idling.	
SystemCalls	Metric	The number of system calls per second.	
SystemTime	Metric	The percentage of time the CPU spent in running the operating system.	
UserTime	Metric	The percentage of time the CPU spent running user space.	
WaitTime	Metric	The percentage of time the CPU spent waiting for I/O transactions to finish.	

# AIX\_System Data

Data tables in this section:

• Client Table

# **Client Table**

## Purpose

The AIX\_System agent collects data about the overall performance of the monitored AIX system and stores the collected data in the Client table.

Field	Туре	Description	
Available_Swap	Metric	The available swap space.	
		When available memory falls, inactive programs and inactive parts of programs are stored on disk. This process is called swapping and paging. The disk space reserved for swapping and paging is called swap space.	
		A shortage of swap space often indicates a memory shortage.	
Avr_5_Min_Load	Metric	The sum of the run queue length and the number of jobs running on the CPU, averaged over five minutes. The higher the average load, the more CPU power the host needs to run efficiently.	
		If a process is ready to run but no CPU is available, the process waits in the run queue.	
Blocked_Procs	Metric	The number of processes in a blocked queue.	
		Processes in a blocked queue are ready to run, but cannot because of a shortage of resources or paging I/O. A blocked queue can indicate a disk I/O bottleneck.	

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Field	Туре	Description	
CPU_Idle_Time	Metric	The percentage of time the CPU is idle.	
		A high percentage of idle time indicates that CPU power can meet current demands and might indicate that the system is wasting available CPU resources.	
CPU_System_Time	Metric	The percentage of time the CPU is executing system or kernel processes.	
		All I/O processes require system time. Server applications that require a lot of I/O also require significant system time. A high percentage of system time might also indicate that user code is running inefficiently. If you cannot pinpoint the reason, use other agents to investigate further.	
CPU_User_Time	Metric	The percentage of time the CPU executes user programs. CPU user time above 75% could indicate a possible runaway process.	
CPU_Utilization	Metric	The percentage of time the CPU executes code including system and user time.	
CPU_Wait_Time	Metric	The percentage of time the CPU waits for disk I/O.	
		A high percentage of CPU wait time, combined with a high percentage of CPU idle time, indicates an I/O bottleneck.	
Context_Switches_ Rate	Metric	The number of times per second that the CPU switched between executing different processes.	
Ethernet_Collision_ Rate	Metric	The number of ethernet collisions as a percentage of all ethernet packets sent. Collisions are normal, but a rate that exceeds 15% average over a five-minute interval indicates an overloaded network.	
Free_Frames	Metric	The number of pages of kernel memory on the free list.	

Field	Туре	Description	
Interrupts	Metric	The number of interrupts handled by the system. An above average number of interrupts may mean a device is issuing spurious interrupts or that a high level of I/O is taking place.	
Mem_Cycle_Rate	Metric	The number of revolutions of pageout hands through the entire page list.	
Number_Of_Cpus	Metric	The number of CPUs on the host system that are in the online state.	
Number_Of_Users	Metric	Each name that is logged in at least once. Correlate the number of users with CPU or other utilization	
		parameter information to perform useful trend analysis or capacity planning.	
Pages_Freed_Rate	Metric	The number of pages freed by the pageout process.	
Pages_Paged_In	Metric	The number of pages paged in per second from the disk swap space or file system to active memory.	
		Memory is managed in pages. Processes that must be executed are paged into memory.	
Pages_Paged_Out	Metric	The number of pages paged out per second to the disk swap space or file system from active memory.	
		Memory is managed in pages. The kernel keeps pages that have been recently accessed in memory, and pages out less active pages to disk.	
Physical_Memory_ Used_MB	Metric	The physical memory, measured in megabytes.	
Physical_Memory_ Used_Pct	Metric	The percentage of physical memory used.	

Field	Туре	Description	
Procs_In_Run_ Queue	Metric	The number of processes waiting to run in the run queue. A high number of processes in the run queue means the CPU is busy. A consistently high number can indicate that host needs more CPU power.	
Procs_ Waiting_For_IO	Metric	The number of processes that are ready to run, but cannot because of a problem or bottleneck in disk I/O. Use the Disk IO agent to gather more detailed information. For more information, see the Cartridge for Operating Systems <i>User</i> <i>Guide</i> .	
Runnable_Procs_ Swapped	Metric	The number of runnable processes in the swap queue. If the CPU has a critical shortage of memory it stores waiting processes in a swap queue.	
Scan_Rate	Metric	<ul><li>The number of pages scanned per second by the page daemon as it looks for pages that processes use infrequently. This operation occurs when memory reaches a certain low level.</li><li>A scan rate of 300 pages per second, averaged over a five-minute interval indicates a memory shortage. A high scan rate also affects performance because scanning consumes CPU resources.</li></ul>	
Swap_Ins	Metric	The number of processes returned per second from disk swap space to active memory. A high number of swap-ins may not indicate memory shortage, since some systems use page-ins to start programs. These page- ins are called demand pagings. They can be indistinguishable from swap-ins. Therefore, a high number of swap-outs is a better indication of memory overload.	

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Field	Туре	Description	
Swap_Outs	Metric	The number of processes stored per second from active memory to disk swap space. Swap-outs are based on sleep time or memory shortage. Sleep time: If a process has not been used for more than 20 seconds, it is likely to be swapped out even when there is adequate free memory available. Memory shortage: When the amount of memory is critical, and a process has been idle, the system will swap out all its pages at once, rather than wait for the paging algorithm to collect them. In extreme memory shortages, the kernel might swap out runnable processes, which also consumes a substantial portion of system resources. The system resources are therefore devoted to memory housekeeping rather than useful work.	
Swap_Percent_ Available	Metric	The percentage of available swap space. Allocate enough swap space to support all the processes or applications running on the host.	
System_Calls_Rate	Metric	The number of system calls invoked.	

# ApacheSvr Data

Data tables in this section:

- ReqCodes Table
- ReqTypes Table
- Stats Table
- Transaction Table

# ReqCodes Table

## Purpose

The ApacheSvr agent monitors web sites and collects data on errors encountered and stores it in the ReqCodes table.

Field	Туре	Description
ACCEPTED	Metric	The request has been accepted for processing, but processing is not complete. The request might or might not be acted upon, as it might be disallowed when processing takes place. A message from an asynchronous operation such as this cannot be re-sent. This message is intentionally non-committal. Its purpose is to allow a server to accept a request for some other process without requiring that the connection to the server persist until the process is completed. The code number returned with this response includes an indication of the request's current status and either a pointer to a status monitor, or an estimate of when you can expect the request to be fulfilled.
BAD_GATEWAY	Metric	While acting as a gateway or proxy, the server received an invalid response from the upstream server it accessed while attempting to fulfill the request.
BAD_REQ	Metric	The server could not understand the request, due to incorrect syntax. Do NOT repeat the request without modifications.

CREATED	Metric	The request was fulfilled, and a new resource was created as a result. This new resource can be referenced by the URIs returned in the message. The most specific URL is shown in the Location header field. The server of origin must create the resource before returning this message; otherwise, the server returns a message of Accepted.
FORBIDDEN	Metric	The server understood the request but will not fulfill it. Authorization will not help, and the request should NOT be repeated. If the request method was not HEAD, and the server can issue a reason for non-fulfillment, the reason for the refusal is included in the message. This message is commonly used when the server does not reveal a reason for the non-fulfillment, or when no other message is applicable.
INTERNAL_ERR	Metric	The server encountered an unexpected condition which prevented it from fulfilling the request.
MOVED_PERM	Metric	The requested resource has been assigned a new, permanent URI. For future requests for this resource, use one of the URIs returned in this message. Where possible, monitored hosts with link-editing capabilities automatically re-link references to the request-URI to one or more of the new references returned with the message. This message is cachable unless otherwise indicated. If the new URI is a location, its URL displays in the Location field of the message. Unless the request method was HEAD, the message contains a short hypertext note with a hyperlink to the new URI(s).

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MOVED_TEMP	Metric	The requested resource resides temporarily under a different URI. Since the redirection might be altered, the monitored host continues to use the request-URI for future requests. This message is cachable only if so indicated by a Cache-Control or Expires header field. If the new URI is a location, its URL displays in the Location field of the message. Unless the request method was HEAD, the message contains a short hypertext note with a hyperlink to the new URI(s). If you receive this message in response to a request other than GET or HEAD, the agent does not automatically redirect the request might change the conditions under which the request was issued.
NOT_FOUND	Metric	The server did not find anything matching the Request- URI. This message does not indicate whether the condition is temporary or permanent. If the server does not disclose this information, it might use a Forbidden message instead. The server displays a Gone message if it knows, through some internally configurable mechanism, that an old resource is permanently unavailable and has no forwarding address.
NOT_IMPL	Metric	The server does not support the function necessary to fulfill the request. The server displays this message when it does not recognize the request method and is not capable of supporting it for any resource.
NOT_MODIFIED	Metric	The server displays this message if the monitored host has performed a conditional GET request and access is allowed, but the document has not been modified.

NO_CONTENT	Metric	The server fulfilled a request to load e-mail, but has no new messages to return. This message allows input for actions to take place without changing the active document view. The message can include new information in the form of entity headers that apply to the document currently in view.
ОК	Metric	The request succeeded. The information included in this message depends on the request method: GET returns the entire web page, along with statistical information. HEAD returns the entity header fields corresponding to the requested resource. POST returns information describing or containing the result of the action. TRACE returns the request message as received by the end server.
POST	Metric	The server fulfilled a request to post a transaction.
SERVICE_UNAVAIL	Metric	The server is unable to process the request due to a temporary overload or due to server maintenance. If known, the server might indicate the length of the delay in a Retry-After header; otherwise the server returns an Internal Server Error message. If the server is overloaded, it might refuse the connection, rather than return this message.
UNAUTHORIZED	Metric	The request requires user authentication. The message includes a WWW-Authenticate header field challenging the requested resource. You can repeat the request with a suitable authorization header field. If the request included authorization credentials, the server refused the request on those credentials.

# ReqTypes Table

## Purpose

The ApacheSvr agent monitors web sites and collects data on throughput encountered and stores it in the ReqCodes table.

Field	Туре	Description
AUDBytes	Metric	Number of audio bytes transferred during the collection period. Audio files include .au and .wav files.
AUDHits	Metric	Number of audio hits counted during the collection period.
CGIBINSBytes	Metric	Number of CGIBIN bytes transferred during the collection period. CGIBIN files include /bin and /cgi-bin files.
CGIBINHits	Metric	Number of CGIBIN hits counted during the collection period.
HTMLBytes	Metric	Number of HTML bytes transferred during the collection period. HTML files include .html and .htm files.
HTMLHits	Metric	Number of HTML hits counted during the collection period.
ImageBytes	Metric	Number of image bytes transferred during the collection period. Image files include .gif, .jpg and .bmp files.
ImageHits	Metric	Number of image hits counted during the collection period.
JavaBytes	Metric	Number of Java bytes transferred during the collection period. Java files include .class files.
JavaHits	Metric	Number of Java hits counted during the collection period.
MMBytes	Metric	Number of multimedia bytes transferred during the collection period. Multimedia files include .mpg and .mov files.
MMHits	Metric	Number of multimedia hits counted during the collection period.

Field	Туре	Description
OTHERBytes	Metric	Number of miscellaneous bytes transferred during the collection period.
OTHERHits	Metric	Number of miscellaneous hits counted during the collection period.
TEXTBytes	Metric	Number of text bytes transferred during the collection period. Text files include .txt and .doc files.
TEXTHits	Metric	Number of text hits counted during the collection period.
ZIPPEDBytes	Metric	Number of zipped bytes transferred during the collection period. Zip files include .z and .gz files.
ZIPPEDHits	Metric	Number of zipped hits counted during the collection period.

# Stats Table

#### Purpose

The ApacheSvr agent monitors web sites and collects data on the number of transactions processed and kilobytes generated per second and stores it in the ReqCodes table.

Field	Туре	Description
ErrorRate	Metric	Number of errors per second.
HitRate	Metric	Number of hits per second
IntervalErrors	Metric	Number of errors during the collection period.
IntervalHits	Metric	Number of hits during the collection period.

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IntervalHosts	Metric	Number of individual hosts making requests during the collection period.
IntervalTransactions	Metric	Number of transactions during the collection period.
IntervalURLs	Metric	Number of URLs monitored during the collection period.
Throughput	Metric	Number of Kbs transacted during the collection period.
ThroughputRate	Metric	Number of Kbs per second.
TransactionRate	Metric	Number of transactions per second.
TransactionSize	Metric	Average size of transactions, averaged over the collection period.
TransactionThroughput	Metric	Number of bytes per transaction.
TransactionThroughput Rate	Metric	Transaction throughput (number of bytes per transaction) per second.

# **Transaction Table**

Purpose

The ApacheSvr agent monitors web sites and collects data on the number of transactions and kilobytes per second for a particular transaction.

Field	Туре	Description
IntervalTransactions	Metric	Number of transactions during the collection period.
TransactionRate	Metric	Number of transactions per second.
TransactionTag	Identity	Number of transactions, categorized by transaction type.
TransactionThroughput	Metric	Number of bytes per transaction.

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TransactionThroughput M Rate	Metric	Transaction throughput (number of bytes per transaction) per second.
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# **AppMonitor Data**

Data tables in this section:

- AgentMsgs
- AppAvailability Table
- ApplicationTotals Table
- ProcessTotals Table
- ProcessDetail Table

# AgentMsgs

## Purpose

The AppMonitor agent collects data about application agent messages and stores the collected data in the AgentMsgs table.

**Table Description** 

Field	Туре	Description
Message	Metric	The message returned by the AppMonitor agent when it encounters an error or problem.
MessageId	Identity	The message identification.
Severity	Metric	The severity of the error that was trapped: informational, warning, critical. The error is defined by the agent properties

# AppAvailability Table

## Purpose

The AppMonitor agent collects data about application availability and stores the collected data in the AppAvailability table.

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## **Table Description**

Field	Туре	Description
Application	Identity	The name of the application containing the processes being monitored.
Availability	Metric	The availability of the application being monitored.

# ApplicationTotals Table

## Purpose

The AppMonitor agent collects data about the overall performance of each application in a group and stores the collected data in the ApplicationTotals table.

Field	Туре	Description
Application	Identity	The name of the application containing the processes being monitored.
Availability	Metric	The percentage availability of the application being monitored.
Percent_CPU	Metric	The percentage of CPU resources used by all the processes in an application group.
Percent_Memory	Metric	The percentage of memory used by all the processes in an application group.
RSS_1Kbytes	Metric	The amount of the process in memory, measured in kilobytes.
VSS_1Kbytes	Metric	The total size of the process (memory and swap).

## ProcessTotals Table

### Purpose

The AppMonitor agent collects data about the number and percentage of the processes found and expected, and stores the collected data in the ProcessTotals table.

Field	Туре	Description
Application	Identity	The name of the application containing the monitored processes. The application is specified in the AppMonitor agent properties. For more information, see the Cartridge for Operating Systems <i>User Guide</i> .
InstancesExpected	Metric	The total number of instances configured for an application. For example, if three people run the same program simultaneously, three instances/processes are running.
InstancesFound	Metric	The number of instances available to run an application.
PctFound	Metric	The percentage of instances available to run an application.
Percent_CPU	Metric	The percentage of CPU resources used by all processes in an application.
Percent_Memory	Metric	The percentage of memory used by all processes in an application.
		<b>Note</b> Values in this field can go above 100 percent because of memory sharing and the way in which the operating system accounts for memory.
Process	Identity	The name of the process being monitored, as specified in the AppMonitor agent properties. For more information, see the Cartridge for Operating Systems <i>User Guide</i> .
RSS_1Kbytes	Metric	The amount of the process in memory, measured in kilobytes.
VSS_1Kbytes	Metric	The total size of the process (memory and swap).

### ProcessDetail Table

### Purpose

The AppMonitor agent can collect detailed data about the processes defined in the application/process list. This data is stored in the ProcessDetail table.

Field	Туре	Description
Percent_CPU	Metric	The percentage of CPU resources used by a process.
Percent_Memory	Metric	The percentage of memory used by a process.
Process	Identity	The name of the monitored process, as specified in the AppMonitor agent properties. For more information, see the Cartridge for Operating Systems <i>User Guide</i> .
Process_ID	Metric	The number the system assigns to the process.
Process_Unique	Identity	The name of the process and the process ID.
RSS_1Kbytes	Metric	The amount of the process in memory, measured in kilobytes.
Uptime	Metric	The number of hours the process has been running.
VSS_1Kbytes	Metric	The total size of the process (memory and swap).

**Note** To populate this table, you must indicate that the AppMonitor agent should collect detail process information. For further information, see the Cartridge for Operating Systems *User Guide*.

## DiskIO Data

Data tables in this section:

- Controllers Table
- Disks Table
- Volumes Table

## **Controllers Table**

### Purpose

The DiskIO agent collects data about the overall performance of each monitored controller and stores the collected data in the Controllers table.

Field	Туре	Description
Ctlr_ AverageQLength	Metric	For all disks on the controller, the average length of the queue containing I/O requests that have begun processing but have not yet finished.
Ctlr_KB_Read	Metric	For all disks on the controller, the number of kilobytes read in a sampling period.
Ctlr_KB_ Throughput	Metric	The number of kilobytes of data read plus the number of kilobytes of data written to all of the disks on the controller in a sampling period.
Ctlr_KB_ Throughput_Rate	Metric	The rate at which the system reads and writes data to all of the disks on the controller in kilobytes per second.
Ctlr_KB_Written	Metric	The number of kilobytes written to the controller in a sampling period.
Ctlr_Name	Identity	The controller name.

Field	Туре	Description
Ctlr_Reads	Metric	The average number of read transactions per second on a controller.
Ctlr_Service_Time	Metric	The average number of milliseconds the system takes to complete a transaction to one of the disks on the controller.
Ctlr_Utilization	Metric	The percentage of elapsed time that the aggregate of all the disks on the controller were busy.
		For example, if a controller has two disks, and over an interval one was 100% busy and the other was 0% busy, the Ctrl_Utilization would be 50%. This is not an indication of utilization of controller capacity.
Ctlr_Writes	Metric	The average number of write transactions per second on a controller.

## **Disks Table**

### Purpose

The DiskIO agent collects data about the overall performance of each monitored disk and stores the collected data in the Disks table.

Field	Туре	Description
Disk_ AverageQLength	Metric	The length of the queue containing I/O requests that have begun processing but have not yet finished.
Disk_KB_Read	Metric	The number of kilobytes read in a sampling period.
Disk_KB_ Throughput	Metric	The number of kilobytes the disk reads plus the number of kilobytes the disk writes in a sampling period.

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Field	Туре	Description
Disk_KB_ Throughput_Rate	Metric	The rate at which the system reads and writes data to disk, measured in kilobytes per second.
Disk_KB_Written	Metric	The number of kilobytes written in a sampling period.
Disk_Name	Identity	The disk name.
Disk_Reads	Metric	The average number of read transactions per second on a disk.
Disk_Service_Time	Metric	The average number of milliseconds the system takes to complete a transaction on a disk.
Disk_Utilization	Metric	The percentage of disk utilization.
Disk_Writes	Metric	The average number of write transactions per second on a disk.

## Volumes Table

### Purpose

The DiskIO agent collects data about the overall performance of each monitored volume and stores the collected data in the Volumes table.

Field	Туре	Description
Volume_ AverageQLength	Metric	The length of the queue containing I/O requests that have begun processing but have not yet finished.
Volume_KB_Read	Metric	The number of kilobytes read in a sampling period.
Volume_KB_ Throughput	Metric	The number of kilobytes the volume reads plus the number of kilobytes the volume writes in a sampling period.

Field	Туре	Description
Volume_KB_ Throughput_Rate	Metric	The rate at which the system reads and writes data to volume in kilobytes per second.
Volume_KB_ Written	Metric	The number of kilobytes written in a sampling period.
Volume_Name	Identity	The volume name.
Volume_Reads	Metric	The average number of read transactions per second on a volume.
Volume_Service_ Time	Metric	The average number of milliseconds the system takes to complete a transaction on a volume.
Volume_Utilization	Metric	The percentage of volume utilization.
Volume_Writes	Metric	The average number of write transactions per second on a volume.

## FileSystem Data

Data tables in this section:

- DirStats Table
- FSStats Table

## **DirStats Table**

### Purpose

The FileSystem agent collects data about the directories you want monitored and stores the collected data in the DirStats table.

### **Table Description**

Field	Туре	Description
MonitorDirectory	Identity	The name of the directory.
Space_Used	Metric	The amount of space used in the directory. For each directory that is a mount point the Space_Used=0

### **FSStats Table**

#### Purpose

The FileSystem agent collects data about the capacity and space used and available for a monitored file system, and stores the collected data in the FSStats table.

Field	Туре	Description
Capacity_Available	Metric	The percentage of space available in the file system.

Field	Туре	Description
Capacity_Used	Metric	The percentage of used file system space.
Capacity_Status	Metric	The current status of file system space.
InodesAvailable	Metric	The number of files that can be added to a file system.
		An inode is a data structure that describes a file. The number of inodes allocated when a file system is created determines the maximum number of files the file system can contain.
		<b>Note</b> For the reiserfs file system type, the number of inodes available is either -1 or 0.
InodesUsed	Metric	The number of inodes used on the file system.
		<b>Note</b> For the reiserfs file system type, the number of inodes used is either -1 or 0.
Mount_Device	Identity	The name of the device where the file system is mounted.
Mount_Point	Identity	The point in the directory structure where the file system is mounted. All subdirectories in the mounted directory belong to that file system.
Space_Avail	Metric	The amount of space available in a file system.
Space_Used	Metric	The amount of space used in a file system.
Total_Space	Metric	The total amount of space in a file system.

## HPUX\_Console Data

Data tables in this section:

• ErrorVerbose Table

### **ErrorVerbose Table**

#### Purpose

The HPUX\_Console agent monitors the /var/adm/syslog/syslog.log and writes messages to the ErrorVerbose table.

Field	Туре	Description
Error_Message	Identity	The error that you instructed the HPUX_Console agent to trap. The error is defined by the agent properties.
Severity	Identity	The severity of the error that was trapped: informational, warning, critical. The error is defined by the agent properties.
User_Message	Identity	The message the Console agent sends to the ErrorVerbose table if it encounters the error it was instructed to trap. This error is defined by the agent properties.

## HPUX\_MPStat Data

Data tables in this section:

• Data Table

## Data Table

### Purpose

The HPUX\_MPStat agent collects data about every CPU in the monitored HP-UX system and stores the collected data in the Data table.

Field	Туре	Description
CPUInstance	Identity	The instance Number of each CPU in the system, as assigned by the kernel.
CPU_Utilization	Metric	The percentage of CPU utilized.
IdleTime	Metric	The percentage of time the CPU spent idling.
RunQueueLength	Metric	The length of the queue containing requests that have begun processing but are not yet done for each CPU instance monitored.
SystemTime	Metric	The percentage of time the CPU spent in running the operating system.
UserTime	Metric	The percentage of time the CPU spent in running user space.
WaitTime	Metric	The percentage of time the CPU spent waiting for I/O transactions to finish.

## HPUX\_System Data

Data tables in this section:

• Client Table

### **Client Table**

### Purpose

The HPUX\_System agent collects data about the overall performance of the monitored HP-UX system and stores the collected data in the Client table.

Field	Туре	Description
Available_Swap	Metric	The available swap space.
		When available memory falls, inactive programs and inactive parts of programs are stored on disk. This process is called swapping and paging. The disk space reserved for swapping and paging is called swap space.
		A shortage of swap space often indicates a memory shortage.
Avr_5_Min_Load	Metric	The sum of the run queue length and the number of jobs running on the CPU, averaged over five minutes. The higher the average load, the more CPU power the host needs to run efficiently.
		If a process is ready to run, but no CPU is available, the process waits in the run queue.
Blocked_Procs	Metric	The number of processes in a blocked queue.
		Processes in a blocked queue are ready to run, but cannot due to a shortage of resources or paging I/O. A blocked queue can indicate a disk I/O bottleneck.

Field	Туре	Description
CPU_Idle_Time	Metric	The percentage of time the CPU is idle.
		A high percentage of idle time indicates that CPU power can meet current demands and might indicate that the system is wasting available CPU resources.
CPU_System_Time	Metric	The percentage of time the CPU is executing system or kernel processes.
		All I/O processes require system time. Server applications that require a lot of I/O also require significant system time. A high percentage of system time might also indicate that user code is running inefficiently. If you cannot pinpoint the reason, use other agents to investigate further.
CPU_User_Time	Metric	The percentage of time the CPU executes user programs.
		CPU user time above 75% could indicate a possible runaway process.
CPU_Utilization	Metric	The percentage of time the CPU executes code including system and user time.
CPU_Wait_Time	Metric	The percentage of time the CPU waits for disk I/O. A high percentage of CPU wait time, combined with a high percentage of CPU idle time indicates an I/O bottleneck.
Context_Switches_ Rate	Metric	The number of times per second that the CPU switched between executing different processes.
Ethernet_Collision_ Rate	Metric	The number of ethernet collisions as a percentage of all ethernet packets sent.
		Collisions are normal, but a rate that exceeds15% average over a five-minute interval indicates an overloaded network.
Interrupts	Metric	The number of CPU interrupts per second.

Field	Туре	Description
Number_ Of_Cpus	Metric	The number of CPUs on the host system that are in the online state.
Number_ Of_Users	Metric	Each name that is logged in at least once.
		Correlate the number of users with CPU or other utilization parameter information to perform useful trend analysis or capacity planning.
Pages_Paged_In	Metric	The number of pages paged in to active memory per second from the disk swap space or file system.
		Memory is managed in pages. Processes that must be executed are paged into memory.
Pages_Paged_Out	Metric	The number of pages paged out from active memory per second to the disk swap space or file system.
		Memory is managed in pages. The kernel keeps pages that have been recently accessed in memory, and pages out less active pages to disk.
Physical_Memory_ Used_MB	Metric	The amount of physical memory used, displayed as megabytes.
Physical_Memory_ Used_Pct	Metric	The percent of physical memory used, displayed as a percentage of total memory.
Procs_In_Run_ Queue	Metric	The number of processes waiting to run in the run queue.
Queue		A high number of processes in the run queue means the CPU is busy. A consistently high number can indicate that host needs more CPU power.

Field	Туре	Description
Procs_ Waiting_For_IO	Metric	The number of processes that are ready to run, but cannot due to a problem or bottleneck in disk I/O.
		Use the DiskIO agent to gather more detailed information. For more information, see the Cartridge for Operating Systems <i>User Guide</i> .
Runnable_Procs_ Swapped	Metric	The number of runnable processes in the swap queue.
Змаррец		If the CPU has a critical shortage of memory, it stores waiting processes in a swap queue.
Scan_ Rate	Metric	The number of pages scanned per second by the page daemon as it looks for pages that processes use infrequently. This operation occurs when memory reaches a certain low level.
		A scan rate of 300 pages per second, averaged over a five- minute interval indicates a memory shortage. A high scan rate also affects performance because scanning consumes CPU resources.
Swap_Ins	Metric	The number of processes returned per second from disk swap space to active memory.
		A high number of swap-ins may not indicate memory shortage, since some systems use page-ins to start programs. These page- ins are called demand pagings. They can be indistinguishable from swap-ins. Therefore, a high number of swap-outs is a better indication of memory overload.

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Field	Туре	Description
Swap_ Outs	Metric	The number of processes stored per second from active memory to disk swap space.
		Swap-outs are based on sleep time or memory shortage.
		<b>Sleep time:</b> If a process has not been used for more than 20 seconds, it is likely to be swapped out, even when there is adequate free memory available.
		<b>Memory shortage:</b> When the amount of memory is critical, and a process has been idle, the system will swap out all its pages at once, rather than wait for the paging algorithm to collect them. In extreme memory shortages, the kernel might swap out runnable processes, which also consumes a substantial portion of system resources. The system resources are therefore devoted to memory housekeeping rather than useful work.
Swap_ Percent_ Available	Metric	The percentage of available swap space. Allocate enough swap space to support all the processes or applications running on the host.
System_Calls_Rate	Metric	The number of system calls invoked.

## Linux\_MPStat Data

Data tables in this section:

• Data Table

## Data Table

### Purpose

The Linux\_MPStat agent collects data about every CPU in the monitored Linux system and stores the collected data in the Data table.

Field	Туре	Description
CPUInstance	Identity	The instance Number of each CPU in the system, as assigned by the kernel.
CPU_Utilization	Metric	The percentage of CPU utilized.
IdleTime	Metric	The percentage of time the CPU spent idling.
SystemTime	Metric	The percentage of time the CPU spent in running the operating system.
UserTime	Metric	The percentage of time the CPU spent in running user space.

## Linux\_System Data

Data tables in this section:

• Client Table

### **Client Table**

### Purpose

The Linux\_System agent collects data about the overall performance of the monitored Linux system and stores the collected data in the Client table.

Field	Туре	Description
Available_Swap	Metric	The available swap space.
		When available memory falls, inactive programs and inactive parts of programs are stored on disk. This process is called swapping and paging. The disk space reserved for swapping and paging is called swap space.
		A shortage of swap space often indicates a memory shortage.
Avr_5_Min_Load	Metric	The sum of the run queue length and the number of jobs running on the CPU, averaged over five minutes. The higher the average load, the more CPU power the host needs to run efficiently.
		If a process is ready to run, but no CPU is available, the process waits in the run queue.
Blocked_Procs	Metric	The number of processes in a blocked queue.
		Processes in a blocked queue are ready to run, but cannot due to a shortage of resources or paging I/O. A blocked queue can indicate a disk I/O bottleneck.

Field	Туре	Description
CPU_Idle_Time	Metric	The percentage of time the CPU is idle.
		A high percentage of idle time indicates that CPU power can meet current demands and might indicate that the system is wasting available CPU resources.
CPU_System_Time	Metric	The percentage of time the CPU is executing system or kernel processes.
		All I/O processes require system time. Server applications that require a lot of I/O also require significant system time. A high percentage of system time might also indicate that user code is running inefficiently. If you cannot pinpoint the reason, use other agents to investigate further.
CPU_User_Time	Metric	The percentage of time the CPU executes user programs.
		CPU user time above 75% could indicate a possible runaway process.
CPU_Utilization	Metric	The percentage of time the CPU executes code including system and user time.
Context_Switches_ Rate	Metric	The number of times per second that the CPU switched between executing different processes.
Ethernet_Collision_ Rate	Metric	The number of ethernet collisions as a percentage of all ethernet packets sent.
		Collisions are normal, but a rate that exceeds15% average over a 5-minute interval indicates an overloaded network.
Interrupts	Metric	The number of CPU interrupts per second.
Number_ Of_Cpus	Metric	The number of CPUs on the host system that are in the online state.

Field	Туре	Description
Number_ Of_Users	Metric	Each name that is logged in at least once.
		Correlate the number of users with CPU or other utilization parameter information to perform useful trend analysis or capacity planning.
Pages_Paged_In	Metric	The number of pages paged in per second from the disk swap space or file system to active memory.
		Memory is managed in pages. Processes that must be executed are paged into memory.
Pages_ Paged_Out	Metric	The number of pages paged out per second to the disk swap space or file system from active memory.
		Memory is managed in pages. The kernel keeps pages that have been recently accessed in memory, and pages out less active pages to disk.
Pages_ Swapped_ In	Metric	The number of pages returned per second from swap space to active memory.
Pages_ Swapped_ Out	Metric	The number of pages stored per second from active memory to swap space.
Physical_Memory_ Used_MB	Metric	The amount of physical memory used, displayed as megabytes.
Physical_Memory_ Used_Pct	Metric	The amount of physical memory used, displayed as a percentage of total memory.
Procs_In_Run_ Queue	Metric	The number of processes waiting to run in the run queue.
Queue		A high number of processes in the run queue means the CPU is busy. A consistently high number can indicate that host needs more CPU power.
Procs_Waiting_For _IO	Metric	The number of processes that are ready to run, but cannot due to a problem or bottleneck in disk I/O.

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Field	Туре	Description
Runnable_Procs_ Swapped	Metric	The number of runnable processes in the swap queue. If the CPU has a critical shortage of memory, it stores waiting processes in a swap queue.
Swap_ Percent_ Available	Metric	The percentage of available swap space. Allocate enough swap space to support all the processes or applications running on the host.

## LogFilter Data

Data tables in this section:

• ErrorVerbose Table

## **ErrorVerbose Table**

### Purpose

The LogFilter agent traps messages and stores the collected data in the ErrorVerbose table.

Field	Туре	Description
Error_Message	Identity	The error you instructed the LogFilter agent to trap.
LogName	Identity	The name of the monitored log.
Severity	Identity	The severity of the trapped error: informational, warning, critical, or fatal.
User_Message	Identity	The message the LogFilter agent sends to the log if it encounters a trapped error.

## **NetMonitor Data**

Data tables in this section:

- RouteDetails Table
- ServiceLevel Table
- Totals Table

### **RouteDetails Table**

### Purpose

The RouteDetails table is collected only if TraceRoute is checked in the Host List tab of the NetMonitor agent dialog.

Field	Туре	Description
DeviceName	Identity	The name or IP address of the monitored network device specified in the agent startup parameters.
HopDestination	Identity	A hop is the route between one net-work device and the next on a packet's route to its destination. A hop destination is a device through which the packet passes on the route.
HopLength	Metric	The length of the hop from one device to the next.
HopNumber	Metric	The number that identifies a hop on a packet's route. For example, the hop from a packet's origin to the next device is hop #1.
ServerGroup	Identity	The name of the server group containing the monitored devices specified in the agent startup parameters.

## ServiceLevel Table

### Purpose

The NetMonitor agent monitors availability and packet information for each device and stores it in the ServiceLevel table.

Field	Туре	Description
Availability	Metric	The availability of the monitored device, based on the number of packets echoed back.
AvrHopLength	Metric	The average length of the hops on a packet's route to its destination.
DeviceName	Identity	The name or IP address of the monitored network device specified in the agent startup parameters.
MaxHopLength	Metric	A hop is the route between one net-work device and the next on a packet's route to its destination. Hops are measured in milliseconds. Max Hop is the longest hop on the packet's route.
MaxTime	Metric	The maximum time a packet takes to be echoed back.
MinHopLength	Metric	The shortest hop on the packet's route.
MinTime	Metric	The minimum time a packet takes to be echoed back.
PacketLoss	Metric	The percentage of packet loss. By default, vFoglight sends five packets to the monitored network device. It expects each one to be echoed back. Specify this information in the agent startup parameters.
ResponseTime	Metric	The round-trip response time between the vFoglight Host and the network device.
ServerGroup	Identity	The name of the server group containing the monitored devices, specified in the agent startup parameters.

Field	Туре	Description
Status	Metric	The status of the monitored device: 1 Device available 0 100% packet loss. Device is present and working, but no packets come back. -1 Device was not found on this data pass. -2 Device was never found. The device will not be monitored again.
TotalNumOfHops	Metric	The number of hops between the vFoglight Host and the packet's destination, including the destination.

### **Totals Table**

### Purpose

The NetMonitor agent monitors average percent availability and stores it in the ServiceLevel table.

Field	Туре	Description
AverageAvailability	Metric	The average availability for all the devices listed on the Device List.
AverageResponseTime	Metric	The average response time for all the devices listed on the Device List.
ServerGroup	Identity	The name of the server group containing the monitored devices, specified in the agent startup parameters.

## NIC Data

Data tables in this section:

• NICStats Table

### **NICStats Table**

#### Purpose

The NIC agent monitors information about input and output data for a NIC device and is stored in the NICStats table.

Field	Туре	Description
CollisionRate	Metric	The percentage of output packets that collided during the collection period.
ErrorPercent	Metric	Percentage of all packets that the NIC could not send or receive. This figure is the sum of Nocanput, Defer, Input Error, and Output Error totals.
InputPacketRate	Metric	Number of packets received per second.
InputRate	Metric	Kilobytes per second received during the collection period.
IntervalCollisions	Metric	Number of collisions that occurred during the collection period.
IntervalDefer	Metric	Number of packet defers that occurred during the collection period.
IntervalInputErrors	Metric	Number of input errors that occurred during the collection period.
IntervalInputKBytes	Metric	Number of kilobytes received during the collection period.

Field	Туре	Description
IntervalInputPackets	Metric	Number of input packets received during the collection period.
IntervalNocanput	Metric	Number of incoming packets dropped during the collection period due to insufficient buffer space.
IntervalOutputErrors	Metric	Number of output errors that occurred during the collection period.
IntervalOutputKbytes	Metric	Number of kilobytes sent during the collection period.
IntervalOutputPackets	Metric	Number of output packets sent during the collection period.
NICName	Metric	Name of the monitored card.
NICUtilization	Metric	The percentage of bandwidth being used on the card.
OutputPacketRate	Metric	Number of packets sent per second.
OutputRate	Metric	Kilobytes per second sent during the collection period.

## **Process Data**

Data tables in this section:

- Stats Table
- TopCPU Table
- TopIO Table
- TopMEM Table
- TopSys Table
- TopVIRT Table

## Stats Table

### Purpose

The Process agent collects data about processes running in various states and stores the collected data in the Stats table.

Field	Туре	Description
Number_of_Procs	Metric	The total number of processes running on the host.
On_CPU	Metric	The number of processes currently being executed.
Runnable	Metric	The number of processes in the run queue.
Stopped	Metric	The number of stopped processes.
Waiting	Metric	The number of processes waiting for I/O.
Zombie	Metric	The number of processes in a zombie state.

## **TopCPU** Table

### Purpose

The Process agent collects data about the processes using the highest CPU and stores the collected data in the TopCPU table.

### **Table Description**

Field	Туре	Description
CmdUser	Identity	Provides the most complete identification of each process. It is called the subject field in the Process views.
Command	Identity	The full path name to the executable that spawned the subject field.
Pct_CPU	Metric	The percentage of CPU time used by the process.
Process_ID	Identity	The unique process identification number that the kernel assigned when the process was created.
User_Name	Identity	The name of the user who owns the process.

### **TopIO Table**

#### Purpose

The Process agent collects data about the processes using the highest IO resources and stores the collected data in the TopIO table. This table is sorted by the amount of I/O performed by the processes shown in the last interval.

Note Process level I/O stats are not available on Linux kernels older than version 2.6.19.

### **Table Description**

Field	Туре	Description
CmdUser	Identity	Provides the most complete identification of each process. It is the subject field in the Process views.
Command	Identity	The full path name to the executable that spawned a subject field.
IO_Rate_Kbytes	Metric	The number of kilobytes per second of data read and written by the process over the last interval.
Process_Id	Identity	The unique process identification number assigned by the kernel when the process was created.
User_Name	Identity	The user name of the individual who owns the process.

## TopMEM Table

#### Purpose

The Process agent collects data about the processes using the highest system resources, and stores the collected data in the TopMEM table. The table is sorted by percentage of memory.

Field	Туре	Description
CmdUser	Identity	Provides the most complete identification of each process. It is the subject field in the Process views.
Command	Identity	The full path name to the executable that spawned a subject field.

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Field	Туре	Description
Pct_Memory	Metric	The percentage of physical memory that a process uses.
		<b>Note</b> Values in this field can go above 100 percent because of the way the operating system accounts for memory and to memory sharing.
Process_ID	Identity	The unique process identification number that the kernel assigned when the process was created.
RSS_1Kbytes	Metric	The resident set size of the process.
User_Name	Metric	The user name of the individual who owns the process.
VSS_1Kbytes	Identity	The size of the process image.

## TopSys Table

#### Purpose

This table is sorted by the amount of System Time used by the processes shown in the last interval. System Time refers to the amount of CPU time used by the process while in the system state; that is, when the operating system was performing a function on behalf of that process.

Field	Туре	Description
CmdUser	Identity	Provides the most complete identification of each process. It is the subject field in the Process views.
Command	Identity	The full path name to the executable that spawned a subject field.

Data Process Data

Field	Туре	Description
Pct_System_Time	Metric	The number of seconds of system time divided by the number of seconds elapsed in the last interval multiplied by 100. If a process uses one second of system time in a 10 second interval, this field will read 10.0.
Process ID	Identity	The unique process identification number assigned by the kernel when the process was created.
UserName	Identity	The user name of the individual who owns the process.

## TopVIRT Table

### Purpose

The Process agent collects data about the processes using the highest virtual set size and stores the collected data in the TopVIRT table. This table is sorted by image size.

Field	Туре	Description
CmdUser	Identity	Provides the most complete identification of each process. It is the subject field in the Process views.
Command	Identity	The full path name to the executable that spawned a subject field.
Pct_Memory	Metric	The percentage of physical memory used by a process.
Process_ID	Identity	The unique process identification number assigned by the kernel when the process was created.
RSS_1Kbytes	Metric	The resident set size of the process.
User_Name	Identity	The user name of the individual who owns the process.

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Field	Туре	Description
VSS_1Kbytes	Metric	The size of the process image.

## **SNMP** Data

Data tables in this section:

- IP Table
- Interface Table
- System Table
- TCP Table

### **IP** Table

### Purpose

The SNMP agent collects data about the IP statistics of an interface and stores the collected data in the SNMP data table.

Field	Туре	Description
DeviceName	Identity	The name of the SNMP device.
IPInputAddressErrors	Metric	The number of input datagrams discarded because the IP address in the IP header's destination field was invalid. This count includes invalid address, such as 0.0.0.0, and addresses of unsupported classes, such as class E. For entities that are not IP gateways and, therefore, do not forward datagrams, this counter includes datagrams discarded because the destination address was not a local address.
IPInputDatagrams	Metric	Total number of input datagrams received from interfaces during the collection period, included those received in error.

Field	Туре	Description
IPInputDatagrams_Sec	Metric	The number of IP Input Datagrams received per second during the collection period.
<b>IPInputDiscards</b>	Metric	The number of input IP datagrams for which no problem was encountered, but which were discarded for other reasons, such as lack of buffer space. This counter does not include any datagrams discarded while awaiting re- assembly.
IP_Input_Discards_Sec	Metric	The number of IP input datagrams discarded per second during the collection period.
IP_Input_Errors_Sec	Metric	The sum of the Input Address Errors and IP Input Header Errors per second during the collection period.
IPInputHeaderErrors	Metric	The number of input datagrams discarded during the collection period because of errors in their IP headers, including bad check sums, version number mismatches, format errors, exceeded time-to-live, or IP option processing errors.
IPOutputDiscards	Metric	The number of output IP datagrams for which no problem was encountered, but which were discarded for other reasons, such as lack of buffer space.
IP_Output_Discards_Sec	Metric	The number of IP output datagrams discarded per second during the collection period.
IPOutputRequests	Metric	The number of output IP datagrams that local IP user protocols including ICMP supplies to IP in requests for transmission.
IP_Output_Requests_Sec	Metric	The number of output request datagrams per second during the collection period.

# Data 251 SNMP Data

### Interface Table

### Purpose

The SNMP agent collects data about the interface for each monitored device and stores the collected data in the Interface data table.

Field	Туре	Description
Bandwidth	Metric	An estimate of the current bandwidth of the interface in bits per second during the collection period. For interfaces that do not vary in bandwidth or for those that you cannot estimate, this field contains the nominal bandwidth
Bits_Sec	Metric	The sum of the input and output bits per second during the collection period.
Broadcast_Pkts_Sec	Metric	The sum of the Input Broadcast Packets and Output Broadcast Packets per second during the collection period.
DeviceName	Metric	The name of the SNMP device being monitored.
DeviceNameInterface	Metric	A string composed of the device name and the interface names.
Discarded_Pkts_Sec	Metric	The sum of the Input Discarded Pkts and Output Discarded Pkts per second during the collection period.
Error_Pkts_Sec	Metric	The sum of the Input Error Pkts and Output Error Pkts per second during the collection period.
InputBroadcastPkts	Metric	The number of subnetwork broadcast or subnetwork multicast packets delivered to a high-layer protocol during the collection period.
InputBytes	Metric	The number of octets received on the interface during the collection period, including framing characters.

InputDiscardedPkts	Metric	The number of in-bound packets during the collection period for which no problem was encountered, but which were discarded for other reasons, such as lack of buffer space.
InputErrorPkts	Metric	The number of in-bound packets during the collection period that contained errors and were not delivered to a higher-layer protocol.
InterfaceDescription	Metric	Text string containing information about the interface. This string includes the name of the manufacturer, the product name, and the version of the hardware interface.
InterfaceUtilization	Metric	The percentage of bandwidth used during the collection period.
OperationalStatus	Metric	The current operational state of the interface: $1 = up$ , $2 = down$ , 3 = testing. You cannot pass operational packets in the testing state.
OutputBroadcastPkts	Metric	The number of packets during the collection period that high- level protocols requested be transmitted to a subnetwork broadcast or subnetwork multicast address, including those that were discarded or not sent.
OutputBytes	Metric	The number of octets transmitted out of the interface during the collection period, including framing characters.
OutputDiscardedPkts	Metric	The number of out-bound packets during the collection period for which no problem was encountered, but which were discarded for other reasons, such as lack of buffer space.
OutputErrorPkts	Metric	The number of out-bound packets that could not be transmitted during the collection period because of errors.
OutputUnicastPkts	Metric	The number of packets during the collection period that high- level protocols requested be transmitted to a subnetwork Unicast address, including those that were discarded or not sent.

### Data 253 SNMP Data

Туре	Metric	The type of interface, distinguished by physical/link protocol(s), immediately below the network layer in the protocol stack.
Unicast_Pkts_Sec	Metric	The sum of the Input Unicast Pkts and Output Unicast Pkts per second during the collection period.

## System Table

### Purpose

The SNMP agent collects data about maximum, minimum, and average percentage of utilization for each monitored device and stores the collected data in the System data table.

Field	Туре	Description
AvrInterfaceUtilization	Metric	The average utilization for all the interfaces on a single device.
Description	Identity	Description of the entity in printable ASCII characters, that includes the full name and version of the system's hardware type, software operating system, and networking software.
DeviceName	Identity	The name of the monitored SNMP device.
MaxInterfaceUtilization	Metric	The interface with the maximum utilization on a single device.
MinInterfaceUtilization	Metric	The interface with the minimum utilization on a single device.
Status	Identity	0 = No data available 1 = Data being gathered 2 = Down 3 = Testing

Uptime	Property	The time since the network management portion of the system was last initialized.
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## **TCP** Table

### Purpose

The SNMP agent collects data about incoming and closing TCP connections for each device and stores the collected data in the TCP data table.

Field	Туре	Description
Connections_Closed_Sec	Metric	The number of TCP connections closed per second during the collection period.
DeviceName	Identity	The name of the SNMP device being monitored.
Established_Connections	Metric	The number of connections established during the collection period.
Incoming_Opens_Sec	Metric	The number of TCP connections opened per second during the collection period.
Input_Segments_ Sec	Metric	The number of TCP connections input per second during the collection period.
Listen_Drops_Sec	Metric	The number of TCP connections dropped per second during the collection period.
Outgoing_Opens_ Sec	Metric	The number of outgoing TCP connections per second during the collection period.
Output_Retrans_ Percent	Metric	The retransmission rate during the collection period.

# Data 255 SNMP Data

Output_Segments_ Sec	Metric	The number of outgoing TCP segments per second during the collection period.
Resets_Output_Sec	Metric	The number of output TCP connections reset per second during the collection period.

## Sun\_Console Data

Data tables in this section:

• ErrorVerbose Table

## ErrorVerbose Table

### Purpose

The Sun\_Console agent monitors the /var/adm/messages log and writes messages to the ErrorVerbose table.

For a description of the table, see "ErrorVerbose Table" on page 225.

## Sun\_MPStat Data

Data tables in this section:

• Data Table

## Data Table

#### Purpose

The Sun\_MPStat agent collects data about every CPU in the monitored Solaris system and stores the collected data in the Data table.

Field	Туре	Description
CPUInstance	Identit y	The instance Number of each CPU in the system, as assigned by the kernel.
CPU_Utilization	Metric	The amount of CPU non-idle time expressed as a percentage.
ContextSwitches	Metric	The number of times per second that CPU performed a voluntary switch between the contexts of two processes.
CrossCalls	Metric	The number of inter-processor cross calls per second. Cross calls occur when one CPU wakes up another CPU by interrupting it.
IdleTime	Metric	The percentage of time the CPU spent idling.
Interrupts	Metric	The number of hardware interrupts per second.
IntsAsThreads	Metric	The number of hardware interrupts as threads per second.
InvContextSwitches	Metric	The number of times per second that the CPU switched between the contexts of two processes because the time slice for the process expired.

Field	Туре	Description
MajorFaults	Metric	The number of major page faults; that is, the number of times the system had to go to disk to retrieve a page.
MinorFaults	Metric	The number of times a page faulted, but was found in memory.
MutexSpins	Metric	The number of times the CPU attempted to hold a mutex, but failed because it was already held by another process.
RWLockSpins	Metric	The number of times the CPU attempted a read/write lock, but failed because the lock was held by another process.
SystemCalls	Metric	The number of system calls per second.
SystemTime	Metric	The percentage of time the CPU spent running the operating system.
ThreadMigrations	Metric	The number of migrations of kernel threads across multiple CPUs.
UserTime	Metric	The percentage of time the CPU spent running user space.
WaitTime	Metric	The percentage of time the CPU spent waiting for I/O transactions to finish.

## Sun\_System Data

Data tables in this section:

• Client Table

## **Client Table**

### Purpose

The Sun\_System agent collects data about the overall performance of the monitored Solaris system and stores the collected data in the Client table.

Field	Туре	Description
Available_Swap	Metric	The available swap space.
		<ul><li>When available memory falls, inactive programs and inactive parts of programs are stored on disk. This process is called swapping and paging. The disk space reserved for swapping and paging is called swap space.</li><li>A shortage of swap space often indicates a memory shortage.</li></ul>
Avr_5_Min_Load	Metric	The sum of the run queue length and the number of jobs running on the CPU, averaged over five minutes. The higher the average load, the more CPU power the host needs to run efficiently. If a process is ready to run, but no CPU is available, the process waits in the run queue.

Field	Туре	Description
Blocked_Procs	Metric	The number of processes in a blocked queue. Processes in a blocked queue are ready to run, but cannot because of a shortage of resources or paging I/O. A blocked queue can indicate a disk I/O bottleneck.
Buffer_Cache_Hit_ Rate	Metric	The number of times a lookup in the buffer cache results in finding the requested buffer in the cache, divided by the total number of lookups. Hit rates that drop below 90% might cause the system to perform a greater amount of disk I/O.
Context_Switches_ Rates	Metric	The number of context switches per second. A context switch consists of storing one CPU state and restoring a previously stored state for another process. Context switches are usually computationally expensive. A large number of interrupts could cause above average context switching.
CPU_Idle_Time	Metric	The percentage of time the CPU is idle. A high percentage of idle time indicates that CPU power can meet current demands and might indicate that the system is wasting available CPU resources.
CPU_System_Time	Metric	The percentage of time the CPU is executing system or kernel processes. All I/O processes require system time. Server applications that require a lot of I/O also require significant system time. A high percentage of system time might also indicate that user code is running inefficiently. If you cannot pinpoint the reason, use other agents to investigate further.
CPU_User_Time	Metric	The percentage of time the CPU executes user programs. CPU user time above 75% could indicate a possible runaway process.

Field	Туре	Description
CPU_Utilization	Metric	The percentage of time the CPU executes code including system and user time.
CPU_Wait_Time	Metric	The percentage of time the CPU waits for disk I/O. A high percentage of CPU wait time, combined with a high percentage of CPU idle time, indicates an I/O bottleneck.
Ethernet_Collision_ Rate	Metric	The number of ethernet collisions as a percentage of all ethernet packets sent.
		Collisions are normal, but a rate that exceeds a 15% average over a five-minute interval indicates an overloaded network.
Inode_ Cache_Hit_Rate	Metric	The number of times a lookup in the inode cache results in finding the requested inode in the cache divided by the total number of lookups.
		This value indicates the size of the inode cache and should always be as large as possible. This value should not remain below 50% for extended periods of time.
Interrupts	Metric	The number of interrupts handled by the system.
		An above average number of interrupts may mean a device is issuing spurious interrupts or that a high level of I/O is taking place.
Name_ Cache_Hit_Rate	Metric	The number of times a lookup in the directory name lookup cache results in finding the vnodes corresponding to the requested name in the cache, divided by the total number of lookups.
		A value below 75% might indicate that the system is performing a greater amount of disk I/O.
Number_ Of_Cpus	Metric	The number of CPUs on the host system that are in the online state.

Field	Туре	Description
Number_ Of_Users	Metric	Each name that is logged in at least once. Correlate the number of users with CPU or other utilization parameter information to perform useful trend analysis or capacity planning.
Pages_ Paged_In	Metric	The number of pages paged in from active memory per second from the disk swap space or file system. Memory is managed in pages. Processes that must be executed are paged into memory.
Pages_ Paged_Out	Metric	The number of pages paged out from active memory per second to the disk swap space or file system. Memory is managed in pages. The kernel keeps pages that have been recently accessed in memory, and pages out less active pages to disk.
Physical_Memory_ Used_MB	Metric	The number in megabytes indicating the amount of physical memory used. An increasing amount of physical memory being used may indicate a process that is leaking memory.
Physical_Memory_ Used_Pct	Metric	The amount of physical memory in use expressed as a percentage. If the percentage of physical memory used exceeds 85% swapping is likely to occur, which drastically increases processing time.
Procs_In_Run_ Queue	Metric	The number of processes waiting to run in the run queue. A high number of processes in the run queue means the CPU is busy. A consistently high number can indicate that host needs more CPU power.

Field	Туре	Description
Procs_ Waiting_For_IO	Metric	The number of processes that are ready to run, but cannot due to a problem or bottleneck in disk I/O.
		Use the DiskIO agent to gather more detailed information. For more information, see the Cartridge for Operating Systems <i>User Guide</i> .
Runnable_Procs_ Swapped	Metric	The number of runnable processes in the swap queue.
Swapped		If the CPU has a critical shortage of memory, it stores waiting processes in a swap queue.
Scan_Rate	Metric	The number of pages scanned per second by the page daemon as it looks for pages that processes use infrequently. This operation occurs when memory reaches a certain low level.
		A scan rate of 300 pages per second, averaged over a five- minute interval indicates a memory shortage. A high scan rate also affects performance because scanning consumes CPU resources.
Swap_Ins	Metric	The number of processes returned per second from disk swap space to active memory.
		A high number of swap-ins may not indicate memory shortage, since some systems use page-ins to start programs. These page-ins are called demand pagings. They can be indistinguishable from swap-ins. Therefore, a high number of swap-outs is a better indication of memory overload.

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Field	Туре	Description
Swap_ Outs	Metric	The number of processes stored per second from active memory to disk swap space.
		Swap-outs are based on sleep time or memory shortage.
		<b>Sleep time:</b> If a process has not been used for more than 20 seconds, it is likely to be swapped out, even when there is adequate free memory available.
		<b>Memory shortage:</b> When the amount of memory is critical, and a process has been idle, the system will swap out all its pages at once, rather than wait for the paging algorithm to collect them. In extreme memory shortages, the kernel might swap out runnable processes, which also consumes a substantial portion of system resources. The system resources are therefore devoted to memory housekeeping rather than useful work.
Swap_ Percent_ Available	Metric	The percentage of available swap space. Allocate enough swap space to support all the processes or applications running on the host.
System_Calls_Rate	Metric	The number of system calls made per second.

## Sun\_TCP Data

Data tables in this section:

• Counters Table

### **Counters Table**

#### Purpose

The Sun TCP agent stores data in the Counters table in the vFoglight Data Repository.

Field	Туре	Description
Failed_Transmission_Attempts	Metric	An attempt to transmit a packet failed.
Half_Open_Listen_Drops	Metric	A connection was dropped when the listen processing was half done.
Incoming_Opens	Metric	Number of incoming connection establishment requests.
Input_Bytes	Metric	Number of bytes received.
Input_Retrans_Percent	Metric	Number of duplicate segments received.
Listen_Drops	Metric	Number of listen requests that could not be processed.
Outgoing_Opens	Metric	Number of outgoing connection establishment requests.
Output_Bytes	Metric	Number of bytes sent.
Output_Retrans_Percent	Metric	Number of segments retransmitted.
Resets_Output	Metric	Number of outgoing RST packets.

## **TerminalServer Data**

Data tables in this section:

- SessionInfo Table
- TopMemoryConsumerSessions
- TopProcessesInSessions

### SessionInfo Table

#### Purpose

The SessionInfo table displays the current active and inactive sessions and stores the collected data in the SessionInfo table.

Field	Туре	Description
ActiveSessions	Metric	Sessions currently used.
InactiveSessions	Metric	Inactive sessions.
ProcessesInSessions	Metric	Total processes on all sessions.
TotalCacheHitRatio	Metric	Sessions cache hit ratio.
TotalMemoryUsed_MBytes	Metric	Memory used by all sessions.
TotalSessions	Metric	Total number of sessions.
TotalSessionsBytes	Metric	Bytes sent and received by session.
TotalSessionsErrors	Metric	Errors generated by sessions.

## **TopMemoryConsumerSessions**

### Purpose

The Terminal Server agent displays the sessions which are consuming most of the system memory resources and stores the collected data in the TopMemoryConsumerSessions data table.

Field	Туре	Description
PercentMemoryUsed	Metric	The total percent memory used by the session.
SessionsName	Identity	Session name.
TotalErrors	Metric	Errors generated by the sessions.
TotalMemory_KBytes	Metric	Total memory being used.
TotalSessionBytes	Metric	Total bytes sent and received.
UserName	Identity	User currently logged on.

### TopProcessesInSessions

### Purpose

The Terminal Server agent displays the sessions which are consuming most of the system process resources and stores the collected data in the TopProcessessInSessions table.

Field	Туре	Description
ProcessName	Identity	Process name.
SessionsName	Identity	Session name.
TotalErrors	Metric	Total errors generated.

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TotalMemory_KBytes	Metric	Total memory in kilobytes.
TotalSession_KBytes	Metric	Total bytes in the session.
UserName	Identity	User who started the process.

Data 269 User Data

## **User Data**

Data tables in this section:

- TopCPU Table
- TopMEM Table
- TopPROC Table
- TopVIRT Table
- TopIO Table
- TopSys Table

## TopCPU Table

#### Purpose

The User agent displays the top users by CPU usage and stores the collected data in the TopCPU table.

**Table Description** 

Field	Туре	Description
Pct_CPU	Metric	The percentage of CPU time devoted to a user.
UserName	Identity	The login name of a user.

## **TopMEM** Table

### Purpose

The User agent displays information about the top users by resident set size and stores the collected data in the TopMEM table.

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### **Table Description**

Field	Туре	Description
Pct_MEM	Metric	The percentage of physical memory devoted to a user. Note: values in this field can go above 100 percent, due to the way the OS accounts for memory, and to memory sharing.
RSS_1Kbytes	Metric	The resident set size of the process.
UserName	Identity	The login name of a user.
VSS_1Kbytes	Metric	The size of the process image.

## **TopPROC** Table

#### Purpose

The User agent displays information about the top users based on the number of processes the users are running and stores the collected data in the TopPROC table.

#### **Table Description**

Field	Туре	Description
Num_Procs	Metric	The number of processes owned by a user.
UserName	Identity	The login name of a user.

### **TopVIRT** Table

### Purpose

The User agent displays information about the top users based on the their virtual set size and displays the data in the TopVIRT table.

### **Table Description**

Field	Туре	Description
Pct_Virtual	Metric	The sum of the image size for the user, divided by the total swap.
RSS_1Kbytes	Metric	The resident set size of the process.
UserName	Identity	The login name of the user.
VSS_1Kbytes	Metric	The size of the process image.

## TopIO Table

#### Purpose

The User agent describes the amount of I/O performed by the processes shown in the last interval and displays the data in the TopIO table.

Note User level I/O stats are not available on Linux kernels older than version 2.6.19.

Field	Туре	Description
IO_Rate_Kbytes	Metric	The number of kilobytes per second of data read and written by the user over the last interval.
UserName	Identity	The login name of a user.

## TopSys Table

### Purpose

The User agent displays the amount of System Time used by the processes shown in the last interval and displays the data in the TopSys table .

Field	Туре	Description
Pct_System_Time	Metric	The number of seconds of system time divided by the number of seconds elapsed in the last interval multiplied times 100. If a process uses 1 second of system time in a 10 second interval, this field will read 10.0.
UserName	Identity	The login name of a user.

## WebMonitor Data

Data tables in this section:

- PageStats Table
- ServerStats Table

## PageStats Table

### Purpose

The WebMonitor agent collects data about specific Web pages and stores the collected data in the PageStats table.

Field	Туре	Description
ConnectTime	Metric	The server connect time.
Message	Property	The message returned by a Web server or by the WebMonitor agent when it encounters an error or problem.
PageAvailability	Metric	The availability of the monitored Web page based on page request.
PageFetchTime	Metric	The time it takes the server to fetch the monitored page.
PageURL	Identity	The URL of the monitored page.
Server	Identity	The name of the monitored Web server as defined in the WebMonitor agent properties.
ServerAvailability	Metric	The availability of the monitored Web server based on server request.
ServerStatus	Metric	The server status numerical code returned by the Web server (>= 100) or by the WebMonitor agent (<0).

Field	Туре	Description
TotalResponseTime	Metric	The total time the URL takes to respond.

## ServerStats Table

### Purpose

The WebMonitor agent collects data about specific Web servers and stores the collected data in the ServerStats table.

Field	Туре	Description
MeanAvailability	Metric	The average availability of the monitored Web server.
MeanConnectTime	Metric	The average time it took to establish a communications link to the Web server.
MeanPageGetTime	Metric	The average time it took the server to get the monitored page.
MeanResponseTime	Metric	The average response time of the monitored Web server.
Message	Property	The message returned by a Web server or by the WebMonitor agent when it encounters an error or problem.
Server	Identity	The name of the monitored Web server as defined in the WebMonitor agent properties.

## Windows\_System Data

Data tables in this section:

- EventLog Table
- FileSrvr Table
- FileSys Table
- Logical Disk Table
- Network Interface Table
- Physical Disk Table
- Processor Table
- Server Table
- Services Table
- System Table
- TCPConnections Table
- Top\_CPU Table
- Top\_IO Table
- Top\_MEM Table

### EventLog Table

#### Purpose

The Windows\_System agent collects messages from three Windows logs: system, security, and application, and stores them in the EventLog table.

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### **Table Description**

Field	Туре	Description
Event_Category	Identity	The type of event that occurred. The value listed in the column indicates messages are from either the system or application logs; however, the security log usually identifies events with a category, such as policy change, privilege use, or log on/log off.
Event_Computer	Identity	The computer on which the event occurred.
Event_ID	Identity	The number assigned to the event. The number identifies the source of the event, which can be a system component, driver, or application. For example, the number 2013 might identify events coming from the server.
Event_Message	Identity	Description of the event.
Event_Severity	Identity	The type of event that occurred. Events are either errors, warnings, or general information. In the case of security log events, events are either successful or failed.
Event_Source	Identity	The source that issued the event message. The source can be a system component, application, or device driver.
Event_User	Identity	The user who issued the event message.
User_Severity	Identity	The severity of the user message as defined in the agent properties. Levels of severity include information, warning, critical, or fatal.

### FileSrvr Table

### Purpose

The Windows\_System agent collects data on the monitored Windows file server and stores it in the FileSrvr table.

### **Table Description**

Field	Туре	Description
Bytes_Read	Metric	The rate that bytes are coming into the server from the network. It includes all application data as well as network protocol information, such as packet headers.
Bytes_Written	Metric	The rate that bytes are leaving the server and going to the network. It includes all application data as well as network protocol information, such as packet headers.
File_Reads	Metric	The rate that applications are asking the server for data. Each call to a file system or similar application program interface (API) call counts as one operation.
File_Writes	Metric	The rate that applications are sending data to the server. Each call to a file system or similar application program interface (API) call counts as one operation.
Network_Errors	Metric	The total network errors during file reads and writes that required re-transmission of data.

## FileSys Table

#### Purpose

The Windows\_System agent collects data on the file system space and capacity used and available, and stores it in the FileSys table.

Field	Туре	Description
Capacity_Available	Metric	The percentage of space available in the file system.
Capacity_Used	Metric	The percentage of used file system space.

Field	Туре	Description
FileSystem_Name	Metric	Name of the file system.
Space_Available	Metric	The amount of space available in a file system.
Space_Used	Metric	The amount of space used in a file system.
Total	Metric	The total amount of space in a file system.

## Logical Disk Table

### Purpose

The Windows\_System agent collects data about the logical disks and stores it in the Logical Disk table.

Field	Туре	Description
Disk_Name	Identity	The name of the Windows disk, such as C:, D:, E:.
Kbytes_Read	Metric	The rate bytes are transferred from the disk during read operations in a sampling period.
Kbytes_Written	Metric	The rate bytes are transferred to the disk during write operations in a sampling period.
Megabytes_Free	Metric	The unallocated space on the disk drive in megabytes.
Read_Queue_ Length	Metric	The average number of read requests that were queued for the selected disk during the sample interval.
Reads	Metric	The rate of read operations on the disk in seconds.
Transfer_Time	Metric	The average amount of time (in milliseconds) for a disk transfer.

Field	Туре	Description
Utilization	Metric	The percentage of elapsed time that the selected disk drive serviced read or write requests.
Write_Queue_ Length	Metric	The average number of write requests that were queued for the selected disk during the sample interval.
Writes	Metric	The rate of write operations to the disk.

### Network Interface Table

### Purpose

The Windows\_System agent collects data on the network interface card and stores it in the Network Interface table.

Field	Туре	Description
Bandwidth_ Utilization	Metric	The estimate of the current bandwidth for the interface in bytes per second. For interfaces that do not vary in bandwidth or for those that you cannot accurately estimate, this value is the nominal bandwidth.
Bytes_Received_ Per_Sec	Metric	The rate that the interface receives bytes including framing characters.
Bytes_Sent_Per_ Sec	Metric	The rate that the interface sends bytes including framing characters.
Input_Drops	Metric	The number of inbound packets that could not be delivered to higher layer protocols because the packets contained errors.
Interface_ Bandwidth	Metric	The bandwidth that the interface uses to send packets.

Field	Туре	Description
Interface_Name	Identity	The name of the interface packet.
Output_Drops	Metric	The number of outbound packets that could not be transmitted because the packets contained errors.
Packets_Received	Metric	The rate that packets are sent on the network interface.
Packets_Sent	Metric	The number of packets sent on the network interface.

## **Physical Disk Table**

### Purpose

The Windows\_System agent collects data on the physical disks and stores it in the Physical Disk table.

Field	Туре	Description
Disk_Name	Identity	The instance that represents the disk drive.
Kbytes_Read	Metric	The rate that bytes are transferred from the disk during read operations.
Kbytes_Written	Metric	The rate that bytes are transferred to the disk during write operations.
Read_Queue_ Length	Metric	The average number of read requests that were queued for the selected disk during the sample interval.
Reads	Metric	The rate of read operations on the disk in seconds.
Transfer_Time	Metric	The average amount of time (in milliseconds) for a disk transfer.

Field	Туре	Description
Utilization	Metric	The percentage of elapsed time that the selected disk drive is busy servicing read or write requests.
Write_Queue_ Length	Metric	The average number of write requests that were queued for the selected disk during the sample interval.
Writes	Metric	The rate of write operations to the disk.

## **Processor Table**

### Purpose

The Windows\_System agent collects data on each processor in the monitored Windows system and stores it in the Processor table.

Field	Туре	Description
Interrupts	Metric	The number of CPU interrupts per second.
Pct_Interrupt_Time	Metric	Percentage of time that the CPU spent handling hardware interrupts.
Pct_Privileged_ Time	Metric	Percentage of time that the CPU spent in privileged mode.
Pct_Processor_ Time	Metric	Percentage of time that the CPU spent doing useful work.
Pct_User_Time	Metric	Percentage of time that the CPU spent in user mode.
Processor	Identity	The processor number that is being monitored.

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## Server Table

### Purpose

The Windows\_System agent collects data on server functions and stores it in the Server table.

### **Table Description**

Field	Туре	Description
Queue_Length	Metric	The current length of the server work queue for this CPU. A sustained queue length greater than four may indicate processor congestion.
Thread_Utilization	Metric	The percentage of threads that are allocated for server functions that are active.
Work_Item_ Shortages	Metric	Every request from a monitored host is represented in the server as a work item. The server maintains a pool of available work times per CPU to speed processing. A sustained value greater than zero indicates the need to
		increase the max work items registry value for the server service. This value is always zero for the blocking queue instance.

### Services Table

### Purpose

The Windows\_System agent collects data on each service available in the monitored Windows system, and stores it in the Services table.

### **Table Description**

Field	Туре	Description
Restart	Metric	Flag to indicate if the service should be restarted.
Service_Name	Identity	Service name as displayed in the Windows service manager.
State	Metric	Numeric value of state.
Status	Metric	Current state of the service. Service states include the following: stopped, start-pending, stop-pending, running, continue_pending, pause_pending, paused, and unknown.

## System Table

### Purpose

The Windows\_System agent collects data about the overall performance of the monitored Windows system and stores it in the System table.

Field	Туре	Description
CPU_Idle_ Utilization	Metric	The percentage of time that the CPU is idle. A high percentage of idle time indicates that CPU power can meet current demands and might indicate that the system is wasting available CPU resources.

Field	Туре	Description
CPU_System_ Utilization	Metric	The percentage of time that the CPU is executing system or kernel processes.
		All I/O processes require system time. Server applications that require significant amounts of I/O also require significant system time. A high percentage of system time might also indicate that user code is running inefficiently.
CPU_User_ Utilization	Metric	The percentage of time the CPU executes user programs. CPU user time above 75% might indicate a possible runaway process.
CPU_Utilization	Metric	The percentage of time that the CPU executes code, including system and user time.
Committed_Percent	Metric	The size of virtual memory in kilobytes that has been committed rather than reserved. Committed memory must have disk storage available or must be contained in main memory. This count is an instantaneous (not an average) over- time interval.
Context_Switches_ Per_Sec	Metric	The rate of switches from one thread to another. Thread switches can occur inside a single process or across processes. Context switches occur because one thread requests information from another or one thread is preempted by a higher priority thread.
		Windows uses process boundaries for subsystem protection as well as for user and privileged protection modes. These subsystem processes provide additional protection. Therefore, some work performed by Windows on behalf of an application might display in other subsystem processes. Switching to the subsystem process causes one context switch in the application thread. Switching back causes another context switch in the subsystem thread.
Data_Map_Hits_ Percent	Metric	The percentage of data maps in the cache that could be resolved without retrieving a page from disk because the page was already in physical memory.

Field	Туре	Description
Free_Memory_ Percent	Metric	The amount of memory available divided by the total size of the physical memory. The available memory is the size of the physical memory currently on the zeroed, free, and standby lists.
Free_Paging_File_ Percent	Metric	Percentage of the page file instance that is in use.
Interrupts_Per_Sec	Metric	The number of device interrupts that the processor is experiencing. A device interrupts the processor when it has completed a task or when it requires attention. Normal thread execution is suspended during interrupts.
		An interrupt might cause the processor to switch to another higher priority thread. Clock interrupts are frequent and periodic and create a background of interrupt activity.
Memory_Allocation _Failures	Metric	The number of times that the kernel could not allocate memory.
Memory_Demand	Metric	The percentage of physical bytes committed, divided by the total physical bytes.
Pages_In_Per_Sec	Metric	The number of pages read from the disk to resolve memory references to pages that were not in memory at the time of the reference. This counter includes paging traffic on behalf of the system cache to access file data for applications.
		Observe this counter if you are concerned about excessive memory pressure (called thrashing) and the excessive paging that might result.
Pages_Out_Per_Sec	Metric	A count of the number of pages that are written to disk because the pagers have been modified in main memory.
Processes	Metric	The number of processes either running or waiting in the run queue.

Field	Туре	Description
Run_Queue_Length	Metric	The number of processes waiting in the run queue. A sustained run queue length greater than two typically indicates processor congestion. This count is instantaneous, not an average over-time interval.
System_Cache	Metric	The total number of kilobytes, including the file system cache, operating system code, paged pool, and pageable memory used by device drives, that is resident in physical memory.
System_Calls_Per_ Sec	Metric	The frequency of calls to Windows system service routines. These routines perform all basic scheduling and synchronization of activities on the system and also provide access to non-graphical devices, memory management, and name space management.
Threads	Metric	The number of object threads in the computer at the time of data collection. This number is an instantaneous count, not an average over a time interval count. A thread is the basic executable entity that can execute the instruction in a processor.

## **TCPConnections Table**

### Purpose

The Windows\_System agent collects data about the TCP connections for a monitored Windows system and stores it in the TCPConnections table.

Field	Туре	Description
TCP_Active	Metric	The number of times that TCP connections transitioned directly from CLOSED to SYN-SENT.
TCP_Established	Metric	Connections currently in ESTABLISHED or CLOSE-WAIT.

Field	Туре	Description
TCP_Failures	Metric	The number of times that TCP connections transitioned directly from SYN-SENT or SYN-RCVD to CLOSED, plus those that transitioned from SYN-RCVD to LISTEN.
TCP_Passive	Metric	The number of times that TCP connections transitioned directly from LISTEN to SYN-RCVD.
TCP_Reset	Metric	The number of times that TCP connections transitioned directly from ESTABLISHED or CLOSE-WAIT to CLOSED.

## Top\_CPU Table

### Purpose

The Windows\_System agent collects data about the processes using the highest CPU, and stores the collected data in the Top\_CPU table.

For details on this table, see "TopCPU Table" on page 244.

## Top\_IO Table

#### Purpose

The Windows\_System agent collects data about the processes using the highest IO resources and stores the collected data in the Top\_IO table. This table is sorted by the amount of I/O performed by the processes shown in the last interval.

For details on this table, see "TopIO Table" on page 244.

### Top\_MEM Table

#### Purpose

The Windows\_System agent collects data about the processes using the highest system resources, and stores the collected data in the Top\_MEM table. The table is sorted by percentage of memory.

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Field	Туре	Description
CmdUser	Identity	Provides the most complete identification of each process. It is the subject field in the Process views.
Command	Identity	The full path name to the executable that spawned a subject field.
Process_ID	Metric	The unique process identification number that the kernel assigned when the process was created.
Resident_SetSize	Metric	The resident set size of the process.
User_Name	Identity	The user name of the individual who owns the process.
Virtual_SetSize	Metric	The size of the process image.

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